#### AGENDA

#### SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION

1333 Main Street, 5<sup>th</sup> Floor Columbia, South Carolina 29201

#### September 15, 2014 – 10:30 a.m.

#### Commission Hearing Room A

This meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act.

1.	APPROVAL OF AGENDA OF BUSINESS MEETING OF SEPTEMBER 15, 2014	CHAIRMAN BECK
2.	APPROVAL OF MINUTES OF THE BUSINESS MEETING OF AUGUST 11, 2014 (Tab 1)	CHAIRMAN BECK
3.	GENERAL ANNOUNCEMENTS	MR. CANNON
4.	APPLICATIONS FOR APPROVAL TO SELF-INSURE (Tab 2)	MR. SMITH
5.	DEPARTMENT DIRECTORS, REPORTS Administration – Financial Report (Tab 3) Information Services (Tab 4) Insurance & Medical Services (Tab 5) Claims (Tab 6) Judicial (Tab 7)	MS. COPELAND MS. HARTMAN MR. DUFFIELD MS. SPANN MS. BRACY
6.	EXECUTIVE DIRECTOR'S REPORT (Tab 8)	MR. CANNON
7.	OLD BUSINESS A. Court Reporters Administrative Policies (Tab 9)	CHAIRMAN BECK Mr. Cannon
8.	NEW BUSINESS A. FY 2015-16 Budget Request (Tab 10)	CHAIRMAN BECK Mr. Cannon
9.	ADJOURNMENT	CHAIRMAN BECK

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10	FY 2015-16 Budget Request

## THE SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION BUSINESS MEETING

#### Monday, August 11, 2014

A Business Meeting of the South Carolina Workers' Compensation Commission was held in Hearing Room A of the Workers' Compensation Commission on Monday, August 11, 2014 at 10:30 a.m. The meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act. The following Commissioners were present:

T. SCOTT BECK, INTERIM CHAIRMAN
SUSAN S. BARDEN, VICE CHAIR
R. MICHAEL CAMPBELL, II, COMMISSIONER
MELODY L. JAMES, COMMISSIONER
GENE MCCASKILL, COMMISSIONER
AISHA TAYLOR, COMMISSIONER
AVERY B. WILKERSON, JR., COMMISSIONER

Present also were Gary M. Cannon, Executive Director; Betsy Hartman, IT Director; Grant Duffield, Insurance and Medical Services Director; Amy Bracy, Judicial Director; Sherry Copeland, Administration Director; Wayne Ducote, Coverage & Compliance Director; W.C. Smith, Self-Insurance Director; and Keith Roberts, Attorney. Also present were: Clara Smith and Gary Christmas, Injured Workers' Advocates.

Chairman Beck called the meeting to order at 10:41 a.m.

Chairman Beck welcomed new Commissioner Mike Campbell, the Governor's appointment to replace former Commissioner Andrea Roche who resigned the Commission effective July 31, 2014. Commissioner Campbell joined the Commission on August 1, 2014.

#### **AGENDA**

Commissioner Barden moved that the agenda be approved. Commissioner Taylor seconded the motion, and the motion was approved.

#### <u>APPROVAL OF MINUTES – BUSINESS MEETING OF JULY 21, 2014</u>

Commissioner Barden moved that the minutes of the Business Meeting of July 21, 2014 be approved. Commissioner McCaskill seconded the motion, and the motion was approved.

#### **GENERAL ANNOUNCEMENTS**

Gary Cannon, Executive Director, announced that tomorrow, August 12, is the deadline to sign up for the employee picnic on Saturday, August 23, at Saluda Shoals Park. If there is a low response, the event may be cancelled.

#### APPLICATIONS FOR APPROVAL TO SELF-INSURE

Self-insurance applications were presented by W.C. Smith, Self-Insurance Director. Ten (10) prospective members of two (2) funds were presented to the Commission for approval. The applications were:

#### Palmetto Timber Fund

Casselman Land & Timber, LLC

#### SC Home Builders SIF

CB Murray Construction, LLC
Countertops & More, Inc.
Crawlspace Medic, LLC
D Warren Construction, LLC
JCM Electrical, LLC
JGL Construction, LLC
Martinez Trim Carpenters, LLC
Miguel Cordero dba Cordero Masonry
Select Coating, Inc.

After examination of the applications, it was determined that each complied with the Commission's requirements and each was recommended for approval. Commissioner Wilkerson made the motion to approve the applications to self-insure, and Commissioner James seconded the motion. The motion was unanimously approved.

#### **DEPARTMENT DIRECTORS' REPORTS**

The Department Directors presented their reports which were also submitted to the Commission in written form.

#### **Administration Department**

Sherry Copeland presented the Summary of Revenues and Expenditures for Fiscal Year 2014. Revenue collected for FY 2014 was under budget by 5.55%. 99.2% of State Appropriations were spent and 95.5% of Earmarked Funds were spent for FY 2014.

Ms. Copeland presented the Summary of Revenues and Expenditures for the period ending July 31, 2014. The benchmark for July is 8.33%. The Commission's revenues are at 4.52%, and expenses are at 8.7%.

#### Information Technology Department

Betsy Hartman presented the Information Services Department's report. Ms. Hartman reported that the purchase order has been processed for Teamia to perform an information security and vulnerability assessment of the Agency's internal and external infrastructure. She anticipates the analysis to be scheduled sometime next week.

IT continues to work closely with the Claims Department on SROI and implementation of electronic submission of the Form 18.

IT will initiate a pilot of the Upload project from single commissioner hearings. She anticipates the Upload feature to go live in September.

#### **Insurance & Medical Services Department**

Grant Duffield presented the Insurance & Medical Services Department's report. Mr. Duffield reported that the Compliance Division issued fifteen GEAR employer data files to SC Department of Revenue (SCDOR) to collect outstanding liabilities owed to the Commission. He reported fiscal year to date the Compliance Division has compelled 22 employers in South Carolina to come into compliance with the Act. The Compliance Division's fiscal year-to-date revenue trend is 3% of prior year, and coverage fines collections are at 9% for the same period.

Chairman Beck asked about activity on the on-line proof of coverage application and if there is a way to assess the effectiveness of the process since implementation a little over a year ago. Mr. Duffield said he would look into it.

#### Claims Department

On behalf of Sonji Spann, Mr. Duffield presented the Claims Department's report. For the month of July, the Claims Department closed 2,588 individual case files. The fine revenue received in July was \$43,300. Claims Examiners reviewed 723 individual case files.

Mr. Duffield said there is an ongoing effort between Claims, Coverage, and Judicial in determining the best way to enter Form 20s when there are multiple employers without adding the secondary employer as a party to the claim.

#### **Judicial Department**

Mr. Duffield presented the Judicial Department's report. He reported the following for July:

- 109 regulatory mediations scheduled
- 27 requested mediations
- 94 matters resolved in mediation with the receipt of Forms 70
- Addressed 100 informal conference cases
- 105 Single Commissioner Hearings conducted
- 35 cases appealed to Full Commission

#### **EXECUTIVE DIRECTOR'S REPORT**

Gary Cannon, Executive Director, presented his report which was also submitted to the Commission in written form. He pointed out the following highlights from his report:

#### Personnel Recruitment

Amy Bracy was selected for the position of Judicial Director. She began her new responsibilities on August 4.

Fifty-five individuals submitted applications for the Human Resources Manager I position. Five candidates were selected to interview. One candidate withdrew application. Interviews are scheduled for today.

One hundred fifty-six applications were received for the Administrative Coordinator II position in Chairman Beck's Office. Chairman Beck conducted interviews on August 6, 2014.

#### Constituent/Public Information Services

Mr. Cannon noted the increase in number of contacts is a result of the Executive Director's Office handling 146 matters due to the vacancy of the Human Resources Manager.

#### S.C. Vocational Rehabilitation Department (SCVRD)

SCVRD staff and Commission staff met on August 6, 2014 to discuss the final stages of implementation for the SCWCC-SCVRD statewide electronic portal to allow access to data. An update will be provided at the September Business Meeting.

#### **OLD BUSINESS**

There was no old business.

#### **NEW BUSINESS**

#### A. Approval of 2015 Commission Calendar

Mr. Cannon presented a recommendation to approve the proposed 2015 Commission Calendar. Following discussion, Commissioner Taylor suggested a change in dates for the December Business Meeting and Appellate Panel Hearings from December 21-22 to December 14 & 15. The Commissioners agreed with Commissioner Taylor's suggested change. Commissioner Wilkerson suggested a change in dates for the January and February Business Meetings and Appellate Panel Hearings to January 12-13 and February 23-24. The Commissioners agreed with Commissioner Wilkerson's suggested change.

#### Motion to Approve Proposed 2015 Commission Calendar

Commissioner Wilkerson made the motion to adopt the 2015 Commission Calendar as amended. Commissioner Barden seconded the motion, and the motion was approved.

#### Chairman Beck directed Mr. Cannon to continue to Item C on the Agenda.

#### C. Medical Services Provider Manual Fee Schedule

Mr. Cannon presented a recommendation to contract with Optum for professional services to conduct an analysis and provide a comparison and update from the 2010 Medical Services Provider fee schedule to a proposed 2014 fee schedule for the amount of \$17,000. Mr. Cannon referred to the legislation passed in 2012 whereby H3111 was signed into law as Act 183. Act 183 places strict limitations upon the degree to which the Fee Schedule can be modified. Any modification of more than 10% within a Fee Schedule service adopted by the Commission, such adoption may be challenged before an Administrative Law Judge. The conditions imposed by Act 183 potentially jeopardize the Commission's ability to help maintain equilibrium within the benefit cost balance of S.C. Workers' Compensation system. To date, the Commission has elected to make no changes to the Fee Schedule. There was discussion. Mr. Cannon stated he would anticipate results within 60 days upon Commission approval of the contract.

#### Motion to Approve Contract with Optum

Commissioner Taylor made the motion to approve to contract with Optum to provide an analysis and recommend a new fee schedule in the MSPM. Commissioner James seconded the motion, and the motion was approved.

#### D. Approval of Language for Notice of Hearing Review

Mr. Cannon presented a recommendation to carry over the matter.

#### Motion to Carry Over Approval of Language for Notice of Hearing Review

Commissioner Wilkerson moved to carry over the matter, which was duly seconded by Commissioner Taylor. The vote was taken, and the motion was approved.

#### Chairman Beck directed Mr. Cannon to address Item B on the Agenda.

#### **B.** Court Reporters Administrative Policies

Mr. Cannon referred to the proposed Court Reporters Policy and presented a recommendation to move into Executive Session to discuss legal issues with regard to the proposed policy before consideration by the Commission.

#### **EXECUTIVE SESSION**

Commissioner James moved to adjourn into Executive Session as recommended by Mr. Cannon. Commissioner Barden seconded the motion. The Commission adjourned into Executive Session at 11:19 a.m.

#### [EXECUTIVE SESSION]

At 11:56 a.m., Commissioner Barden made a motion to arise from Executive Session. Commissioner James seconded the motion, and the motion carried unanimously. Upon arising from Executive Session, Chairman Beck stated there was discussion with no action taken.

Motion to Carry Over Court Reporters Administrative Policies

Commissioner Barden moved to carry over the matter, which was duly seconded by Commissioner James. The vote was taken, and the motion was approved

#### **ADJOURNMENT**

Commissioner Barden made the motion to adjourn. Commissioner James seconded the motion, and the motion was approved.

The August 11, 2014 meeting of the South Carolina Workers' Compensation Commission adjourned at 11:57 a.m.

Reported September 15, 2014 Kim Ballentine, Office of the Executive Director

#### INTEROFFICE MEMORANDUM

TO:

GARY CANNON, EXECUTIVE DIRECTOR

FROM:

SHERRY COPELAND, DIRECTOR OF ADMINISTRATION

SUBJECT:

FINANCIAL REPORT PERIOD ENDING AUGUST 31, 2014

DATE:

09/10/2014

The Summary of Revenues and Expenditures for the period ending August 31, 2014, is attached.

- August is the 2<sup>nd</sup> Fiscal Month of Fiscal Year 2015.
- The benchmark for August is 16.67%. The Commission's revenues are at 11.94% and expenses are at 21.9%.
- There were 65 payment made to vendors, travelers, and other State Agencies
- The following is a summary of each department expenditure benchmarks:

General Fund: Total expenditures are at 21.9%.

#### Earmark Fund:

Commissioners -

Total expenditures are at 13% of budget.

#### Administration -

• Overall the expenditures are 21% of budget.

#### Claims -

■ Expenditures are at 16% of budget.

#### Insurance & Medical -

Total expenditures are at 23% of budget

#### Judicial –

Total expenditures are at 13% of budget.

#### **Activity Report from the Procurement Office:**

W	MTD	YTD
SCEIS Shopping Carts-Purchase Orders	19	33
Vendors Contacted for Price Quotes	15	31
Visa Procurement Card Orders Placed	8	14
SC Dept of Corrections Orders Placed	3	3
Staples orders placed	4	8
State Leased Vehicles taken for Service	2	4
GAAP packages completed	4	6

#### Mail Room Activity:

	MTD_	YTD
Files Copied for Outside Parties	218	419

## **South Carolina Workers' Compensation Commission Summary of Revenues and Expenditures** 2014-15 Budget

August 31, 2014

STATE APPROPRIATIONS		Budget		Y To Date		Benchmark	16.67%
Account Description	Ар	propriation	E	xpenditure		Balance	% Expended
Personal Services	\$	1,378,405	\$	310,880	\$	1,067,525	22.6%
Other Operating Expenses				-		*	0.0%
Employer Contribution	_	480,606		96,458	_	384,148	20.1%
Total	_\$_	1,859,011	\$_	407,337	<u>\$</u>	1,451,674	21.9%
Carry Forward Money 6100.00	\$	15,141			\$	15,141	
	\$	1,874,152			\$	1,466,815	
OTHER APPROPRIATIONS							
		Budgeted		Received			
EARMARKED		Revenues	thru	08/31/2014		% Received	
Training Conference Registration Fee	\$	5,000	\$	15/4	_	0.00%	
Sale of Publication and Brochures		8,000		825		10.31%	
Workers' Comp Award Review Fee		73,000		10,950		15.00%	
Sale of Photocopies		88,000		12,194		13.86%	
Workers' Compensation Filing Violation Fee		1,660,000		173,929		10.48%	
Sale of Listings and Labels		25,000		2,760		11.04%	
Workers' Comp Hearing Fee		562,000		88,495		15.75%	
Earmarked Funds - Original Authorization	\$	2,421,000	\$	289,153		11.94%	
Increase Authorization		951,066	•	•			
		-					
Total Earmarked Revenues + Fund Balance	\$	3,372,066					
		Collected	Tra	insferred to	Ba	lance to WCC	
SELF INSURANCE		Revenue		tate Fund	F	und Balance	
Self Insurance	\$	476,850	\$	-	\$	476,850	
Account Description	ā		F.			D-1-	
Account Description Personal Services	<u>Ap</u> \$	1,544,527	\$	penditure	\$	Balance 1 226 248	% Expended
Taxable Subsistence	ş	50,000	Þ	318,279	Þ	1,226,248	20.6%
Other Operating Expenses		1,224,669		15,949 193,794		34,051	31.9%
Employer Contribution		552,870		193,794		1,030,875 430,000	15.8%
Total Earmarked	\$	3,372,066	\$	650,892	Ċ	2,721,174	22.2% <b>19.3%</b>
. C.E. Bailliainea		3,372,000	ب	030,832	<u>ې</u>	C,1 C L, L 1 4	13.3%
TOTAL OTHER APPROPRIATIONS	\$	3,372,066	\$	650,892	\$	2,721,174	19.3%

#### South Carolina Workers' Compensation Commission 2013 - 2014 Budget July 31, 2014

#### Consolidated

							Year-To-Date: 8.33%					
	Original	Budget	Amended	E	Expended		Year				-	
	Budget	Amendments	Budget		July		to Date	%	Enc	umb		Balance
Commissioners												
Salaries	\$ 1,153,234	\$ -	\$ 1,153,234	\$	167,780	\$	272,017	24%	\$	-	\$	881,217
Other Operating Expenditures Total Contractual Services	200.004		200 004		44 400							
Total Supplies & Materials	200,094 12,120		200,094 12,120		11,488		17,914	9%				182,180
Total Fixed Charges	159,405	143,000	302,405		628 308		648 728	5% 0%		-		11,472
Total Travel	57,600	143,000	57,600		7,197		9,974	17%				15,677
<b>Total Other Operating Exp</b>	429,219	143,000	572,219		19,621	_	29,265	5%			_	49,194 258,522
					•		•					
Total Commissioners	\$ 1,582,453	\$ 143,000	\$ 1,725,453	\$	187,402	\$	301,281	17%	\$		\$	1,139,739
Administration												
Salaries	\$ 640,790	6	£ 540.700									
Other Operating Expenditures	\$ 640,790	\$ -	\$ 640,790	\$	82,987	\$	123,927	19%	\$	*5	\$	517,787
Total Contractual Services	154,772		154,772		15,938		26,108	17%				139.664
Total Supplies & Materials	33,134		33,134		4,173		4,333	13%		-		128,664 28,978
Total Fixed Charges	131,740	- 2	131,740		75,986		121,362	92%				18,959
Total Travel	20,000	1.0	20,000		909		2,708	14%		3		17,292
Total Equipment	*		(4)					0%		25		-
Total Other Operating Exp	339,646	•	339,646		97,006		154,511	45%		25		193,894
Total Administration	\$ 980,436	s -	\$ 980,436	s	179,993	Ś	278,437	28%	\$			744 600
	\$ 500,430	*	J 300,430	7	175,555	Þ	2/0,43/	26%	Þ	30	\$	711,680
Claims												
Salaries	\$ 428,856	\$ -	\$ 428,856	s	50.285	\$	80,553	19%	\$		\$	348,303
Other Operating Expenditures	,	•	4 120,000	*	30,203	*	00,333	13/6	7	•	ð	340,303
Total Contractual Services	40,570		40,570		253		253	1%		- 23		40,317
Total Supplies & Materials	24,600		24,600		1,429		1,429	6%				23,171
Total Fixed Charges	82,234	75,000	157,234		347		347	0%		**		6,887
Total Travel	100	-	100	_	72		12	0%		-		100
Total Other Operating Exp	147,504	75,000	222,504		2,029		2,029	1%		-		70,475
Total Claims	\$ 576,360	\$ 75,000	\$ 651,360	s	52,315	\$	82,582	13%	Ś		5	418,778
	•	, ,,,,,,,	<i>*</i> ,	•	,	•	50,502	20/4	*		7	410,770
Insurance and Medical Services												
Salaries	\$ 421,909	\$ -	\$ 421,909	S	59,666	Ś	119,352	28%	\$		\$	302,557
Other Operating Expenditures				•	,	•	,		•		*	302,337
<b>Total Contractual Services</b>	98,898		98,898		4,830		5,541	6%				93,358
Total Supplies & Materials	20,800		20,800		508		508	2%				20,292
Total Fixed Charges	63,090	52,000	11,090		313		313	3%				10,777
Total Travel Total Other Operating Exp	1,350		1,350	_	154		154	11%		1040		1,350
Total Other Operating Exp	184,138	52,000	132,138		5,805		6,515	5%		-		125,777
Total Insurance and Medical Services	\$ 606,047	\$ 52,000	\$ 554,047	\$	65,470	\$	125,867	23%	\$	-	Ś	428,334
							•		•		*	,
Judicial												
Salaries	\$ 328,143	\$ -	\$ 328,143	\$	30,764	\$	49,260	15%	\$		\$	278,883
Other Operating Expenditures									·		·	
Total Contractual Services	35,522	1.0	35,522		192		192	1%		2.7		35,330
Total Supplies & Materials	12,650		12,650		969		969	8%				11,681
Total Fixed Charges Total Travel	70,545	65,300	135,845		313		313	0%				4,932
Total Other Operating Exp	5,445 124,162	65,300	5,445 189,462	_	1,474		1,474	0%		(, 4)		5,445
, , ,	114,102	05,500	105,402		1,474		1,474	1%		•		57,388
Total Judicial	\$ 452,305	\$ 65,300	\$ 517,605	\$	32,238	\$	50,734	10%	\$		\$	336,271
Totals By Departments												
Department Totals  Commissioners	6 1 500 450	¢ 443.000	ć 4 750 cm		403 400		204 25-				,	
Administration	\$ 1,582,453 980,436	\$ 143,000	\$ 1,725,453 980,436	\$	187,402	\$	301,281	17%	\$	-	\$	1,139,739
Claims	576,360	75,000	980,436 651,360		179,993 52,315		278,437 82,582	28% 13%			\$	711,680
Insurance & Medical	606,047	52,000	658,047		65,470		125,867	13%		102		418,778
Judicial	452,305	65,300	517,605		32,238		50,734	10%		0.60		428,334 336,271
Total Departmental Expend	\$ 4,197,601	\$ 335,300	\$ 4,532,901	\$	517,418	\$	838,902	19%	5	-	5	3,034,803
Employer Contributions	1,033,476					•					*	
employer contributions	1,033,470		1,033,476	_	114,141		219,328	21%		177		814,148
Total General & Earmarked Funds	\$ 5,231,077	\$ 335,300	\$ 5,566,377	\$	631,559	\$	1,058,229	19%	\$		\$	3,848,951
				-								

August 31, 2014

#### **General Appropriation**

deneral Appropriation		Year to date:								
	Original	Budget	Amended	Expended	Year to Date					
	Budget	Amendments	Budget	August	to Date	%	Encumb	Balance		
Commissioners										
Salaries										
Chairman	\$ 118,890	\$	\$ 118,890	\$ 14,546	\$ 24,244	20%	\$ -	\$ 94,646		
Commissioner	684,540		684,540	87,890	146,484	21%	-	538,056		
Bonus					640					
Terminal Leave			*	20,143	20,143	0%		(20,143)		
Classified Employees Total Commissioners	299,804	·	299,804	38,429	65,198	22%	141	234,606		
rotal Commissioners	1,103,234		1,103,234	161,008	256,068	23%	-	847,166		
Administration										
Salaries										
Director	\$ 96,976	\$ 338	\$ 96,976	\$ 12,364	\$ 20,607	21%	\$ -	\$ 76,369		
Bonus				\$ -	\$					
Classified Positions	46,169		46,169	5,886	9,811	21%	*	36,358		
Total Administration	143,145	-	143,145	18,251	30,418	21%	•	112,727		
Claims										
Salaries										
Classified Positions	\$ 77,223	\$	\$ 77,223	\$ 9,563	\$ 15,938	21%	\$ -	\$ 61,286		
Temorary Positions	\$ :		\$ +8	\$ -	\$ -			\$ 2		
Terminal Leave	0	087	*3	0	0			\$ -		
Total Claims	77,223	•	77,223	9,563	15,938	21%	•	61,286		
Insurance and Medical Services										
Salaries										
Bonus			0	0	0			0		
Classified Positions	\$ 26,110	\$	\$ 26,110	\$ 3,329	\$ 5,548	21%	\$ -	\$ 20,562		
Total Ins and Medical Svcs	26,110	•	26,110	3,329	5,548	21%	•	20,562		
Judicial										
Salaries										
Bonus			0					0		
Classified Positions	\$ 28,693	\$ -	\$ 28,693	\$ -	\$ 2,908		\$ 2	\$ 25,785		
Total Judicial	28,693	•	28,693	•	2,908	10%	-	25,785		
e. le l										
General Funds Department Totals										
Commissioners	\$ 1,103,234	\$ =	\$ 1,103,234	\$ 161,008	\$ 256,068	220/	<u> </u>	£ 847.455		
Administration	143,145	,	143,145	18,251	\$ 256,068 30,418	23% 21%	<b>&gt;</b>	\$ 847,166		
Claims	77,223		77,223	9,563	15,938	21%		112,727 61,286		
Insurance & Medical	26,110		26,110	3,329	5,548	21%		20,562		
Judicial	28,693	1.0	28,693	*	2,908	10%	-	25,785		
Total Departmental Expend	\$ 1,378,405	\$ -	\$ 1,378,405	\$ 192,151	\$ 310,880	23%	\$ -	\$ 1,067,525		
Employer Contributions	480,606	- 0	480,606	50,561	96,458	20%	20	384,148		
Carry Forward money	15,141			30,301				304,140		
Total General Fund Appropriations	\$ 1,859,072	\$ -	\$ 1,859,072	\$ 242,712	\$ 407,337	22%	ė	Ć 1 /F1 725		
···· — — · · · · · · · · · · · · · · ·	<del>+ -,,</del>		+ 4,000,012	A 545,115	<del></del>		\$ -	\$ 1,451,735		

	Original	Budget	Amended	Expended	Year			
	Budget	Amendments		August	to Date	%	Encumb	Balance
ommissioners	Dauger	- Americanients		Vogost	to Date		Eliculiib	Datance
Salaries								
Taxable Subsistence	\$ 50,000	\$	\$ 50,000	\$ 6,772	\$ 15,949	32%	\$	\$ 34,05
Total Salaries	50,000	-	50,000	6,772	15,949	32%	•	34,05
Other Operating Expenditures								
Contractual Services								
Copying Equipment Service	1,300		1,300	83	124	0%	20	1,30
Data Processing Services	34,000		34,000	*5	17	0%		34,00
Freight Express Delivery	100		100	100		0%		10
Telephone	3,500	194	3.500	326	326	9%		3.17
Cellular Phone Service	11,500		11,500	765	765	7%		10,73
Legal Services/Attorney Fees	149,494		149,494	10,397	16,823	11%		132,67
Other Professional Services	200		200	. +		0%	4	20
<b>Total Contractual Services</b>	200,094	-	200,094	11,488	17,914	9%		182,18
Supplies & Materials								
Office Supplies	2,900		2,900	251	251	9%		2.64
Copying Equipment	2,300		2,300	231	231	0%		
Printing	1,800	96	1,800	340	340			2,30
Data Processing Supplies	50		50	37	340	19%	-	1,46
Postage	4.800			3/	= -	74%	-	1
Maint/Janitorial Supplies			4,800			0%		4,80
	150		150			0%		15
Motor Vehicle Supp/Gasoline	50		50	2.43	20	40%	-	3
Other Supplies	70	- 77	70	1000	18	0%	(4)	7
Total Supplies & Materials	12,120	•	12,120	628	648	5%	-	11,47
Fixed Charges								
Rental-Cont Rent Payment	1,000		1,000	308	308	31%	-	69
Rent-Non State Owned Property	143,000	143,000	Transferred to	Administration	-	0%		
Insurance-Workers Comp.	13,806		13,806			0%	\$	13,80
Insurance-Non State	1,169	-	1,169	540	14	0%		1,16
Dues & Memberships	430		430		420	98%		1,11
Total Fixed Charges	159,405	143,000	16,405	308	728	4%	-	15,67
Travel (Includes Leased Car)								
In State - Meals (Non-Reportable)	200		200	75	75	38%		17
In State - Auto Mileage	18,000		18,000	2,589	2,589	14%		15,41
In State - Subsistence Allowance	9,000		9,000	516	(258)	-3%		9,25
In State Lodging				341	341	270		2,22
Out State - Meals	100		100	51	51	51%	124	4
Out State - Auto Mileage	300	-	300	ĬĬ.	31	0%	- ê	30
Out of State Registration Fees	300		300	265	1,227	U76	-	30
Leased Car	30.000		30,000	3,360	5,949	2004		24.05
Total Travel	57,600		57,600	7,197	9,974	20% 17%		24,05 49,19
Total Other Operating Expenditures	429,219	143,000	286,219	19,621	29,265	10%		258,52
	-			•	·			- 01
otal Commissioners	\$ 479,219	\$ 143,000	\$ 336,219	\$ 26,393	\$ 45,214	13%	\$ -	\$ 291,00

	Original	Budget	Amended	Expended	Year			
	Budget	Amendments	Budget	August	to Date	%	Encumb	Balance
			- 500601	- Nogost		70	Encumb	Daiailce
Administration Salaries								
Classified Positions	\$ 462,641	\$ 4	\$ 462,641	\$ 52,510	\$ 76,838	17%	\$ .	\$ 385,803
Temporary Employees	35,004		35,004	11,532	15,747	45%	> .	
Ot and Shift Different	25,004	147.0	33,004	693	923	4379		19,257
Bonus pay				0,55	525			
Terminal Leave			OC.	**		0%	- 2	
Total Salaries	497,645	-	497,645	64,736	93,509	19%	•	405,060
Other Operating Expenditures								,
Contractual Services								
Office Equipment Service	7 170		7 120			00/		
	7,139	- 3	7,139	1.0		0%		7,139
Copying Equipment Service Print/Bind/Advertisement	3,000		3,000			0%		3,000
Print Pub Annual Reports	3,000 100		3,000			0%		3,000
Data Processing Services			100	42.226	22.200	0%		100
Freight Express Delivery	103,563		103,563	13,376	23,280	22%	-	80,283
Telephone	1,800		1,800	-		0%		1,800
Cellular Phone Service	7,060	- 1	7,060	789	937	13%		6,123
	5,000		5,000	467	467	9%		4,533
Education & Training Services	5,000		5,000			0%	-	5,000
Attorney Fees	10,000		10,000	2.0		0%		10,000
General Repair	1,500	1.4	1,500		-	0%		1,500
Audit Acct Finance	110		110	111	111	101%	2	(1)
Catered Meals	4,000		4,000	-		0%		4,000
Other Professional Services	1,500		1,500	750	750	50%		750
Other Contractual Services	2,000	27	2,000	445	563	28%	-	1,437
Total Contractual Services	154,772	-	154,772	15,938	26,108	17%		128,664
Supplies & Materials								
Office Supplies	9,500		9,500	3,626	3,729	39%		5,771
Copying Equipment Supplies	4,434	1.5	4,434		58	0%		4,434
Printing	3,500		3,500		- 2	0%		3,500
Data Processing Supplies	2,300		2,300			0%	-	2,300
Postage	8,000	-	8,000	427	427	5%	•	7,573
Maint/Janitorial Supplies	1,000		1,000	559	12	0%		1,000
Fees & Fines	1,800		1,800			0%		1,800
Gasoline/ Motor Vehicle Supply	100		100			0%		100
Employee Recog Award	1,500		1,500	120	120	0%	- 5	1,500
Other Supplies	1,000		1,000	11.0	57	0%	- 0	1,000
Total Supplies & Materials	33,134	•	33,134	4,173	4,333	13%		28,978
Fixed Charges				•	-			,
Rental-Cont Rent Payment	6,000		6,000	220	221	4%	-	5,779
Rent-Non State Owned Property	95,000		95,000	73,614	110,266	116%	_	(15,266)
Rent-Other	11,000		11,000	1,462	2,022	18%		8,978
Rental -Data processing equip	10,000		11,000	30	8,581	1070		0,576
Insurance-Workers Comp	7,490	7.0	7,490	-	0,551	0%	•	7.400
Insurance-Non State	750		750			0%	•	7,490
Dues and Memberships	5,000		5,000		271		0	750
Sales Tax Paid	6,500		6,500	660	2/1	5%	-	4,729
Total Fixed Charges	131,740		131,740	75,986	121,362	92%	<del></del>	6,500 18,959
Travel (Includes Leased Car)	·		,		,			,,,,,
In State - Meals Non/ Reportable	1,000		1.000	170	120	4 3 0 /		
Reportable Meals	1,000	- 3	1,000	129	129	13%		871
•			1,000			0%	7.	1,000
In State - Lodging	1,000		1,000	85	85	8%	-	915
In State - Registration Fees	2,000		2,000	660	660	33%		1,340
teased Car Total Travel	15,000		15,000	925	1,834	12%		13,166
	20,000	•	20,000	909	2,708	14%	•	17,292
Equipment Equipment Data Processing- PC's								
Total Equipment				1.0		0%	20	- G#
• •	220 646						*	
Total Other Operating Expenditures	339,646		339,646	97,006	154,511	45%	-	193,894
Total Administration	\$ 837,291	\$ -	\$ 837,291	\$ 161,742	\$ 248,019	30%	\$	\$ 598,954

	Original	Budget	Amended	Expended	Year		_	
	Budget	Amendments	Budget	August	to Date	%	Encumb	Balance
Claims								
Salaries								
Classified Positions	\$ 331,158	\$	5 331,158	\$ 40,723	\$ 64,615	20%	s -	\$ 266,543
Temporary Positions	20,475		20,475		100	0%	7	20,475
Terminial Leave				46		0%		949
Total Salaries	351,633	1.50	351,633	40,723	64,615	18%	-	287,018
Other Operating Expenditures								
Contractual Services								
Copying Equipment Service	1,800		1,800		- 2	0%		1,800
Data Processing Services	33,050	-	33,050			0%	-	33,050
Telephone	4,000		4,000	253	253	6%		3,747
Cellular Phone Service	1,720		1,720		2.7	0%		1,720
Total Contractual Services	40,570		40,570	253	253	1%	-	40,317
Supplies & Materials								
Office Supplies	2,000	· ·	2,000	545	545	27%		1,455
Copying Equipment	2,535		2,535			0%		2,535
Printing	2,430		2,430	-	- 2	0%	2	2,430
Data Processing Supplies	3,035		3,035	260	-	0%	2	3,035
Postage	14,000	-	14,000	884	884	6%		13,116
Maint/Janitorial Supplies	500		500		20	0%	Ģ.	500
Other Supplies	100		100		1.0	0%	-	100
Total Supplies & Materials	24,600	- 1	24,600	1,429	1,429	6%	•	23,171
Fixed Charges								
Rental-Cont Rent Payment	2,500		2,500	347	347	14%	- 2	2,153
Rent-Non State Owned Property	75,000	75,000	•	Administration	1.0	100%		.,
Insurance Workers Comp	2,800	9	2,800			0%		2,800
Insurance-Non State	134	7.4	134		12	0%		134
Equipment - Copying	800		800			0%		800
Equipment Maintenance	1,000		1,000			0%		1,000
Total Fixed Charges	82,234	75,000	7,234	347	347	5%	<del></del>	6,887
Travel (Includes Leased Car)								
In State - Meals (Non-Reportable)	50	12	50			0%		50
In State - Lodging	- 41		25		- 5	0%	2	30
In State - Auto Mileage						0%		
In-State Registration		12				0%		
Reportable Meals	50	-	50			0%	- 2	50
Total Travel	100	•	100	•	•	0%		100
Total Other Operating Expenditures	147,504	75,000	72,504	2,029	2,029	3%		70,475
Total Claims	\$ 499,137	\$ 75,000	\$ 424,137	\$ 42,752	\$ 66,644	16%	s -	\$ 357,493

	Original Budget	Budget Amendments	Amended Budget	Expended August	Year to Date	%	Encumb	Balance
Insurance and Medical Services								
Salaries								
Classified Positions	395,799		395,799	56,337	110,577	28%		285,222
Temporary Employees	\$1		223,133	30,337	3,227	0%		(3,227)
Terminal Leave	0		0	0	0	0%		(3,227)
Total Salaries	395,799		395,799	56,337	113,804	29%	•	281,995
Other Operating Expenditures								
Contractual Services								
Office Equipment Service	100		100			0%		100
Copying Equipment Service	100		100			0%	2	100
Data Processing Services	55,000		55,000		7.2	0%		55,000
Telephone	2,300	4.0	2,300	266	266	12%		2,034
Cell Phone	1,000	-	1,000	91	91	9%		909
Catered Meals	1,600		1,600	90		0%	0	1,600
Other Professional Services	38,298		38,298	4,473	4,473	12%		33,825
Other Contractual Services	500		500	1,112	711	142%	0	(211)
<b>Total Contractual Services</b>	98,898	-	98,898	4,830	5,541	6%	-	93,358
Supplies & Materials								
Office Supplies	9,000		9,000	175	175	2%		8,825
Copying Equipment	2,500		2,500	273	13	0%	3	2,500
Printing	2,500		2,500			0%		
Data Processing Supplies	500		500	39	39	8%		2,500
Postage	5,000		5,000	293	293	6%		461
Maintenance/Janitorial Supplies	150		150	255	253			4,707
Building Materials	1,000		1,000		1	0%	- 1	150
Fees & Fines	50			-	•	0%	-	1,000
Other Supplies	100		50	*		0%		50
Total Supplies & Materials	20,800	- 27	20,800	508	508	2%		20,292
Fixed Charges			•					,
Rental-Cont Rent Payment	2,500		3.500	212	242	475/		
Rent-Non State Owned Property	52,000	52,000	2,500	313	313	13%	-	2,187
Rent-Other		52,000	2.000	ransterred to	Administration	100%	0	
Insurance-State	2,000	100	2,000		34	0%		2,000
	2,500		2,500		100	0%	*	2,500
Insurance-Non State	148	-	148		7	0%		148
Equipment Maintenance	942	-	942			0%	÷	942
Sales Tax Paid Total Fixed Charges	3,000 63,090	52,000	3,000	242	242	0%	- 1	3,000
_	63,030	32,000	11,090	313	313	3%		10,777
Travel (includes Leased Car)								1.2
In State - Meals (Non-Reportable)	400		400		- 2	0%	*	400
in-State Registration	100		100	100	*	0%		100
Miles				154	154			
Reportable Meals	150	-	150		- 2	0%	20	150
In State - Lodging	700	92	700	2.0		0%	-	700
Total Travel	1,350	-	1,350	154	154	11%	7.	1,350
<b>Total Other Operating Expenditures</b>	184,138	52,000	132,138	5,805	6,515	5%	•	125,777
Total Insurance and Medical Services	\$ 579,937	\$ 52,000	\$ 527,937	\$ 62,141	\$ 120,319	23%	\$ =	\$ 407,772

		Original		Original Budget			Amended .		Expended		Year				_	
		Budget	An	nendment		Budget		August		to Date	%		Encumb		Balance	
Judicial	_				_	B	_	No Bost	_	to bate		-	Elicaliib	_	Dalarice	
Salaries																
Classified Positions	\$	299,450	\$		s	299,450	s	30,764	\$	46,352	15%	s		\$	253,098	
Temporary Employees		0	_	- 3		0	•	0	•	0	0%	-		ş	233,036	
Total Salaries		299,450		-	_	299,450		30,764		46,352	15%	_	•		253,098	
Other Operating Expenditures																
Contractual Services Office Equipment Services		80		-		80					601					
Copy Equipment Services		850				850					0% 0%		*		80	
Print/Bind/Advertisement		800				800				- 5	0%				850 800	
Data Processing Services		29,972		0.0		29,972		-		5.4	0%				29,972	
Telephone		2,500				2,500		192		192	8%				2,308	
Cellular Phone Service		1,120		- 5		1,120		-		100	0%				1,120	
Other Professional Services		200				200					0%		-		200	
Total Contractual Services		35,522		•		35,522		192		192	1%		•		35,330	
Supplies & Materials																
Office Supplies		2,000		100		2,000		579		579	29%				1,421	
Copying Equipment Supplies		2,500				2,500		1140		97	0%		- 2		2,500	
Printing		2,000		- 1		2,000				28	0%				2,000	
Data Processing Supplies		2,500				2,500		39		39	2%				2,461	
Postage		3,380		1.7		3,380		352		352	10%				3,028	
Maintenance/Janitorial Supplies		150				150					0%				150	
Promotional Supplies		20				20					0%		7.5		20	
Other Supplies	_	100	_			100	_	2.40	_	196	0%	_	-	_	100	
Total Supplies & Materials		12,650		-		12,650		969		969	8%		•		11,681	
Fixed Charges																
Rental-Cont Rent Payment		3,000		- 2		3,000		73		73	2%				2,927	
Rent-Non State Owned Property		65,300		65,300	Tr	ansferred to	Ac	dministration	ı	- 2	100%		-		1.00	
Rent-Other		125		-		125		240		240	192%		¥		(115)	
Insurance Workers Comp		2,000				2,000		1.0			0%				2,000	
Insurance-Non State	_	120	_	14	_	120	_	527		- 8	0%	_			120	
Total Fixed Charges		70,545		65,300		5,245		313		313	6%		•		4,932	
Travel (Includes Leased Car)																
In State - Meals / Non-Reportable		450		-		450		1.3			0%		•		450	
Reportable Meals		770				770				16.	0%		43		770	
In State - Lodging		2,200		Ç		2,200					0%				2,200	
In State - Auto Mileage		1,800				1,800		116		1	0%				1,800	
In State - Misc Travel Expense		25				25		- 2		8	0%		+00		25	
In-State Registration		100				100		-			0%				100	
Out State - Auto Mileage Total Travel	_	100 5,445	_		_	100		((+		- 33	0%	_	-		100	
		3,443				5,445		2.5		•	0%		-		5,445	
Total Other Operating Expenditures		124,162		65,300		58,862		1,474		1,474	3%		•		57,388	
Total Judicial	\$	423,612	\$	65,300	\$	358,312	\$	32,238	\$	47,826	13%	\$	-	\$	310,486	
Earmarked Funds																
Department Totals																
Commissioners	\$	479,219	\$	143,000	\$	336,219	\$	26,393	\$	45,214	13%	\$		\$	291,005	
Administration		837,291		(335,300)		1,172,591		161,742		248,019	21%		7.5		924,572	
Claims Insurance & Medical		499,137		75,000		424,137		42,752		66,644	16%				357,493	
Judicial		579,937		52,000		527,937		62,141		120,319	23%				407,618	
Total Departmental Expend	\$ 2	423,612 2,819,196	\$	65,300	5	358,312 2,819,196	5	32,238 325,267	Ś	47,826 528,022	13% 19%	\$	1000	\$ 2	310,486 2,291,174	
Employer Contributions		552,870		-	٠	552,870	•	63,580	•	122,870	22%	*		~ *	430,000	
Total Earmarked Funds	\$ :	1,372,066	s		<u> </u>	3,372,066	5	388,847	ć			_				
		-,37 2,000	=			3,372,000	<del>-</del>	300,847	\$	650,892	19%	\$		\$ Z	2,721,174	
Capital / Computer Project Carryforward	\$	-	\$		\$		\$		\$		0%			\$		

#### State of South Carolina

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## **Workers' Compensation Commission**

To: Gary Cannon

SCWCC Executive Director

From: Betsy Hartman
IT Director

Date: September 11, 2014

Subject: IT Department August 2014 Full Commission Report

#### IT Department Activities for the Month of August 2014

- Production issues
  - o Multiple Secure Email issues resolved
  - o EDI RIs3
    - Testing with new direct TPA for FROI R3
    - Processing error research and resolution
      - Working with Data, Barbara James
  - o Progress
    - Ad Hoc reports
    - Upload process modifications
  - o POC EDI
    - Coverage processing questions
  - o 12M Invoice Modifications
  - o OnBase Document Type Deployment
  - Awards Process modifications (808)
  - o Appeals Assignment process evaluation
- Desktop support
  - o Multiple Password Resets
  - o Printer issues
  - New PC/Laptops and monitors deployed
    - HR Mimi Love
  - Adobe upgrade for all AA's
    - Issue with stamp Barbara Cheeseboro
- ELT projects
  - Upload
    - Loaded all code to production
    - Upload modifications
    - Production database schema modifications (Codes Table)
    - Validating Production
    - Creating user manual for AA's on processing documents recieved
    - Development of implementation soft launch 9/15/2014
    - Upload Testing
  - o SROI Form 18
    - Set weekly Team meetings
    - Completed Event Table Document
    - Started on Element Requirement Table
    - Sonji Spann tasked with looking at other states and working with Faith Howell at IAIABC on implementation assistance.
- DIS Policies
  - Started nGuard assessment
    - Penetration testing of all web applications started 9/8/2014
    - Structured interviews
      - WCC IT personnel 9/10/2014
      - DTO Technical staff 9/15/2015

#### Committee/Conferences attended in July 2014

- IT Training Center Business Advisory Council Vocational Rehabilitation
- SC Quality Forum Governors' Quality Award
  - o Steering Committee meeting
  - o Boss User group conference call
  - o Final judges call for award of applicant.
  - o Conference set up
    - Speakers
    - Marketing
- DTO meetings
  - o VPN 2 factor authentication implementation
  - o Contract
  - o DTO Survey meeting
  - o Debug two factor authentication issue on eCase

Period Ending	cts Status Repo			Status	. Kay	Not Started	On Track	Timina	Name and
				-		7.0	-	11111111	-
SCWCC Strategi	Goals	- 2				and the same			
				re payments for edical Services					
1	produced by	the Commi	ssion.		000				
2	Develop and	Implement	system to allo	w stakeholden	s to u	pload elect	rank docu	ments via	eCase.
I PORT	Develop sys Form 15 8.	tem to recel	ve Second Re	port of injury (8	BROI)	EDI Relea	se 3 Forms	15 Sectio	n I and II,
4				rmance metric of the agency.	s to s	issist Com	mission lead	dership a	nd staff in
19 m				ess all Commis umentation for				cluding t	he
	Replace the deficiency.	claims manu	al review pro	cesses with ele	etro	nic review :	and electron	nic notific	ation of
7	Provide acc	ess to SCWC	C claim file in	nages via eCas	e we	b portal to	registered u	sers.	
				plication to allo sion and Order					
8	implement Second Report of injury (SROI) EDI Release 3, Forms 16, 17, 18, and 19 electronically by implementing EDI Release 3 Second Report of injury (SROI).								
	Develop and implement system to automate all processes of the Rule to Show Cause hearings conducted by the Commission.								
10	Provide mobile electronic access to data to eliminate need for Commissioners to transport paper documents case file to hearings.								
11		olle electronicase file to h		sta to eliminate	need	l for Comm	issioners to	transpo	rt paper
12		olle electronicase file to h		sta to eliminate	need	l for Comm	issioners to	transpo	rt paper
13		olle electronic case file to h		sta to eliminate	need	l for Comm	issioners to	transpo	rt paper
14	the ongoing	performance	e evaluation o	rmance metric of the agency.		الدراعي تعلقتان			0.50
16		s for improve		es and focus g iness processo					

		T					
Strategic					Estimated		
Goal	Key Projects	Sub Project	Estimated hours	Start Date	Completion Date	Lead	Issues / Comments
-	1.0,1.10,000	300 / 10,000	Catima is o noon	Start Date	Deta	Coaci	Issues / Comments
							1
			1				
3, 8, 14	Team 1 - SROI		16 months	7/23/2014	TBD	Panii Pana	Developed Event Table Documentations
5, 5, 14	Tour 1 - Ditos		TO INORUIS	77232014	180	Sonji Spann	Starting on Element Requirement Table
					i i		
		l					
2, 14	Team 2 -Electronic Access	Upload from eCase	50	11/1/2013	9/15/2014	Betsy Hartman	Completed was liftow. Development of soft
	TOWN Z - Electronic Fleeday	distribution of	30	10/11/2013	8/13/2014		launch implementation set for 9/15/2014
2,14		uploaded documents	40	2/1/2014	7/30/2014	Betsy Hartman	Amanda working on workflows
							WebService developed by KeyMark
							Need SCWCC testing and sign off Full
	2.			After upload & with			requirements and design to be
7, 10, 14		View images	80	epayment	TBO	Betsy	completed and sent to BravaPoint for coding
	Team 3 - Switchboard	Review auto				Sherry	
4, 14	updates	attendani	TBD	тво	TBO	Copeland	
		modifications to back					
		filing process,					
	Team 4 - Conversion to	creation of appellant record for FC and					Initial outline of project being presented
5, 14	paperiess	centralized scanning	тво	тво	1BD	Amy Bracy	to ELT for approval. Final priority will be decided by Gary Cannon.
		Make more user					,
		friendly, linking in					
	Team 5 - eCase	eCase to also link in progress, modify					Initial outline of project being presented
1,2,5,7,14	Enhancements	navigation	тво	TBD	1BD	Amy Bracy	to ELT for approval. Final priority will be decided by Gary Cannon.
	Team 7 - Electronia	1					
1, 14	Team 7 - Electronic Payments	electronic copy fee	25	after upload and with view	тво	Sherry Copeland	design and full requirements to be completed
7, 17				-un	.00	Coherand	and submitted to BravePoint for coding
		fee payments for				Sherry	develop requirements and design for allowing payments via eCase when
1		forms being uploaded	25	тво	TBO	Copeland	uploading forms with payments
							Initial outline of project being presented
	Team 8 - RTSC process and					Wayne	to ELT for approval. Final priority will be
9, 14	automation		TBD			Ducote	decided by Gary Cannon
		Deliver Fines assessed by					
		SCWCC to invoiced					Code complete, in final testing stages
	Team 9 - eService Fines and					Amanda	Once signed of by Business Units will
6,14	Claim Requests	where applicable	75	11/1/2013	3/1/2014	Underhill	be implemented in production
							Initial outline of project being presented
	Team 10 - ProSe						to ELT for approval Final priority will be
	notification		TBD	TBD	TBD	Amy Bracy	decided by Gary Cannon
		multiple projects to prioritize what					
		security issues					
	Team 11 - Security	should be addresses		101	arces.	Betsy	Full Commission Approved procument of
	Strategic Planning	and in what order	150+	11/2013 or before	7/1/2016	Hartman	Assessment Services with Teamia
		Ensure the security					
		of the Commission (facility, personnel,					
	Team 12 - Personal security				,	Wayne	
	issues	visiting constituents)	тво	TBD	180	Ducote	Could be part of Security Policies
		Staff Destart					
		Staff Professional development, cross					
	Team 13 - Professional	training and internal					On line security training deployed to all
	Development	web training	TBD	TBD	TBD	Cathy Floyd	state employees
		Review of current					
		agency organization, staff PD's and current					Install and have at a series as
	Team 14 - Class Action	compensations					Initial outline of project being presented to ELT for approval. Final priority will be
13, 14	Team	ranges	TBD	TBD	TBD	tbd	decided by Gary Cannon
		will provide external			74.7		
		self-study online courses for					ladiat sodian of
	Team 15 - Web External	stakeholders and				Kim	Initial outline of project being presented to ELT for approval. Final priority will be
14	Training	constituents on the	TBD	TBD	TBD	Ballentine	decided by Gary Cannon
]		template for the					
		commission and implement the use of					Sherry developing new budget
		it to have department				Sherry	worksheets to give to Department Heads Will pull all IT cost into the IT
4, 14	Team 18 - Budget Issues	directors involved in	TBD	TBD	TBD	Copeland	budget
		actively collect and					
		clear all outstanding fines and invoices					leded and a second
		and to have an					Initial outline of project being presented to ELT for approval. Final priority will be
4	Team 17 - Collections		180	TBD	TBD	Juliet Bush	decided by Gary Cannon
	Replace the claims manual						
	review process with						Not specificially mentioned but could be
6, 14	electronic review		TBD	TBD		TBD	part of team 9's project
						Amanda Underhill /	UpgradeOnBase from version 10 to
10	Pad application upgrades	OnBase upgrade	200	7/1/2014		DSIT	version 13

#### State of South Carolina



## Workers' Compensation Commission

To: Mr. Gary Cannon

**SCWCC Executive Director** 

From: Grant Duffield

**IMS Director** 

Date: 10 - Sept - 2014

**Insurance and Medical Services Department** 

August 2014 Full Commission Report

Please find attached information provided to summarize the status and workflow of initiatives currently underway within the Insurance and Medical Services (IMS) Department

In addition to the statistical data provided, please be advised of the following workflow initiatives:

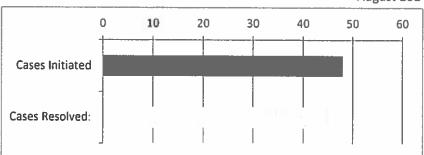
Compliance Division	1.	Working to identify metrics that better illustrate value of effort.
	2.	Observing fewer employers in non-compliance.
	3.	Considering workflow process changes to verify ongoing Compliance
Coverage Division	1.	Working with staff to review workflow processes and explore
		opportunities to enhance service provision.
	2.	Adjusting workflow to make best use of staff resources.
	3.	Preparing for staffing transition in October.
	4.	Training new staff member.
	5.	Lapse in Coverage: 18 new subscribers; 3 notifications
Medical Services	1.	Identifying edits needed within the Medical Services Provider Manual.
	2.	Working with Optum to conduct fee schedule update proposal.
	3.	Develop and review Scope of Work concerning fee schedule analysis.
	4.	Continue work with MedAssets to improve Medical Bill reviews.
IMS Administration:	1.	Working with team-members to review / improve team processes and
		key functions.
	2.	Working with Division Mgrs to provide cross coordination of mgmt.
		functions.
	3.	Working with Exec Director to complete 2013-14 Accountability Report.
	4.	Working with Executive Team concerning strategic planning and future needs forecasting.

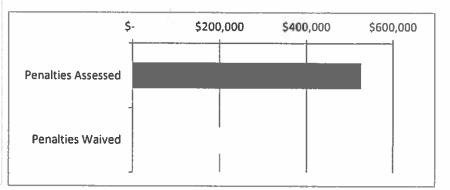
Mr. Cannon, while this summary is in no way all-inclusive, it may serve to assist you and our Commissioners in understanding the key initiatives underway in the IMS Department and provide measures by which the Department's effectiveness can be gauged. IMS welcomes any guidance that you and/or our Commissioners can provide concerning our performance and direction.

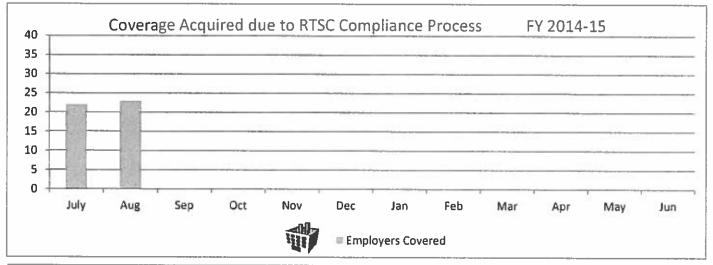
Employers Obtaining Coverage
For the Fiscal Year 2014 - 2015, the
Compliance Division has worked with great
diligence to help employers come into
compliance with the South Carolina
Workers' Compensation Act. Year to date,
the Compliance Division has compelled 45
employers in South Carolina to come into
compliance with the Act. In so doing,
approximately 419 previously uninsured
workers are now properly covered.

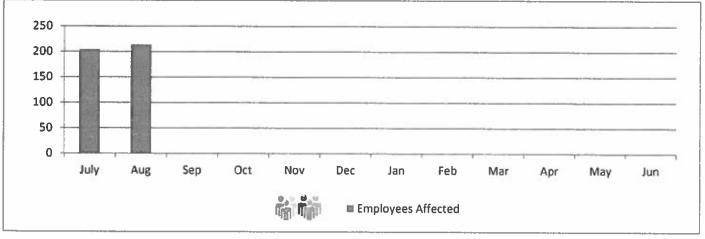


Although the Division has assessed .5 million dollars in fines, over 45% of those fines (\$.23m) have been <u>waived</u> or <u>rescinded</u> as employers have either obtained insurance coverage or were found not to be subject to the Act.









#### **Carryover Caseload:**

The Compliance Division closed August 2014 with 342 cases active, compared to an active caseload of 335 at the close of August 2013.

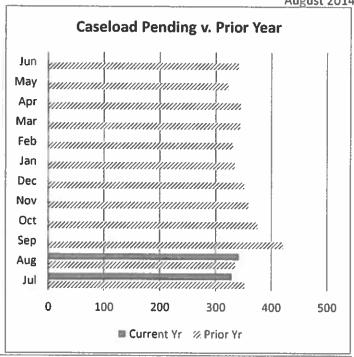
#### **Cases Resolved:**

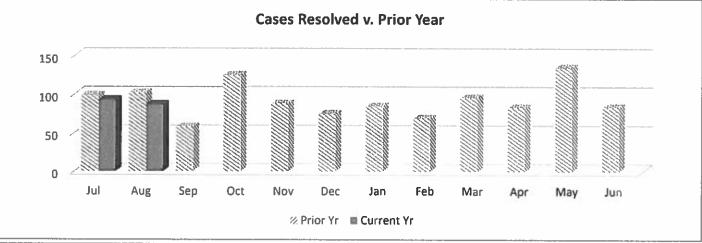
Due to the decrease in carry-over, greater effort is focused on case resolution. For the month of August 2014, Compliance Division staff closed-out 87 cases.

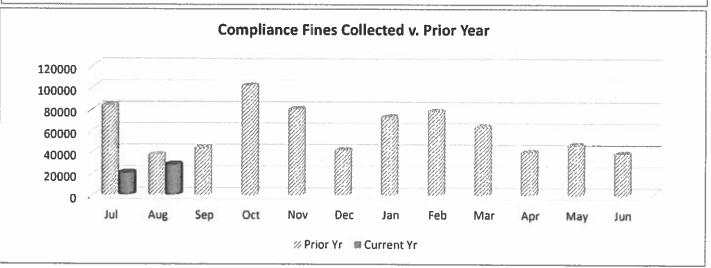
#### **Compliance Fines:**

In august 2014, the Compliance Division collected \$28,217 in fines and penalties. Year to Date, the Compliance Division has collected \$48,684 in fines which represents 7% of prior year's year-end collection (\$725,776). The Compliance Division Year-to-Date revenue trend is 40% of prior year.

Compliance fine revenue represents 19% of the Commission's annual earmarked revenue budget.







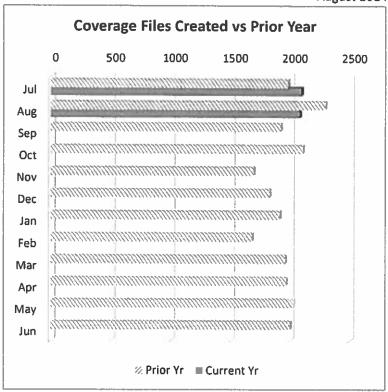
#### **WCC Claim Files:**

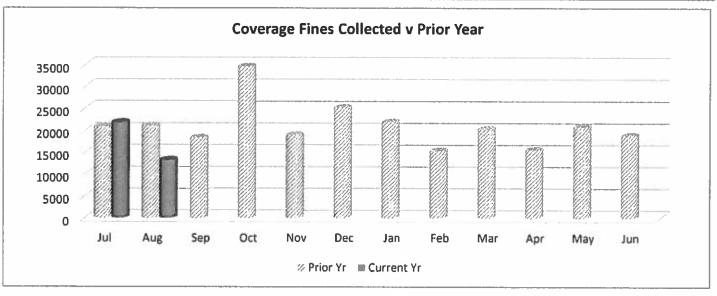
In August 2014, the Coverage Division recieved a total of 2,096 WCC Claim files. Of these, 1,714 were created electronically, and 367 were submitted in hard copy format. Year to Date, 4,177 Claim files have been created which is 17% of claim file volume prior year (23,369).

#### **Coverage Fines:**

The Coverage Division collected \$13,250 in fine revenue in August 2014, as compared to \$21,125 in Coverage fines/penalties accrued during August 2013. Year on Year, Coverage fines are at 14% of collections for prior year.

Coverage Division fines represent 10% of the Commission's annual earmarked budget.



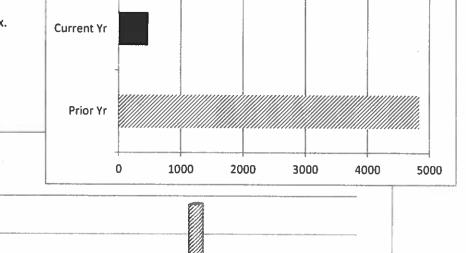


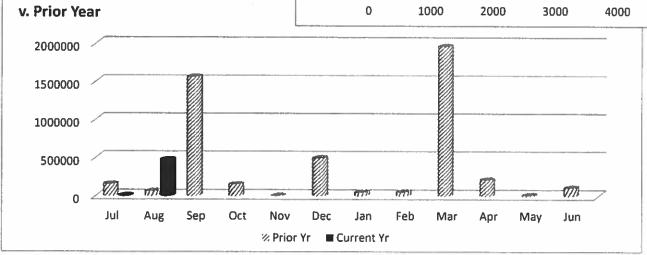
During the month of August 2014, the Self Insurance Division:

- \* collected \$473,230 in self-insurance tax.
- \* added 10 new self-insurers.
- \* conducted 3 Self Insurance audits.

Year to Date, Self Insurance tax revenue is trending at 217% of prior year and 8 Self Insurance audits have been completed.

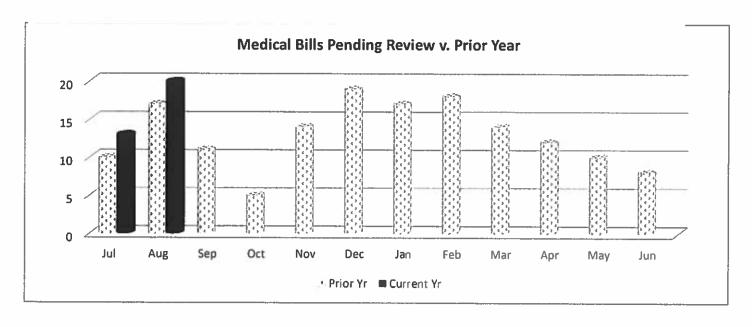
**Self Insurance Tax Collections** 



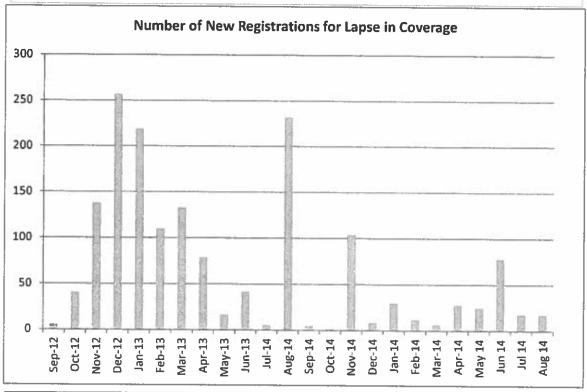


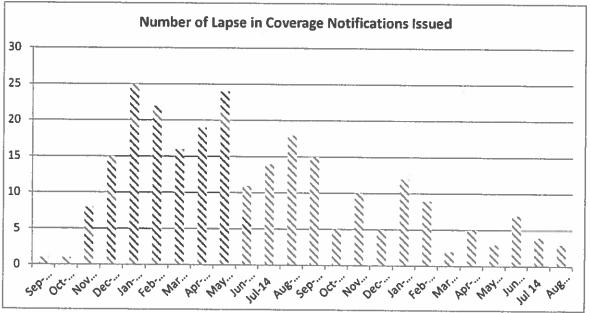
#### IMS MEDICAL SERVICES DIVISION

In August 2014, the Medical Services Division began the month with 13 bills pending review, received an additional 17 bills for review, conducted 10 bill reviews and ended the month with 13 bills pending.



The SCWC Act holds that an entity contracting with another party for services may be held liable for occupational injuries or death sustained by employees of the subcontractor if the subcontractor fails to maintian a workers' compensation insurance policy. Through a cooperative effort with the South Carolina Home Builders Association, the SCWCC has developed and deployed a web-based application that allows contractors to receive notification if a subcontractor's workers' compensation policy lapses during the policy term.





#### State of South Carolina



## **Workers' Compensation Commission**

To: Gary Cannon

**SCWCC Executive Director** 

From:

Sonji Spann Claims Director

Date: September 8, 2014

Subj: Claims Department

**August 2014 Full Commission Report** 

Please find attached information provided to summarize key workflow benchmarks related to the functions of the Claims Department. In addition to the statistical data provided herein, please note the following information.

For the month of August 2014, the Claims Department has:

- 1. Closed 2137 individual case files.
- 2. Collected \$42,100 in fine revenue.
- 3. The examiners reviewed 601 individual case files.
- 4. Continued to assist IMS in the processing of Carrier related Order and Rule to Show Cause Hearing matters.
- 5. Worked with IT to improve our intra departmental processes in an effort to continue to provide exceptional service.
- 6. Continue to review the Report of 19's rec'd and file open
- 7. The SROI team meets every Wednesday; Following the Preparation Instructions from IAIABC
- 8. Examiners are focusing on educating the stakeholders on how to complete forms correctly.
- 9. Reviewing all processes to ensure we are compliant, consistent and accurate.
- 10. New form on Monthly Status Report: # of fines per each form.

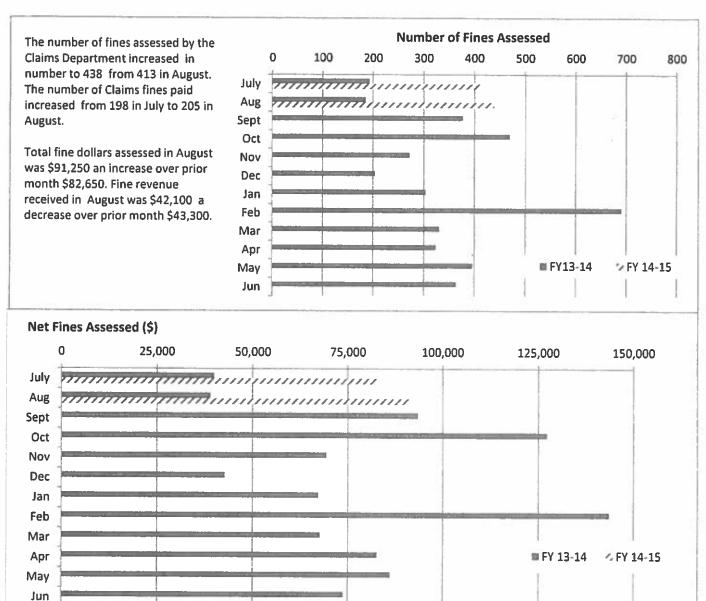
	Five Year C	Five Year Claims Fine C	Collection History	story								
	FY 2011-201	FY 2011-2012, 2012-2013, 2013-2014 and 2014-2015	3, 2013-201	4 and 2014	-2015							
	July	August	Sept	ö	Nov	ည် က	Jan	Feb	March	April	May	June
2011-2012	111,875	103,800	83,300	81,300	85,100	110,700	126,700	120,225	116,915	100,200	61,050	90,450
2012-2013	80,825	69,100	57,075	91,925	64,825	65,950	60,550	79,875	000'29	56,650	47,550	48,500
2013-2014	42,350	21,900	35,050	110,350	57,425	20,900	27,000	38,550	73,100	45,350	52,550	31,200
2014-2015	43,300	42,100										

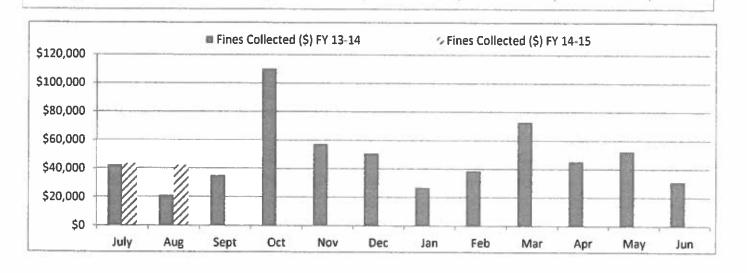
					CLA	CLAIMS DEPARTMENT REPORT	RTMENT F	REPORT					
					STATISTIC	STATISTICS FOR FISCAL YEAR 2014-2015	CAL YEA	R 2014-20	5				
						Prepared September 8, 2014	September	8, 2014					
I. Claims Services Division	ou												
	July	August	Sept	Oct	Nov	Dec	Jan	Feb	March	April	May	June	Total
Forms 15-1	1,241	1,155											2,396
Forms 15-til/Forms 17	911	873								7,55			1,784
Forms 16 for PP/Disf	287	272											559
Forms 18	4,172	4,293											8,465
Forms 20	839	800											1,639
Form 50 Claims Only	321	254											575
Form 61	999	602											1,264
Letters of Rep	230	172											402
Clinchers	803	684											1,487
Third Party Settlements	18	32											20
SSA Requests for Info	105	89											173
Cases Closed	2,588	2,137											4,725
Cases Reviewed	723	601											1,324
Total	12,900	11,943	0	0	0	0	0	0	0	0	0	0	24.843

					CLAIMS	CLAIMS DEPARTMENT REPORT	ENT REPC	JRT					
		8			STATISTI	STATISTICS FOR FISCAL YEAR 2014 -2015	SCAL YEA	AR 2014 -:	2015				
Fines per Form					Prepared	8-Sep-14							
	July	August	Sept	ö	No	Dec	Jan	Feb	March	April	May	June	Total
Assessed Form 131	2												62
Assessed Form 15II	5	37											
Assessed Form 15S	0	0											-
Assessed Form 17	2	00											9
Assessed Form 18	363	333											969
Assessed Form 19	2	1											9
<b>Assessed Denial Letter</b>	10	9											16
Assessed Requests	12	4											16
Paid Form 15I	\$3,800	\$2,800											0099
Paid Form 15li	\$1,000	\$1,200									:		2200
Paid Form 15S	0\$	\$0											0
Paid Form 17	\$400	\$0											400
Paid Form 18	\$72,800	\$36,0											108800
Paid Form 19	\$250	\$100											350
Paid Denial Letter	\$250	\$400											650
Paid Request	\$2,400	\$1,600											4000
											_	··	
	_												

					773	CLAIMS DEPARTMENT REPORT	RTMENT	REPORT					
					STATIST	STATISTICS FOR FISCAL YEAR 2014-2015	SCAL YEA	R 2014-20	15				
						Prepared	Prepared September 8, 2014	r 8, 2014					
I Total Fines Account by Claims Denartment	hy Claime Dan	artmont											
	ay claims be												
	July	August	Sept	Oct	Nov	Dec	Jan	Feb	March	April	May	June	Total
# Assessed	413	438											851
# Rescinded	61	49					-1						110
# Reduced	0	0											0
# Paid	198	205											403
# Outstanding*	1,430	1,614											
Total Amt. Assessed	\$82,650	\$91,250											173,900
Total Amt. Rescinded	\$12,050	\$9,450						,					21,500
Total Amt. Reduced	\$0	\$0											0
Net Assessed													
Total Amt. Paid	\$43,300	\$42,100											85,400
Total Outstanding*	\$332,844	\$372,544											705,388

#### CLAIMS DEPARTMENT - Fine Activity Report August 2014





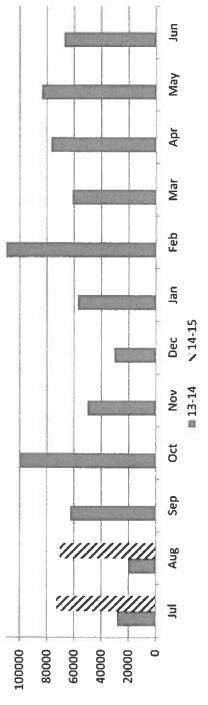
Fines Asso	essed (#)			Fines Receiv	ed (#)
	FY 13-14	FY 14-15		FY 13-14	FY 14-15
July	193	413	July	162	198
Aug	185	438	Aug	190	205
Sept	377	0	Sept	174	0
Oct	469	0	Oct	459	0
Nov	272	0	Nov	242	0
Dec	204	0	Dec	203	0
Jan	304	0	Jan	138	0
Feb	691	0	Feb	175	0
Mar	331	0	Mar	336	0
Apr	324	0	Apr	219	0
May	396	0	May	214	0
Jun	364	0	Jun	130	0
Total	4,110	851	Total	2,642	403
Mo Avg	343	426	Mo Avg	220	202
Net Fines	Accecced (\$)*			r: 0 !! .	1.700
	rtaacaacu (#)			Fines Collect	ed (\$)
	FY 13-14	FY 14-15			ed (\$) FY 14-15
July	• •	FY 14-15 82,650	July		` '
	FY 13-14		July Aug	FY 13-14	FY 14-15 43,300
July	FY 13-14 40,000	82,650	•	FY 13-14 \$42,350	FY 14-15
July Aug	FY 13-14 40,000 39,000	82,650 91,250	Aug	FY 13-14 \$42,350 \$21,200	FY 14-15 43,300 42,100
July Aug Sept	FY 13-14 40,000 39,000 93,500	82,650 91,250 0	Aug Sept	FY 13-14 \$42,350 \$21,200 \$35,050	FY 14-15 43,300 42,100 0
July Aug Sept Oct	FY 13-14 40,000 39,000 93,500 127,250	82,650 91,250 0 0	Aug Sept Oct	FY 13-14 \$42,350 \$21,200 \$35,050 \$110,350	FY 14-15 43,300 42,100 0 0
July Aug Sept Oct Nov	FY 13-14 40,000 39,000 93,500 127,250 69,350	82,650 91,250 0 0	Aug Sept Oct Nov	FY 13-14 \$42,350 \$21,200 \$35,050 \$110,350 \$57,425	FY 14-15 43,300 42,100 0 0
July Aug Sept Oct Nov Dec	FY 13-14 40,000 39,000 93,500 127,250 69,350 42,750	82,650 91,250 0 0 0	Aug Sept Oct Nov Dec	FY 13-14 \$42,350 \$21,200 \$35,050 \$110,350 \$57,425 \$50,900	FY 14-15 43,300 42,100 0 0 0
July Aug Sept Oct Nov Dec Jan	FY 13-14 40,000 39,000 93,500 127,250 69,350 42,750 67,200	82,650 91,250 0 0 0 0	Aug Sept Oct Nov Dec Jan	FY 13-14 \$42,350 \$21,200 \$35,050 \$110,350 \$57,425 \$50,900 \$27,000	FY 14-15 43,300 42,100 0 0 0
July Aug Sept Oct Nov Dec Jan Feb	FY 13-14 40,000 39,000 93,500 127,250 69,350 42,750 67,200 143,600	82,650 91,250 0 0 0 0	Aug Sept Oct Nov Dec Jan Feb Mar	FY 13-14 \$42,350 \$21,200 \$35,050 \$110,350 \$57,425 \$50,900 \$27,000 \$38,550 \$73,100	FY 14-15 43,300 42,100 0 0 0 0
July Aug Sept Oct Nov Dec Jan Feb Mar	FY 13-14 40,000 39,000 93,500 127,250 69,350 42,750 67,200 143,600 67,600	82,650 91,250 0 0 0 0 0 0	Aug Sept Oct Nov Dec Jan Feb	FY 13-14 \$42,350 \$21,200 \$35,050 \$110,350 \$57,425 \$50,900 \$27,000 \$38,550	FY 14-15 43,300 42,100 0 0 0 0 0
July Aug Sept Oct Nov Dec Jan Feb Mar Apr	FY 13-14  40,000 39,000 93,500 127,250 69,350 42,750 67,200 143,600 67,600 82,700	82,650 91,250 0 0 0 0 0 0	Aug Sept Oct Nov Dec Jan Feb Mar Apr	FY 13-14 \$42,350 \$21,200 \$35,050 \$110,350 \$57,425 \$50,900 \$27,000 \$38,550 \$73,100 \$45,350 \$52,550	FY 14-15 43,300 42,100 0 0 0 0 0
July Aug Sept Oct Nov Dec Jan Feb Mar Apr May	FY 13-14  40,000 39,000 93,500 127,250 69,350 42,750 67,200 143,600 67,600 82,700 86,200	82,650 91,250 0 0 0 0 0 0 0	Aug Sept Oct Nov Dec Jan Feb Mar Apr May	FY 13-14 \$42,350 \$21,200 \$35,050 \$110,350 \$57,425 \$50,900 \$27,000 \$38,550 \$73,100 \$45,350 \$52,550 \$31,200	FY 14-15 43,300 42,100 0 0 0 0 0 0 0
July Aug Sept Oct Nov Dec Jan Feb Mar Apr May Jun	FY 13-14  40,000 39,000 93,500 127,250 69,350 42,750 67,200 143,600 67,600 82,700 86,200 73,750	82,650 91,250 0 0 0 0 0 0 0	Aug Sept Oct Nov Dec Jan Feb Mar Apr May Jun	FY 13-14 \$42,350 \$21,200 \$35,050 \$110,350 \$57,425 \$50,900 \$27,000 \$38,550 \$73,100 \$45,350 \$52,550	FY 14-15 43,300 42,100 0 0 0 0 0 0

<sup>\*</sup>after reductions and rescinded

# **FORM 18 FINE ASSESSMENTS**

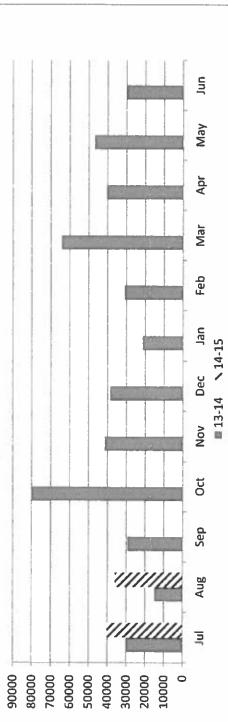
approaches that result in increased compliance levels and reduced Fine related costs to businesses in South Carolina. Consistent with overall Commission strategy, the Claims Department works with our Carrier partners to develop

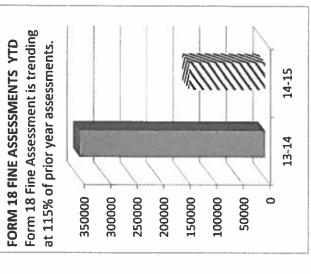
A key "success measure" of this effort is the Form 18 Fine Assessment report. For the month of August 2014, this has resulted in a decrease in Form 18 Fine Assessments to \$70,400 as compared to July 2014 of \$72,800. The actual number of fines assessed decreased from 363 in July 2014 to 333 in August 2014.

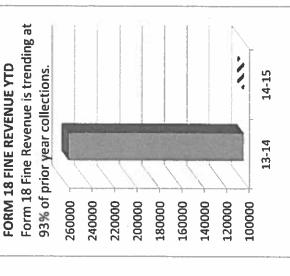


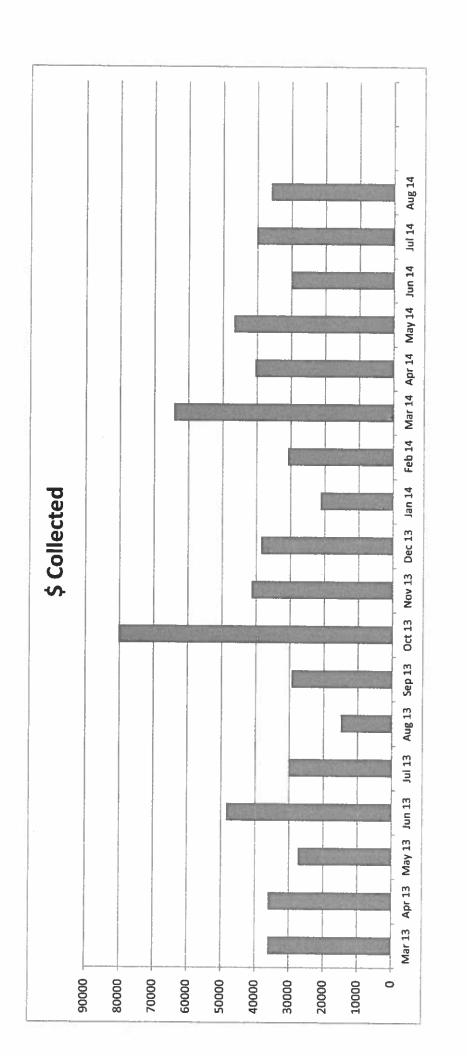
## **FORM 18 FINE COLLECTION**

In August 2014, the Claims Department received payment on Form 18 Fines resulting in revenue of \$36,000.

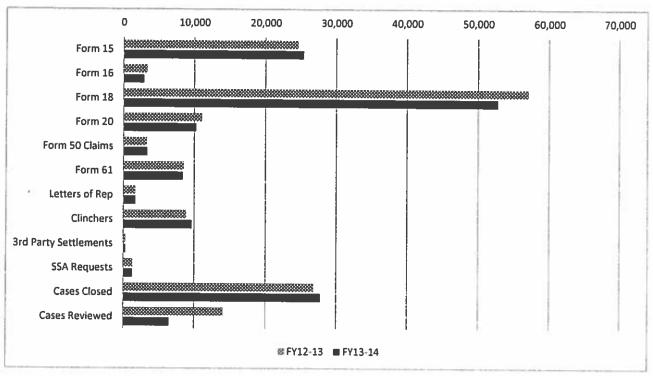








#### Claims Department Statistics 2011-2014 vs Prior Year



	FY10-11	FY11-12	FY12-13	FY13-14
Form 15	26,292	27,610	24,608	25,349
Form 16	3,964	3,486	3333	2851
Form 18	69,020	63,550	57,032	52,735
Form 20	12,900	11,883	11,062	10,234
Form 50 Claims	3,523	2,984	3281	3,342
Form 61	8,701	8,858	8502	8338
Letters of Rep	3,278	2,171	1666	1689
Clinchers	9,906	8,821	8859	9659
3rd Party Settlements	297	306	313	287
SSA Requests	1,910	1,440	1315	1266
Cases Closed	29,337	28,144	26,816	27,743
Cases Reviewed	14,127	16,183	14,077	6448

#### State of South Carolina

1333 Main Street P.O. Box 1715 Columbia, S.C. 29202-1715



Tel: (803) 737-5700 Fax: (803) 737-5768 www.wcc.sc.gov

### **Workers' Compensation Commission**

September 10, 2014

To:

Gary M. Cannon

**Executive Director** 

From:

Amy A. Bracy

**Judicial Director** 

RE:

**Monthly Judicial Report** 

Please be advised of the following:

There were one hundred thirty-four (134) regulatory mediations scheduled and twenty-five (25) requested mediations. The Judicial Department was notified of seventy-three (73) matters resolved in mediation with the receipt of Forms 70.

The Informal Conference system continues to run smoothly and effectively and has addressed five hundred and eight (508) cases during the last month. Many of these cases were actually heard in July but codes were not entered until August due to a staff member's vacation. Changes have been implemented so that coverage is arranged during vacations in the future to prevent incorrect numbers.

There were sixty-five (65) Single Commissioner Hearings conducted during the past month.

There were forty-seven (47) cases appealed to Full Commission during the past month.

Judicial Report

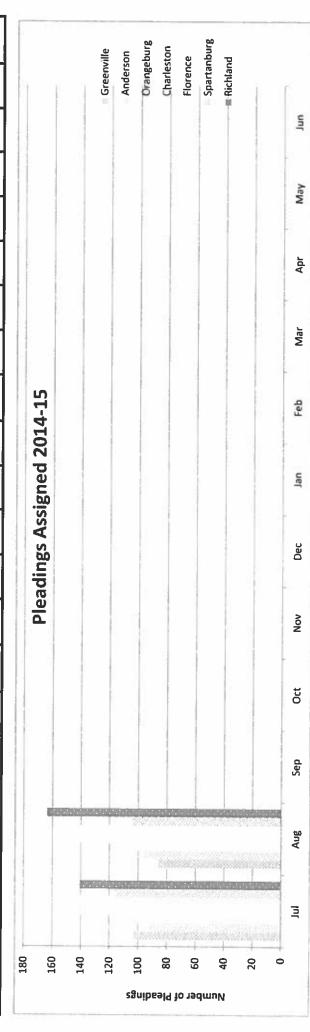
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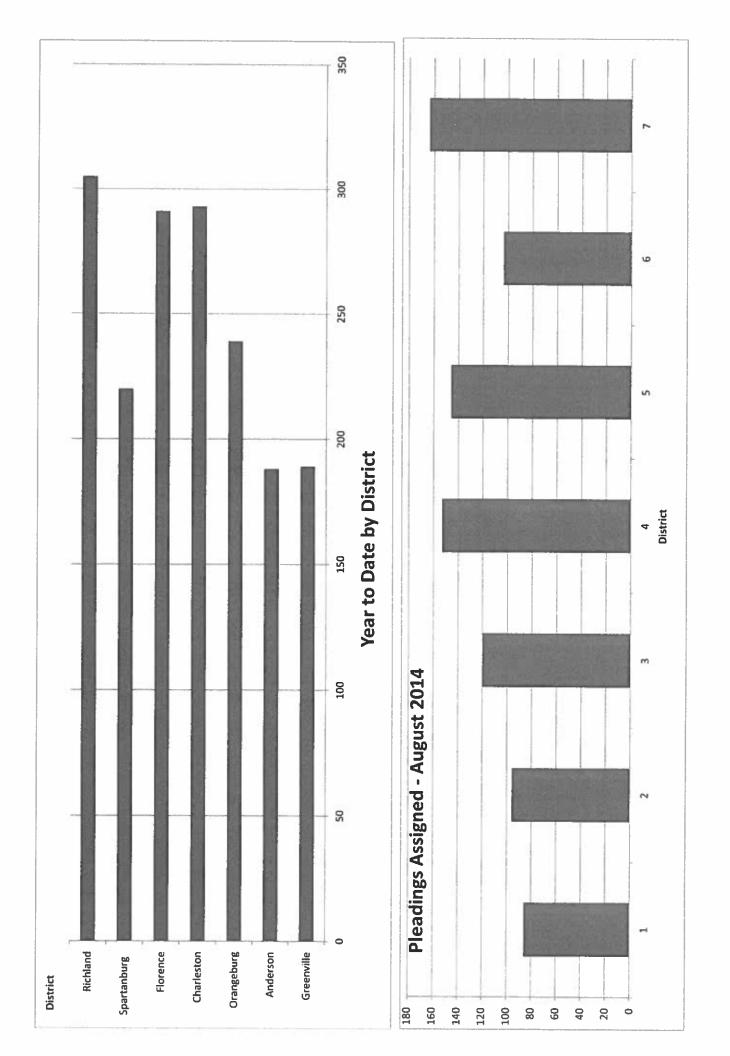
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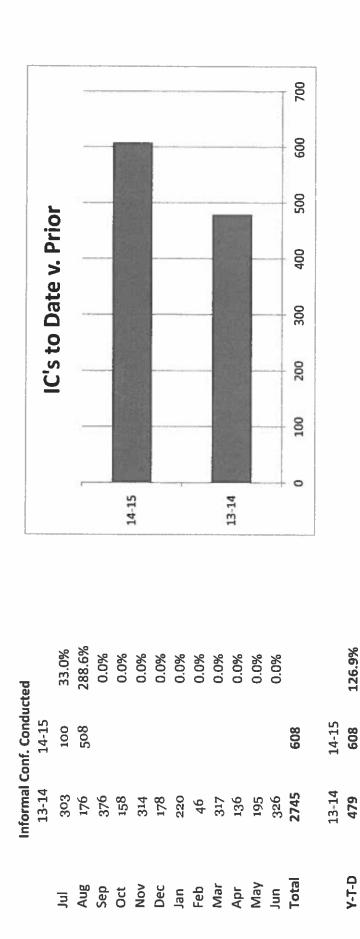
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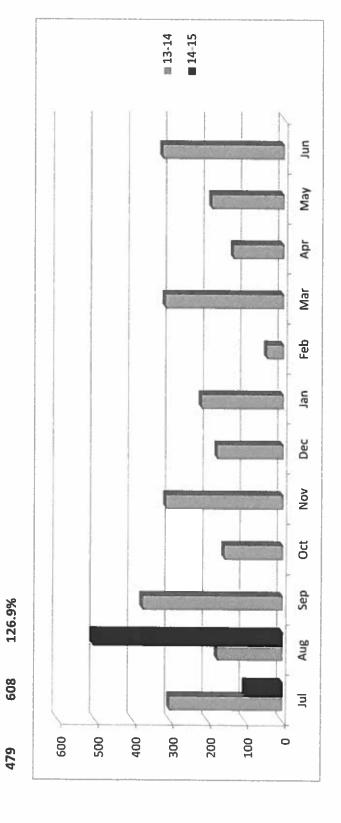
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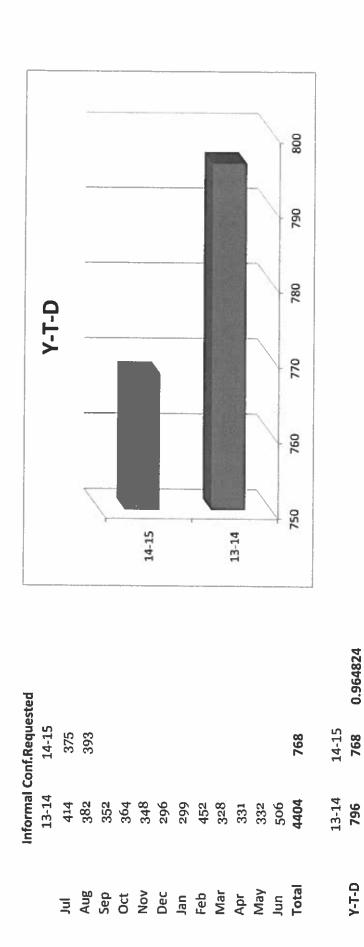
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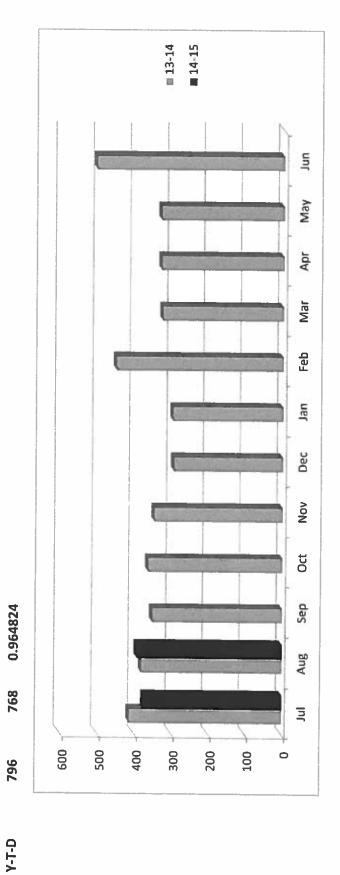












# State of South Carolina

1333 Main Street, 5th Floor P.O. Box 1715 Columbia, S.C. 29202-1715



TEL: (803) 737-5700 www.wcc.sc.gov

# Workers' Compensation Commission

## Executive Director's Report Gary M. Cannon September 12, 2014

#### Personnel Recruitment

### Human Resources Manager I

On August 11, five candidates were interviewed for the position of Human Resources Manager I. Mimi Love was selected for the position. She began her responsibilities with the Agency on September 2. Ms. Love tendered her resignation as Human Resource Manager I effective September 5 to return to work in the private sector. The position was posted on Monday, September 8. The closing date for accepting applications is 11:00 p.m. on Sunday, September 14.

## Administrative Specialist II – Temporary

On August 18, Breanne Jolly began a temporary appointment to assist the Coverage and Compliance Division.

#### **Employee Meetings/Staff Training**

The Executive Director met with the Department Heads on August 28. Executive Staff met on September 12. The next All Employee meeting is scheduled for September 18. Due to low participation, the Social Committee recommended canceling the agency wide family picnic scheduled for August 23.

#### Other Meetings

The Executive Director participated in the following meetings/activities:

- August 11 Participated in panel interviews of Human Resource Manager candidates
- August 13 Conference call with SC Bar regarding Workers' Compensation Practice Essentials Seminar
- August 15 Presentation to SC Bar Workers' Compensation Practice Essentials Seminar
- August 17-20 National Association of Workers' Compensation Judiciary College 2013 in Orlando, Florida
- August 18-20 Southern Association of Workers Compensation Administrators (SAWCA) Regulators College August 21, 27, & September 10 - Subsequent Report of Injury (SROI) project meetings

- August 27 Along with Betsy Hartman, met with Barbara Hollis, Executive Director, SCVRD, to discuss SCWCC/SCVRD electronic data portal
- September 2 Participated in conference call with nGuard, and Teamia to review standard operating procedures, confirm project roles and approve project schedule for upcoming information security and vulnerability assessment of the Agency's internal and external infrastructure
- September 3 Meeting with Brian Sailer SourceHOV
- September 11 Presentation at 2014 Human Resource & Safety Conference sponsored by the Electric Cooperatives of South Carolina

## **Narcotics Use Advisory Committee**

No further activities of the NUAC. Staff is awaiting a response from the insurance carriers for data on the use of opioids and narcotics in workers' compensation cases.

#### **Constituent / Public Information Services**

For the period August 6 through September 9, 2014 the Executive Director's Office and the General Counsel's office had 591 contacts with various system constituents and stakeholders. The Executive Director's office handled 106 Human Resource related contacts in the absence of a Human Resources manager. The contacts included telephone communications; electronic and personal contacts with claimants or constituents, state agencies, federal agencies, attorneys, service providers, business partners; and letters with congressional offices.

#### SCWCC Stakeholder Electronic Distribution List

For the period August 6, 2014 through September 9, 2014, we added ten individuals to the Commission's stakeholder distribution list. A total of 497 individuals currently receive notifications from the Commission.

## SC Vocational Rehabilitation Department

Attached is a report on SCVRD/WCC referrals provided by Chuck Hamden, SCVRD Counselor, for August 2014.



## South Carolina Vocational Rehabilitation Department

Enabling eligible South Carolinians with disabilities to prepare for, achieve and maintain competitive employment.

Barbara G. Hollis, Commissioner

## **MEMO**

TO:

Gary Cannon

FROM:

Chuck Hamden, SCVRD Counselor

DATE:

September 9, 2014

RE:

SCVRD/WCC Referrals

Gary,

Coordination between SCVRD and WCC continues to complete the transition to utilizing the WCC-SCVRD Portal for claimant outreach across the State of South Carolina.

At a meeting held August 6<sup>th</sup> at WCC, Betsy Hartman, Jim Williams, and I discussed next steps towards implementation.

As discussed during the meeting, the next steps towards implementation are as follows:

- -Betsy Hartman has submitted a list of all potential claimants to SCVRD Client Services based upon the criteria established between our two agencies. This is based on the Big 5 Injuries (DCI Body Parts), denials, and WCC referrals.
- Now that this list has been received, SCVRD Client Services will complete a mass mailing to all potential claimants to determine their interests in SCVRD services. The Portal will be updated with contacts and next steps.
- -Once the mass mailing is complete, the portal will be updated with those who have responded to this inquiry. From the date of this mass mailing forward, potential clients will then be contacted by SCVRD area office by county of residence to see if they have an interest in SCVRD services. The portal at that time will be managed at the Area-office level.

Part of this continued outreach within SCVRD will be training of Area Supervisors and Area Client Services Managers in order for the Area leadership to then train local staff. This training will be coordinated through the SCVRD Client Services group and the Area Development Directors.

## S.C. Workers' Compensation Commission Administrative Policies and Procedures

## **Court Reporter Services**

Proposed:	August	22,	2014
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Adopted:	

Use of Court Reporters. The Commission may contract for court reporting services for the purposes of steno graphically reporting Commission hearings at any facility located within the Hearing Districts that is used by the Commission to conduct Workers' Compensation proceedings. (S.C. Code Ann. Section 42-3-170).

Reporters as Independent Contractors. It shall be the policy of the Commission to utilize court reporter services from private independent contractors for court reporters ("Reporter"). The Reporter shall not be an employee of the Commission.

**Equipment.** Each Reporter shall use and furnish at Reporter's expense Reporter's own recording equipment, computers, tools, tapes, supplies, and materials. The Reporter shall maintain equipment to provide services. The Reporter shall have the ability to troubleshoot and repair equipment with no assistance if equipment malfunctions. As necessary, the Reporter shall have the ability to provide replacement equipment in a timely manner that does materially disrupt the proceedings.

**Designation.** The Commission shall establish and maintain a list of designated court reporters that are qualified pursuant to the Minimum Qualifications and Experience set forth in this policy to perform services for Commission. The Commission shall only contract for services with designated court reporters. A court reporter may apply for qualification with the Commission in writing to the Executive Director, certifying the qualifications they meet pursuant to paragraph 2.4.

List of Court Reporters. The Commission will establish a list of eligible court reporters for use by the Commissioners. The Commission will establish minimum qualifications and experience for a Reporter to be eligible for inclusion on the list of eligible court reporters. The Commissioner will select a Court Reporter for use at a single Commissioner hearing from the list of eligible reporters. The Judicial Department shall be responsible for selecting a Court Reporter for the Appellate Panel Hearings from the list of eligible reporters.

Minimum Qualifications and Experience. To be eligible to provide court reporting services to the Commission the Reporter must meet the following minimum qualifications and experience. High school diploma or G.E.D. and a degree in court reporting OR certification as a proficient stenotype writer from an accredited school OR Court reporting institution qualifications such as a Registered Professional Reporter (RPR) or a Certified Verbatim Reporter (CVR); or four (4) years prime court reporting experience; a thorough knowledge of legal terminology and considerable knowledge of hearing procedures and preparation of complex legal records or any combination of the minimum qualifications and experience.

Fee for Services. The Reporter shall be paid an hourly rate for attending the scheduled hearing(s). The first hour shall be paid at a flat rate of \$85.00, no partial hour payment. The Reporter will be paid \$35 for each hour thereafter the Reporter is present at the hearing. After the first hour, hours shall be paid by quarter hour increments. Payment for the hour begins with the first hour of the scheduled hearing on the docket or when the Commissioner opens the proceedings and goes on the record, whichever occurs first.

Cancellation Fee. The Reporter shall be paid a cancellation fee of \$50.00 for notice of cancellation of scheduled Workers' Compensation proceedings when notice is given less than 24 hours in advance.

**Short Notice Fee.** The Reporter may be paid a short notice fee of \$50.00 in addition to the regular rate of pay if Commission contracts for Reporter's Services on short notice, required to fill a cancellation, or as otherwise needed. Short notice is any notice given in less than 24 hours.

**Scheduling.** Each Commissioner or Commissioner's Assistant shall be responsible for obtaining the services of a Reporter on the list of eligible reporters for the Commissioner's hearings. The Judicial Department shall be responsible for obtaining the services of a Reporter for Appellate Hearings. The billing rate for Appellate Hearings shall be the same as the billing rate for an individual Commissioner hearing.

**Preparation of Transcript.** The written transcript shall be prepared in the manner prescribed by the Court Reporters Manual published by the Office of Court Administration as required by Rule 607(c), SCACR.

**Per Page Charge (ordinary charge).** The Reporter shall not charge more than \$2.50 per page for providing written transcripts in the following manner, except for expedited processing. The party requesting the transcript pays for the cost of the original transcript and one copy at the prevailing rate per page, but not more than \$2.50 per page. The original transcript will be provided to Commission at no cost to the Commission.

**Recordings.** Recordings of the proceedings of hearings are the property of the Reporter. The Reporter shall retain a primary and backup copy of proceedings for a period of at least 3 years after the date of the proceeding if no transcript was requested. If a transcript was requested the Reporter shall retain a copy for a period of at least 30 days after original transcript is sent to requesting party.

Expedited Processing Fee. The Reporter may charge increased rates per page based on the schedule of delivery options as follows: (1) Ordinary rate – 30 calendar days after receipt of order; (2) 14-Day Rate – a maximum of \$3.50 per page for transcripts scheduled to be delivered on or before 14 calendar days after receipt of order; (3) Expedited Rate a maximum of \$4.50 per page for transcripts scheduled to be delivered on or before 7 calendar days after receipt of order; (4) Daily Rate – a maximum of \$5.50 per page for transcripts scheduled to be delivered on or before the morning following adjournment; (5) Hourly Rate (ordered unusual circumstances) – a maximum of \$6.50 per page for transcripts scheduled to be delivered within 2 hours. The maximum allowable charge per page is \$6.50.

When a party to a proceeding requests an expedited processing of a transcript, the remaining parties shall have the option of receiving expedited delivery of a copy for the same expedited processing fee. Otherwise, the ordinary charge and delivery schedule shall apply.

**Maximum Allowable Charge.** The Reporter may charge increased rates per page based on a schedule of delivery options. The maximum allowable charge per page is \$6.50.

Other Fees. The Reporter may designate fees other than those listed herein and such fees to be charged shall be agreed upon by Reporter and the requesting party.

**Invoices.** The Reporter will remit the invoice for services to the Commissioner's office that was responsible for ordering the services and for whom the services were performed. The Commissioner will be responsible for reviewing the invoice, verifying the amount, approving for payment and forwarding to the Director of Administration for payment. Invoices will not be paid unless authorized by a Commissioner.

# State of South Carolina

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TEL: (803) 737-5700 www.wcc.sc.gov

# Workers' Compensation Commission

TO: Commissioners

FROM: Gary M. Cannon Any Manno

DATE: September 12, 2014

**RE:** Budget Request FY2015-16

Attached is the proposed budget for FY2015-16. The requested amount is \$2.1million for General Fund Appropriations and \$3.9 million for the Earmarked Funds, for a total annual operating budget of \$6.1 million as shown on the Total All Funds page. The General Appropriations page contains a breakdown of the revenue source, State Appropriations and the Expenditures by department. The Earmarked Fund page contains the list of revenues sources and a summary of Expenditures by department.

#### General Fund

We are recommending an increase in General Fund Appropriations of \$236,191 for changes in the Information Technology System to comply with the Information Security requirements and projected increases in the Commission's share of employee benefits. In the current fiscal year, information security consultants are conducting a penetration assessment of the Commission's information technology systems. The assessment will include recommended changes to the system in order to comply with the mandatory compliance date of July 1, 2016.

#### Earmarked Fund

#### Revenues

Projected revenues are based upon historical data and anticipated trends in the Commission's activities. The number of hearings docketed and conducted are trending downward, which will result in a decrease in the Hearing Fee and Appellate Review fees. While we have implemented processes to allow carriers to submit Subsequent Report of Injuries (SROI) electronically via email, we anticipate the completion of the SROI project to allow carriers to submit this data electronically in compliance with IAIABC standards. This will result in a decrease in the fines assessed for not submitting SROI documents by the required deadline.

The Self Insurance Tax revenues are expected to remain at \$2.4 million. These funds will be used to make up the decrease in revenues in assessed fines and filing fees.

### Expenditures

We have reformatted the budget to more accurately account for the total cost of building rent, telecommunication, and information technology. Previously these costs were allocated among the departments. They are not consolidated in the Administration Department and Information Technology Departments.

The increase in authorized expenditures in the Earmarked is directly related to the increased use and reliance on the Commission's information technology systems. We have included the cost of one additional position in the IT Department. The position is an Information Resource Consultant, which will provide technical support to the desktop and laptop computers, printers, faxes, and other peripheral accessories currently used by the Commissioners and Commission staff. An additional \$500,000 is an estimate for the completion of the SROI project and other requirements to comply with the Information Security mandates established by the General Assembly.

We respectfully request the Commission approve the request contained herein for submission to the Budget Office by the required submission date of October 1, 2014.

# South Carolina Workers' Compensation Commission Budget Request FY 2015-16 Total All Funds

	GE	NERAL FUND			
REVENUE SOURCE	FY12-13 Budget	FY12-13 Actual	FY13-14 Actual	FY14-15 Budget	FY2015-16 Budget
General Fund Appropriations	\$ 1,843,376	\$ 1,843,376	\$ 1,859,011	\$ 1,909,171	\$ 2,117,158
Expenditures	FY12-13 Budget	FY12-13 Actual	FY13-14 Budget	FY14-15 Approved	FY2015-16 Request
Total	\$ 1,843,376	\$ 1,843,376	\$ 1,859,011	\$ 1,909,171	\$ 2,145,362

					\$ 236,191
	EAR	MARKED FUND	)		
EARMARKED FUND REVENUES	FY12-13 Budget	FY12-13 Actual	FY13-14 Budget	FY14-15 Budget	FY2015-16 Budget
Total Revenues + Fund Balance	\$ 3,235,066	\$ 2,835,856	\$ 3,260,250	\$ 3,372,066	\$ 3,503,435
EXPENDITURES	FY12-13 Budget	FY12-13 Actual	FY13-14 Budget	FY14-15 Approved	FY2015-16 Request
Total	-	-	_	\$ 3,372,066	\$ 3,998,435
TOTAL BUDGET	\$ 1,843,376	\$ 1,843,376	\$ 1,859,011	\$ 5,281,237	\$ 6,143,797

# Budget Request FY 2015-16

# **General Appropriations**

## REVENUES

REVENUE SOURCE	FY12-13	FY12-13	FY13-14		FY14-15	FY2015-16		
	Budget	Actual	Actual		Budget	Request		
General Fund Appropriations	\$ 1,843,376	\$ 1,843,376	\$ 1,859,011	\$	1,909,171	\$	2,145,362	

# Expenditures

	 12-13		2-13		13-14	FY14-15 Budget		FY2015-16
D	 dget	AC	tual	A	ctual	Buaget		Request
Department								Total
Commissioners						\$ 1,121,156	\$	1,121,156
Claims						\$ 90,236	\$	90,236
Judicial						\$ 29,267	\$	29,267
Insurance and Medical						\$ 26,632	\$	26,632
Administration						\$ 98,915	\$	98,915
Information Technology						\$ 46,169	\$	254,156
	\$ •	\$	-	\$	•	\$ 1,412,375	\$	1,620,362
<b>Employee Benefits</b>	\$ -	\$	-	\$	-	\$ 496,796	\$	525,000
Total	\$ 	Ś		\$	<u>.</u>	\$ 1,909,171	\$	2,145,362

## Budget Request FY 2015-16

## **EARMARKED FUND**

## REVENUES

REVENUE SOURCE	FY12-13 Budget	FY12-13 Actual	FY13-14 Actual	FY14-15 Budget	FY2015-16 Budget
Training Conference Registration Fee	\$ 1,000	\$ 8,450	\$ 5,780	\$ 5,000	\$ 5,000
Sale of Publication and Brochures	8,000	4,465	3,900	8,000	4,000
Workers' Comp Award Review Fee	75,000	61,970	39,750	73,000	55,000
Sale of Photocopies	95,000	87,499	62,485	88,000	62,000
Workers' Compensation Filing Violation Fee	1,891,000	1,576,011	1,613,161	1,660,000	1,162,000
Sale of Listings and Labels	30,000	25,487	21,084	25,000	20,000
Workers' Comp Hearing Fee	600,000	533,415	540,391	562,000	530,000
Insurance Reserve Refund	•	3,493	20	-	
Self Insurance Tax (Special Revenue)			2,422,633	2,400,000	2,400,000
Total	\$ 2,700,000	\$ 2,300,790	\$ 4,709,184	\$ 4,821,000	\$ 4,238,000
Received or (Retained) - Fund Balance	535,066	535,066	(1,448,934)	(1,448,934)	(734,565)
Total Revenues + Fund Balance	\$ 3,235,066	\$ 2,835,856	\$ 3,260,250	\$ 3,372,066	\$ 3,503,435

	Expe	nditures			
	FY12-13	FY12-13	FY13-14	FY14-15	FY2015-16
	Budget	Actual	Actual	Budget	Budget
Department					Total
Commissioners				\$ 336,219	\$ 290,770
Claims				\$ 424,137	\$ 302,500
Judicial				\$ 358,312	\$ 314,750
Insurance and Medical				\$ 527,937	\$ 518,679
Administration				\$ 1,172,591	\$ 934,516
Information Technology				\$ •	\$ 1,087,220
				\$ 2,819,196	\$ 3,448,435
Employee Benefits				\$ 552,870	\$ 550,000
Total				\$ 3,372,066	\$ 3,998,435