AGENDA

SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION

1333 Main Street, 5th Floor Columbia, South Carolina 29201

January 11, 2016 - 10:30 a.m.

Commission Hearing Room A

This meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act.

1.	CALL TO ORDER	CHAIRMAN BECK
2.	APPROVAL OF AGENDA OF BUSINESS MEETING OF JANUARY 11, 2016	CHAIRMAN BECK
3.	APPROVAL OF MINUTES OF THE BUSINESS MEETING OF DECEMBER 14, 2015 (Tab 1)	CHAIRMAN BECK
4.	GENERAL ANNOUNCEMENTS	MR. CANNON
5.	APPLICATIONS FOR APPROVAL TO SELF-INSURE (Tab 2)	MR. SMITH
6.	DEPARTMENT DIRECTORS' REPORTS Human Resources (Tab 3) Information Services (Tab 4) Insurance, Medical & Administrative Services (Tab 5 & 6) Claims (Tab 7) Judicial (Tab 8)	MS. OSBORNE MS. SPRANG MR. DUFFIELD MS. SPANN MS. BRACY
7.	EXECUTIVE DIRECTOR'S REPORT (Tab 9)	MR. CANNON
8.	OLD BUSINESS	CHAIRMAN BECK
9.	NEW BUSINESS	CHAIRMAN BECK
10.	ADJOURNMENT	CHAIRMAN BECK

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1	Approval of Minutes of the Business Meeting of December 14, 2015
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6	Summary of Revenues and Expenditures
7	Claims
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9	Executive Director's Report

THE SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION BUSINESS MEETING

Monday, December 14, 2015

A Business Meeting of the South Carolina Workers' Compensation Commission was held in Hearing Room A of the Workers' Compensation Commission on Monday, December 14, 2015, at 10:30 a.m. The meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act. The following Commissioners were present:

> T. SCOTT BECK, CHAIRMAN SUSAN S. BARDEN, VICE CHAIR R. MICHAEL CAMPBELL, II, COMMISSIONER MELODY L. JAMES, COMMISSIONER GENE MCCASKILL, COMMISSIONER AISHA TAYLOR, COMMISSIONER AVERY B. WILKERSON, JR., COMMISSIONER

Present also were: Gary Cannon, Executive Director; Amy Bracy, Judicial Director; Wayne Ducote, Coverage & Compliance Director; Grant Duffield, Insurance, Medical & Administrative Services Director; Alicia Osborne, Human Resources Manager; Keith Roberts, Attorney; Sonji Spann, Claims Director; and Sandee Sprang, IT Director. Clara Smith, Injured Workers' Advocates, was also present.

Chairman Beck called the meeting to order at 10:30 a.m.

AGENDA

Commissioner Barden moved that the agenda be approved. Commissioner Taylor seconded the motion, and the motion was approved.

APPROVAL OF MINUTES - BUSINESS MEETING OF NOVEMBER 16, 2015

Commissioner Barden moved that the minutes of the Business Meeting of November 16, 2015 be approved. Commissioner Campbell seconded the motion, and the motion was approved.

GENERAL ANNOUNCEMENTS

Mr. Cannon announced the Agency's holiday luncheon is today at noon.

APPLICATIONS FOR APPROVAL TO SELF-INSURE

On behalf of W.C. Smith, Self-Insurance Director, Self-insurance applications were presented by Grant Duffield, Director of Insurance, Medical and Administrative Services. Twenty-two (22) prospective members of two (2) funds were presented to the Commission for approval. The applications were:

SC Home Builders SIF

ASM Masonry, LLC B Manning Construction, LLC Carolina Real Estate Developers, LLC

Cross Roads Restoration & Construction, LLC David Neil Chandler Davis Drywall, LLC Forza Construction, LLC Gene Farmer DBA E&E Landscaping Gustavodelos Reyes - D.L. Reyes Framing Construction, LLC Hometeam Construction, Inc. Iron Construction of the LowCountry, LLC J's Landscaping and Lawn Maintenance JDI Heating & Air, LLC JP Smith Builders, LLC Kathy Sturkie dba MKS Construction Mustard Seed Group of the Carolinas, LLC Oscar Marines DBA First class Masonry SCD Constructors, Inc. Tobanche Masonry Upstate Garage Door, Inc. William J. Hagedorn DBA WJH Carpentry

SC Municipal Self Insurance Trust

Town of Williamston

After examination of the applications, it was determined that each complied with the Commission's requirements and each was recommended for approval. Commissioner Wilkerson made the motion to approve the applications to self-insure, and Commissioner Taylor seconded the motion. The motion was unanimously approved.

DEPARTMENT DIRECTORS' REPORTS

The Department Directors presented their reports which were also submitted to the Commission in written form.

Human Resources Department

Alicia Osborne presented the Human Resources report for the period of November 7, 2015 through December 4, 2015. Ms. Osborne reported she is working on closing 2016 open enrollment changes; working with the Department of Motor Vehicles to renew commissioners' specialty license plates; and has begun reviewing administrative policies and procedures for possible updates.

Information Technology Department

Sandee Sprang presented the Information Services Department's report. Ms. Sprang reported that efforts continue with DTO to upgrade Progress software and coordinate the OnBase 13 upgrade. IT received serval requests in November for new reports which required significant effort and time from the IT staff. Desktop Support addressed problems related to passwords, VPN access, and hardware and printer issues.

Insurance, Medical & Administrative Services Department

Grant Duffield presented the Insurance, Medical & Administrative Services Department's report.

Commissioner Barden stepped out of the meeting at 10:34 a.m.

Mr. Duffield pointed out the following highlights from the report:

- The Lapse in Coverage Notification program registered 19 new registrants and issued 14 notices of potential lapse in coverage.
- He worked with the Executive Director in completing a lease analysis and justifications.
- Year to date, the Compliance Division has compelled 155 employers in South Carolina to come into compliance with the Act.
- The Compliance Division has assessed \$3.4 million in fines of which 68%, or \$2.3 million, have been waived or rescinded as employers have either obtained coverage or were found not to be subject to the Act.
- Year to date the Compliance Division has collected 53% compared to prior year total.
- The Coverage Division's year to date claim files created is 44% of claim file volume for prior year.
- Year to date Self-Insurance tax revenue is trending at 98% of prior year.

Mr. Duffield presented the Summary of Revenues and Expenditures for the period ended November 30, 2015. He reported the total agency spending is at 43.5% of budget; benchmark is 41.7%.

Claims Department

Sonji Spann presented the Claims Department's report.

Ms. Spann reported the following for the month of November 2015:

- Closed 2,069 individual case files
- Received \$34,200 in fine revenue
- Claims examiners reviewed 462 individual case files
- 268 fines assessed
- 263 Form 18 fines assessed
- 11,600 forms processed
- 824 Form 18s processed through SROI
- 1,223 Form 18s received via Email
- 2,303 forms received via USPS

Commissioner Barden returned to the meeting at 10:38 a.m.

Ms. Spann gave an update on the 1200 project (a special project on properly scanning and indexing 1,200 open files in the File Room). One examiner reviewed a total of 81 files in November.

Judicial Department

Amy Bracy presented the Judicial Department's report. She reported the following for the month of November 2015:

- 103 Single Commissioner Hearings conducted
- 14 Full Commission Hearings conducted
- 298 informal conference cases
- 56 regulatory mediations scheduled
- 23 requested mediations
- 56 matters resolved in mediation with the receipt of Forms 70

EXECUTIVE DIRECTOR'S REPORT

Gary Cannon, Executive Director, presented his report which was also submitted to the Commission in written form. He pointed out the following highlights from the report:

Narcotics Use Ad Hoc Advisory Committee (NUAC)

Mr. Cannon announced that the NUAC will meet on Thursday, December 17, 2015, to review and discuss proposed recommendations.

Office Lease Agreement

Mr. Cannon reported the Division of General Services recommended accepting the lease proposal from the Commission's current landlord. The proposal will be presented for review and approval by the State Fiscal Accountability Authority on Tuesday, December 15, 2015.

International Association of Industrial Accident Boards and Committees (IAIABC)

Mr. Cannon reported that he participated in the IAIABC Board meeting on December 7-9, 2015. The Board agreed to fund a consultant to do research and analysis on the Opt-Out bills currently pending in South Carolina and Tennessee.

OLD BUSINESS

There was no old business.

NEW BUSINESS

A. 2016 Average Weekly Wage

Mr. Cannon reported the Department of Employment Workforce has released a new average weekly wage in South Carolina for the period of July 1, 2014 through June 30, 2015 of \$784.03. According to \$42-1-50; \$42-9-10; and \$42-9-20, the maximum weekly compensation rate for injuries arising on and after January 1, 2016 shall be \$784.03.

Motion to Adopt the 2016 Average Weekly Wage

Commissioner McCaskill moved to adopt the 2016 maximum weekly compensation rate of \$784.03, which was duly seconded. The vote was taken, and the motion was adopted. Accordingly, accidents that occur on or after January 1, 2016, the maximum weekly compensation rate will be \$784.03. The request for approval was submitted in the form of an Order. Each Commissioner signed the order.

B. Administrative Procedures Policy – Family Medical Leave

Ms. Osborne presented a summary of the substantive changes proposed to update the Family Medical Leave Act (FMLA) section of the Employee Leave Programs policy and presented a recommendation to approve effective December 18, 2015.

Motion to Approve Administrative Procedures Policy – Family Medical Leave

Commissioner Taylor made the motion to approve the recommendation as presented. Commissioner Campbell seconded the motion. The motion was approved.

EXECUTIVE SESSION

Commissioner McCaskill moved to adjourn into Executive Session to receive a legal briefing from the staff's General Counsel. Commissioner Wilkerson seconded the motion. The Commission adjourned into Executive Session at 10:46 a.m.

[EXECUTIVE SESSION]

At 11:19 a.m., Commissioner McCaskill made a motion to arise from Executive Session. Commissioner James seconded the motion, and the motion carried. Commissioner Barden was not present. Upon arising from Executive Session, Chairman Beck stated there was discussion with no action taken.

ADJOURNMENT

Commissioner Taylor made the motion to adjourn. Commissioner Campbell seconded the motion, and the motion was approved.

The December 14, 2015 meeting of the South Carolina Workers' Compensation Commission adjourned at 11:19 a.m.

Reported January 11, 2016 Kim Ballentine Office of the Executive Director

- TO: Mr. Gary Cannon Executive Director
- FROM: Alicia Osborne Human Resources

SUBJECT: Human Resources Report Period of December 4, 2015 to January 6, 2016

Below is a summary of the Human Resources activity for the period of December 4, 2015 to January 6, 2016

Employee Relations (ER)

- Ongoing Workers' Compensation Injuries
 - o Four active claims
 - No activity to report on any of the four active cases
- FMLA
 - o Two new requests
 - o Pending review of recertification for active intermittent FMLA case

Benefits

- Consulted with staff members regarding insurance/flexible spending/retirement end of year closeout
- Request for Review submitted to PEBA
- One Change in Status submitted to PEBA

Fiscal Responsibilities (w/ Fiscal Technician II)

• Approved SCEIS financial transactions as needed

Policy Updates

- EPMS
 - o Posted to O: drive and requested written acknowledgement from all staff
- Employee Leave Programs Policy
 - Updated FMLA portion of policy, submitted to Commission for final approval
 Approved effective December 18, 2015
 - o Posted to O: drive and requested written acknowledgement from all staff

Reports

- Ran SCEIS Deductions Not Taken / Arrears report
 - o Report is clear
- Ran SCEIS Wage Type Report
 - o No discrepancies unaccounted for
- Time Administration
 - o Ran Conflicting Time Report;
 - Submitted time collisions to SCEIS for deletion; addressed two collisions in house
 - o Unapproved Leave Report
 - Notified staff of pending leave that needed to be approved

- Approved leave for supervisors that requested approval
- o Missing Time Report
 - Notified four supervisors and seven staff members of missing time
 - Keyed time when necessary, ensured all other time was keyed
- o Approved Leave as requested by Commissioners

SCEIS

- o Made corrections to workflow in SCEIS for travel approval
- Attended Training on December 15, 2015 Business Objects and Business Warehouse 2nd day training
- o Worked on leave balances for end of year
 - Notified staff of leave pool transfer availability
 - Addressed leave pool and balance concerns with staff

Training

- Cyber Security Training
 - Pending due to continued issues at DTO
- Drivers' training course pending
 - Seeking training for Fall of 2016

Miscellaneous

- Meeting(s) attended onsite
 - o Executive Staff January 5, 2016
- DMV Commissioner Plate
 - o Submitted and received acknowledgement of list for 2016
- Joined Small Agency HR Group via DSHR
 - First meeting : January 6, 2016

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Workers' Compensation Commission

To: Gary Cannon SCWCC Executive Director
From: Sandee Sprang, IT Director
Date: January 6, 2016
Subject: IT Department December 2015 Full Commission Report

This report summarizes the accomplishments and initiatives for the IT department during December 2015. The first section, "Systems Operation, Maintenance and Support", details the work related to keeping our current production systems up and running. The second section, "Projects, Enhancements and Development", highlights the activities related to projects which bring added functionality to our systems. The last section documents the IT Department's "Training and Meeting" accomplishments.

I. Systems Operations, Maintenance and Support

Virtualization

Duane continues to lead our effort with DTO to upgrade Progress software and virtualize our servers. We are still testing the development system environment and are working to resolve the increased response time (decreased performance) of the virtual configuration.

<u>OnBase</u>

Amanda continues to work with DTO to coordinate the upgrade of our imaging system, OnBase to version 13. Since DTO has had significant issues with the automated deployment of the new software, we will be proceeding with a manual rollout.

<u>EDI</u>

Amanda and Duane worked with EDI trading partners to research and resolve EDI transactional data errors. They continue to work with the IAIABC EDI Claims Workgroup, reviewing and recommending standard changes.

Ad Hoc Reports

During December, we finalized the US Department of Labor report regarding Savannah River Site injuries, documented requirements for new Judicial Activity Aging Report, reviewed options for Debt Collection Reports with IMAS, and provided several ad hoc reports requested by staff

Systems Support

We had no unplanned system downtime during December.

Desktop Support

The desktop support issues for the month were typical. Brian addressed problems related to passwords, VPN access, scanner, printers and other hardware. Additionally he provided user assistance for OnBase, eCase and secure email.

II. Projects, Enhancements and Development

eCase

The modernization of the eCase web portal system continues and development is approximately 70% complete.

Security Training

The SANS training system deployment was rescheduled for January based on system issues at DTO.

ePay and View

The preliminary design of the ePay and View enhancements to the eCase portal continues. During December, as part of determining the full scope of the project, all revenue streams were documented.

Cell Phone Upgrades

The new cell phones were activated and configured bringing the agency into compliance

Hardware Upgrades

DTO fumbled the implementation of the switches scheduled for December and it has been tentatively rescheduled for January 29th.

Video Conference

The initial test with CourtCall was successful; a more comprehensive test is scheduled in March.

III. Trainings and Meetings

Sandee attended the SCWCEA Academy training on December 11th.

We are continuing to meet and collaborate with DTO on retaining a contract Security person to assist with the work required to meet the July 1st deadline.

State of South Carolina



Workers' Compensation Commission

To:	Mr. Gary Cannon SCWCC Executive Director	From:	Grant Duffield IMAS Director	Date:	6 – Jan – 2016
Subj:	Insurance, Medical and Administ December 2015 Full Commissior		rvices Department		

Please find attached information provided to summarize the status and workflow of initiatives currently underway within the Insurance, Medical and Administrative Services (IMAS) Department.

Compliance Division	1.	Reviewing revenue metrics / projections.
	2.	Working w IT to review debt collection process.
Coverage Division	1.	
		opportunities to enhance service provision.
	2.	Lapse in Coverage: 13 new registrants; 9 notifications sent
	3.	Modifying workflows given recent staff vacancies / illnesses.
Medical Services	1.	Recertification of Bill Review entities complete.
	2.	Continue work on pharmaceutical payment disputes involving SAF.
	3.	Working with MedAssets and IT to improve Medical Bill reviews.
Administrative Svcs	1.	File indexing process underway
	2.	Revised purchasing processes / roles for audit standard.
IMAS Administration:	1.	Working with Division Mgrs to provide cross coordination of mgmt.
		functions.
	2.	Working with Executive Team concerning strategic planning and future
		needs forecasting.
	3.	Preparing for Budget Hearings.

In addition to the statistical data provided, please be advised of the following workflow initiatives:

Mr. Cannon, while this summary is in no way all-inclusive, it may serve to assist you and our Commissioners in understanding the key initiatives underway in the IMAS Department and provide measures by which the Department's effectiveness can be gauged. IMAS welcomes any guidance that you and/or our Commissioners can provide concerning our performance and direction.

IMS COMPLIANCE DIVISION

Employers Obtaining Coverage The Compliance Division works with great diligence to help uninsured employers become compliant with the South Carolina Workers' Compensation Act. Year to date, the Compliance Division has compelled **179** employers in South Carolina to come into compliance with the Act. In so doing, approximately **1,665** previously uninsured workers are now properly covered.

Penalties Waived

40

Although the Division has assessed \$ 3.4m in fines, 74% of those fines (\$2.7m) have been waived or rescinded as employers have either obtained insurance coverage or were found not to be subject to the Act.





Carrier Rule to Show Cause Hearings

The Compliance Division manages the Rule to Show Cause process involving the recovery of outstanding carrier fines and penalties. In the month of November 2015, 5 carrier RTSC cases were docketed; 4 cases were resolved and \$5,959 was recovered.

Year to date, 74 carrier RTSC cases have been docketed, 65 cases have been resolved and \$71,084 has been recovered.



IMS COMPLIANCE DIVISION

December 2015



The Compliance Division closed December 2015 with 384 cases active, compared to an active caseload of 170 at the close of December 2014.

Cases Resolved:

For the month of December 2015, Compliance Division staff closed-out 120 cases.

Compliance Fines:

In December 2015, the Compliance Division collected \$68,755 in fines and penalties. Year to Date, the Compliance Division has collected \$478,775 in fines.

Year to Date vs Prior Year Total (906,833): 60%. Dec 2015 vs. Dec 2014: 148% YTD 2015 (July - Dec) vs YTD 2014: 245% Current Year End trend is 120% of 2014-2015.







IMS COVERAGE DIVISION

WCC Claim Files:

In December 2015, the Coverage Division recieved a total of 1,939 WCC Claim files. Of these, 1,680 were created through proper carrier filing of a 12A, and 259 were generated as a result of a Form 50 claim filing. Year to Date, 12,452 Claim files have been created which is 52% of claim file volume prior year (23,682).

Coverage Fines:

The Coverage Division collected \$16,900 in fine revenue in December 2015, as compared to \$15,150 in Coverage fines/penalties accrued during December 2014. Year on Year, Coverage fines are at 44% of collections for prior year.

Coverage Division fines represent 8% of the Commission's annual earmarked budget.





December 2015

IMS SELF INSURANCE DIVISION



IMS MEDICAL SERVICES DIVISION

In December 2015, the Medical Services Division began the month with 18 bills pending review, received an additional 16 bills for review, conducted 12 bill reviews and ended the month with 22 bills pending.



South Carolina Workers' Compensation Commission Summary of Revenues and Expenditures 2015-16 Budget December 2015 - Period 6

Expenditures

Bench: 50.0%	Annual		Annual	Dec	Year to Date	Budget	Nov	Annua
	Budget	Amend	Final	Spend	Spend	Remaining	Spend %	Spend 9
Commissioners			1			rtonianing		Spend
Personnel GA	1,133,336	5 19,314	1,152,650	100,283	604,448			
Personnel EM				100,200	004,440			<u> </u>
Tti Per	s 1,133,336	5 19,314	1,152,650	100,283	604,448	548,202	9%	52%
Expense GA	-			100,200	001,110	340,202		3276
Expense EM	285,700)	285,700	25,066	129,942			
Ttl Expense			285,700	25,066	129,942	155,758	9%	45%
and the second sec			and the second second	1	and the second sec	and the second se		Ť.
Total Comm	\$ 1,419,036	<u> </u>	\$ 1,438,350	\$ 125,349	\$ 734,390	\$ 703,960	9%	51%
Administration								
Personnel GA	146,007		146,807		65,379			
Personnel EM	606,119		626,092	34,619	211,008		-	
Til Per			752,126	34,619	276,387	475,739	5%	37%
Expense GA	75,000		75,000		75,000			
Expense EM	1,000,649		1,000,649	112,737	566,517			
Ttl Expense	1,075,649		1,075,649	112,737	641,517	434,132	10%	60%
Total Admin	\$ 1,827,775		\$ 1 907 775				10	
	φ 1,0 <i>21,11</i> 3		\$ 1,827,775	\$ 147,356	\$ 917,904	\$ 909,871	8%	50%
Claims								
Personnel GA	77,223	800	78,023	6,375	39,050			·
Personnel EM	272,010		277,610	25,999	164,532			
Ttl Pers			349,233	32,374	203,582	145,651	9%	58%
Expense GA						140,001	370	
Expense EM	19,700	1	19,700	1,401	9,623			
Tti Expense			19,700	1,401	9,623	10,077	7%	49%
		1	and the second second		Service and the service se		1 70	4970
Total Claims	\$ 368,933		\$ 368,933	\$ 33,775	\$ 213,205	\$ 155,728	9%	58%
MS								
Personnel GA	26,632	800	27,432	2,219	14,116			
Personnel EM	467,881		475,081	42,650	270,443		· · · · ·	
Tit Pers			494,513	44,869	284,559	209,954		800/
Expense GA	104,010			44,005	204,009	209,954	9%	58%
Expense EM	54,500		54,500	4 242	44.704			
Ttl Expense			54,500	4,313	44,791	0.700		
		-	54,500	4,313	44,791	9,709	8%	82%
Total IMS	\$ 549,013		\$ 549,013	\$ 49,182	\$ 329,350	\$ 219,663	9%	60%
Judicial					· · · ·			
Personnel GA	20.007		20.007					
	29,267		29,267		-			
Personnel EM	292,779		299,179	27,358	170,546			
Ttl Pers	322,046		322,046	27,358	170,546	151,500	8%	53%
Expense GA			-		-			
Expense EM	12,800		12,800	1,025	6,965			
Til Expense	12,800		12,800	1,025	6,965	5,835	8%	54%
Total Judicial	\$ 334,846		\$ 334,846	\$ 28,383	\$ 177,511		8%	53%
				- 10,003	<u>v 111,011</u>	<u> </u>	0 70	JJ%
mployer Contribution								
GA	496,796		508,687	35,975	257,286			· · · ·
EM	559,928		567,848	45,534	296,052			
Tti Fringe	\$ 1,056,724		\$ 1,076,535	81,509	\$ 553,338	\$ 523,197	8%	51%
otal Agency								
Ttl GA	1.004.004	1 22 606	0.017.000	444.000				
TIL EM	1,984,261	· · · · · · · · · · · · · · · · · · ·	2,017,866	144,852	1.055,279	962,587	7%	52%
GF Carry Fwd	3,572,066	47,093	3,619,159	320,702	1,870,419	1,748,740	9%	52%
Total Agency	- \$ 5,556,327	15,226	15,226 \$ 5,652,251			15,226	0%	0%
	\$ 5.556.327	\$ 95,924	\$ 5.652.251	\$ 465,554	\$ 2,925,698	\$ 2,726,553	8%	51.8%

Summary of Fiscal Activity - December 2015

As of the close of December 2015, the Commission's overall fiscal performance vs budget is as follows:

Total Expenses Incurred:	51.8%	of budget
Gen Appropriation Received:	52.3%	of budget
Earmarked Revenue Received:	52.6%	of budget
Draw on Fund Balance:	49.8%	of budget
(benchmark 50%)		

Operational Funding

The Workers' Compensation Commission derives its operational funding from three sources: General Fund Appropriation; Earmarked Funds (earned revenue); and Appropriated Fund Balance. The Commission's Fund Balance is supported by the retention of the greater of one-half of Self Insurance Tax receipts or \$2.4m.

For December 2015, the Commission's operational funding of \$465,554 was received as follows:

General Fund Appropriation:	\$ 144,852
Earmarked Funds:	\$ 196,144
Fund Balance:	\$ 124,558

Self Insurance Tax Received: December 2015: \$ 461.268 FY15-16 (YTD): \$ 2,522,267

Operational Expenditures

The Workers' Compensation Commission has budgeted expenditures for FY 2015-16 in the amount of \$5,652,251, of which 74% is personnel related.

Total expenditures for December 2015: \$465,554. Commissioners: \$125,349

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Administration:	\$ 147,356
Claims:	\$ 33,775
Judicial:	\$ 28,383
IMAS:	\$ 49,182



BenchM



South Carolina Workers' Compensation Commission Summary of Revenues and Expenditures 2015-16 Budget December 2015 - Period 6

Funding and Appropriations

Period	6		nual			Annual		Dec	Y	ear to Date	-	Budget	Dec	Annual
		Bu	idget	Amend		Final	I	Received		Received	F	Remaining	Rcvd %	Rcvd %
General F	Fund Approp	\$ 1,	,984,261	\$ 33,605	\$	2,017,866	\$	144,852	\$	1,055,279	_	962,587	7.2%	52.3%
Earmarke	d Funds													
	Training Reg Fee		5,000		\$	5,000			\$	810		4,190		
	Sale of Publications	_	8,000		\$	8,000			\$	2,800	_	5,200		<u> </u>
	Award Review Fee		73,000		\$	73,000		3450	\$	15,450		57,550		
	Sale of Photocopies		88,000		\$	88,000		6021	\$	34,377		53,623		
	WC Violation Fee	1,	,660,000		\$	1,660,000		134186	\$	927,961	_	732,039		
	Listings and Labels		25,000		\$	25,000		1140	\$	9,415		15,585		
	WC Hearing Fee		562,000		\$	562,000		50250	\$	263,924		298,076		
	Parking		5,900		\$	5,900		500	\$	2,780		3,120		
	Other		2000		\$	2,000		597	\$	19,726		(17,726)		
1 U E	armarked Funds	<u>\$2,</u>	428,900		\$	2,428,900	\$	196,144	\$	1,277,243	\$	1,151,657	8.1%	52.6%
Appro EM	Fund Balance	C 1	143,166	£ 47.002	0	4 400 050			-					
	Carry Forward	4 1,	143,100	\$ 47,093	\$	1,190,259	\$	124,558	-	593,176		597,083		
0.0	any i ormala			\$ 15,226	\$	15,226			\$			15,226		
Total Fund	ling:	\$ 5.	556,327	\$ 95,924	S	5,652,251	\$	465,554	s	2,925,698	s	2,726,553		

State of South Carolina

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TEL: (803) 737-5700 www.wcc.sc.gov

Workers' Compensation Commission

MEMORANDUM

To: Gary Cannon, Executive Director

From: Sonji Spann, Claims Director

Date: January 6, 2016

Re: Claims Department –January 2016 Full Commission Report

Please find attached information provided to summarize key workflow benchmarks related to the functions of the Claims Department. In addition to the statistical data provided herein, please note the following information:

	Dec 2015	Nov 2015	Dec 2014
Individual Case Files Closed	2022	2069	1967
Fine Revenue Collected	\$39,800	\$34,200	\$50,900
# of individual case files reviewed by examiners	831	462	211
Total Fines	330	268	446
Form 18 Fines	310	263	377
Total Forms Processed	11,862	11,600	11,411
SROI	1055	824	
Email 18's	1584	1223	1778
USPS	2062	2303	2629

SPECIAL PROJECT (1200 OPEN)

	Dec 2015	Nov 2015	Oct. 2015
Individual Case Files Closed	240	249	220
		· · · · · ·	
# of individual case files reviewed by	627	280	52
examiner			
Total Fines	10	6	5

The Claims Department continues their efforts to educate the stakeholders: Training12/9 @ Sedgwick on How to Complete WCC Forms: 13 adjusters/ supervisors and 6 on conference call

The 1200 Project: DiAnn has reviewed 242 (84 in Dec) of the 1200 Open files. As she separates the documents, she is reviewing for compliance and closure.

	Five Year C	Five Year Claims Fine Collection History	collection H	istory								
	FY 2011-201	FY 2011-2012, 2012-2013, 2013-2014, 2014-2015 and 2015-2016	3, 2013-201	4, 2014-201	5 and 2015	2016						
	July	August	Sept	Oct	Nov	Dec	Jan	Feb	March	April	May	June
2011-2012	111,875	103,800	83,300	81,300	85,100	110,700	126,700	120,225	116,915	100,200	61,050	90,450
2012-2013	80,825	69,100	57,075	91,925	64,825	65,950	60,550	79,875	67,000	56,650	47,550	48,500
2013-2014	42,350	21,900	35,050	110,350	57,425	50,900	27,000	38,550	73,100	45,350	52,550	31,200
2014-2015	43,300	42,100	51,650	55,100	44,750	49,900	44,700	77,100	90,200	52,250	74,750	124,800
2015-2016	69,250	53,350	56,200	42,800	34,200	39,800						

					CLA	CLAIMS DEPARTMENT REPORT	RTMENT F	REPORT					
					STATISTIC	STATISTICS FOR FISCAL YEAR 2015-2016	SCAL YEA	R 2015-20	16				
						Prepared January 4, 2016	anuary 4,	2016					
I. Claims Services Division	5												
	July	August	Sept	Oct	Nov	Dec	Jan	Feb	March	April	May	June	Total
Forms 15-I	1,186	1,208	1,273	1,219	1,152	1,156							7 194
Forms 15-Il/Forms 17	903	931	981	277	804	190							5.386
Forms 16 for PP/Disf	239	250	241	222	278	229							1.459
Forms 18	4,632	4,648	4,971	4,848	4,350	4,701							28,150
Forms 20	839	723	935	862	754	768				-			4,881
Form 50 Claims Only	299	310	288	286	273	245							1.701
Form 61	711	734	693	731	751	763							4.383
Letters of Rep	222	198	240	205	184	202							1.251
Clinchers	810	812	801	739	889	903							4.954
Third Party Settlements	32	36	35	28	26	25							182
SSA Requests for Info	90	98	56	62	02	58							451
Cases Closed	2,358	2,355	2,613	2,028	2,069	2,022							13.445
Cases Reviewed	845	703	907	240	462	831							3,988
Total	13,166	13,006	14,034	12,464	12,062	12,693	0	0	0	0	0	0	77.425

					CLAIMS	CLAIMS DEPARTMENT REPORT	ENT REPC	RT					_	
					STATIST	STATISTICS FOR FISCAL YEAR 2015 - 2016	SCAL YEA	R 2015 -	2016				_	
Fines per Form					Prepared	Prepared January 4						-	-	
	July	August	Sept	Oct	Nov	Dec	Jan	Feb	March	April	Mav		Total	
Assessed Form 15I	15			4	e	4								A5
Assessed Form 15II	11	3	4	4	0	2						_		14
Assessed Form 15S	1	0	0	0	0	0						-		-
Assessed Form 17	-	4	5	+	2	2								- 4
Assessed Form 18	315	273	288	266	263	310						-		1715
Assessed Form 19	0	0	0	0	0	0						-		
Assessed Denial Letter	6	8	4	4	0	5								200
Assessed Requests	3	ŝ	F	0	2	4								5 E
Paid Form 15I	\$2,600	\$2,000	\$1,400	\$1,000	\$1,400	800.00								0000
Paid Form 15II	\$800	\$600	\$800	\$1,200									•	4 400
Paid Form 15S	\$0	\$200	\$0	\$0	\$0	\$0						-	61	2002
Paid Form 17	\$200	\$200	\$1,0	\$200	\$200	\$200							-	2 000
Paid Form 18	\$64,850	\$48,550	\$52,000	\$39,900	\$30,200	\$37,200							1	272.700
Paid Form 19	80	\$0	\$0	\$0	\$0	\$0.00								
Paid Denial Letter	\$200	\$800	\$800	\$500	\$1,200	\$800.00								4.300
Paid Request	\$600	\$1,000	\$200	\$0	\$400	\$600.00							6	2.800
	i													
									_	-1				

					CL C	CLAIMS DEPARTMENT REPORT	RTMENT 6	REPORT					
					STATISTI	STATISTICS FOR FISCAL YEAR 2015 - 2016	SCAL YEA	R 2015 - 21	016				
						Prepared January 4, 2016	lanuary 4,	2016					
II. Total Fines Assesed by Claims Department	y Claims Dep	artment											
	VIII	Andret	Sant	ţ	M	Č							
# Assessed	355							nal	marcn	April	May	June	Total
# Rescinded	37												1,040
# Reduced		0	0										
# Paid	341	260	271	203	168	195							1 120
# Outstanding*	922	930	940	984	-	-							6.02
Total Amt. Assessed	\$71,050	\$63,600	\$63,600 \$66,000	\$57,000	Ś	Š							270 JEN
Total Amt. Rescinded	\$7,400	\$7,200	\$7,000	\$6,400	\$4,800								25 100
Total Amt. Reduced	\$100	\$0	\$0	\$0	\$0								200
Net Assessed					-								700
Total Amt. Paid	\$69,250	\$53,350	\$56,200	\$42,800	\$34,200	\$39,800							295 600
Total Outstanding*	\$181,050	\$184,100 186,900 \$194	186,900	\$194,700	700 \$209.700	\$235.100							

CLAIMS DEPARTMENT - Fine Activity Report December 2015

July

Aug

Sept

Oct

Nov

Dec

Jan

Feb





Mar

Apr

May

Jun

Claims Department - Fine Activity Reporeport

Fines Asse	essed (#)			Fines Receiv	ed (#)
	FY 14 -15	FY 15-16		FY 14-15	FY 15-16
July	413	355	July	198	341
Aug	438	296	Aug	205	260
Sept	478	316	Sept	254	271
Oct	421	279	Oct	259	203
Nov	381	270	Nov	234	168
Dec	446	330	Dec	245	195
Jan	455	0	Jan	224	0
Feb	378	0	Feb	368	0
Mar	434	0	Mar	423	0
Apr	394	0	Apr	234	0
May	390	0	May	363	0
Jun	359	0	Jun	604	0
Total	4,987	1,846	Total	3,611	1,438
Mo Avg	416	308	Mo Avg	301	240

Net Fines	Assessed (\$)*			Fines Collect	ed (\$)
	FY 14 -15	FY 15-16		FY 14-15	FY 15-16
July	82,650	71,050	July	\$43,300	69,250
Aug	91,250	63,600	Aug	\$42,100	53,350
Sept	95,700	66,000	Sept	\$51,650	56,200
Oct	85,200	57,000	Oct	\$55,100	42,800
Nov	76,200	54,000	Nov	\$44,750	34,200
Dec	89,200	67,600	Dec	\$49,900	39,800
Jan	92,100	0	Jan	\$44,700	0
Feb	78,400	0	Feb	\$77,100	0
Mar	83,600	0	Mar	\$90,200	0
Apr	79,700	0	Apr	\$52,250	0
May	78,100	0	May	\$74,750	0
Jun	71,800	0	Jun	\$124,800	0
Total	1,003,900	200,650	Total	750,600	295,600
Mo Avg	83,658	33,442	Mo Avg	62,550	49,267

*after reductions and rescinded



State of South Carolina

1333 Main Street P.O. Box 1715 Columbia, S.C. 29202-1715



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Workers' Compensation Commission

January 5, 2016

- To: Gary M. Cannon Executive Director
- From: Amy A. Bracy Judicial Director

RE: Monthly Judicial Report for December 2015

There were one hundred twenty-two (122) Single Commissioner Hearings conducted during the past month, and there were eleven (11) Full Commission hearings held in December.

The Informal Conference system conducted two hundred one (201) hearings during the last month.

There were seventy-three (73) regulatory mediations scheduled and sixteen (16) requested mediations. The Judicial Department was notified of seventy-three (73) matters resolved in mediation, with the receipt of Forms 70.

Judicial Department Statisitcal Report Statistics For Fiscal Year 2015-2016

	ylul	August	Sept	t O	Nov	Dec	Jan	Leb L	March	Aoril	Wav		Totals YTD 2015-2016	Totals YTD 2014-2015
Claimant Pleadings	623,	693	628	665	459	622						2	3.690	3.613
Defense Response to Pleadings	561	522	569	580	431	537							3.200	2.880
Defense Pleadings	267	313	293	302	222	282							1,679	1.635
Motions	141	134	142	124	102	98							741	632
Form 30	30	24	19	11	19	24							127	161
FC Hearings Held	16	5	16	10	14	Ħ							2	78
FC Orders Served	11	7	20	11	10	14							2	84
Single Comm. Hearings Held	109	91	118	104	103	122							647	623
Single Comm. Orders Served	56	85	103	78	90	66							550	585
Consent Orders	280	222	297	279	296	260							1.634	1.332
Adminstrative Orders	85	43	61	50	52	51							342	330
Clincher Conference Requested	105	66	104	108	111	100							627	676
Informal Conference Requested	378	324	355	381	339	279							2.056	2.199
Informal Conference Conducted	247	252	231	200	298	201							1.429	1.562
Regulatory Mediations	81	66	81	79	56	73							436	567
Requested Mediations	45	23	33	22	23	16							163	135
Ordered Mediations	0	4	4	FT	0	m							1	6
Mediation Resolved	46	59	70	44	56	73							348	441
Mediation Impasse	28	23	34	10	12	25						ĺ	132	178
Mediation Held; Issues Pending	0	0	0	2	0	0							2	6
Claim Settled Prior to Mediation	14	11	25	13	17	8							88	129
Mediation Not Complete in 60 days	14	-0	16	6	7	н П							52	44

			4	- u												2	Ī	
			13-14							+	106	128	150	153	123		4	
	ct 7	nd	14-15	141	164	124	156	197	146	177	114	140	140	12.8	130	1732		
	District 7	Richland	15-16	166	138	167	0/1	120	162							932	ł	
			13-14	H	911	80	106	70	95	88	63	61	101	100	70	1152	·	
	t 6	burg	14-15	116	104	2	112	80	85	108	H	122	88	101	117	1214		
	District 6	Spartanburg	15-16	130	122	011	96	81	66		T					638		
utu			13-14	711	131	137	159	115	108	55	146	130	141	121	110	1510		
INTO INTO I	S	e)	14-15	145	146	126	146	135	911	158	110	118	120	140	147	1610	1	
Traunity residued - Till ce Lear Comparison by Month	District 5	Florence	12-16	144	122	154	Ē	133	148					$\left \right $		872	1	
unpar		<u> </u>	13-14 1	164	170	163	170	163	123	151	157	121	144	169	148	1843		
	4	uo	14-15 1	140	153	155	143	115	133	163	141	156	165	158	143			
	District 4	Charleston	12-16 17	181	171	198	172	145	160							1027		
			13-14 15	121	121	97	128	115	102	100	98	107	100	124	95	1308 1	1	
		ţ.		119	120	105	115	93	108	120 1	92	132 1	97 1	105	102	1308 1;	•	
	District 3	Orangeburg	5 14-15	_	_		\neg			1	6)T	6	10	10		;	
	Dist	Orai	15-16	118	109	132	119	88	103					-		699	1	
			13-14	96	12	80	84	67	93	56	98	76	69	67	79	996		
	:t 2	uo	t2 on	14-15	92	96	84	78	56	86	80	86	91	87	73	66	975	
	District 2	Anderson	91-21	90	76	88	101	62	105							522		
			13-14	119	121	102	124	115	78	92	93	101	98	88	81	1212		
	1	lle	14-15	103	86	105	83	88	66	109	98	112	66	101	89	1164		
	District 1	Greenville	12-16 1	107	91	102	106	2	101							598		
		-		Jul	Aug	Sep	ŭ	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Totals		
ĺ																H		



Pleadings Assigned by District Year to Date











State of South Carolina

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Workers' Compensation Commission

Executive Director's Report Gary M. Cannon

January 8, 2016

Narcotics Use Ad Hoc Advisory Committee

The Narcotics Use Ad Hoc Advisory Committee met on Thursday, December 17, 2015. The committee discussed the proposed recommendations. We anticipate the committee's recommendation to the Commission to be finalized within the next 60 days.

Office Lease Agreement

On December 15, 2015, the State Fiscal Accountability Authority reviewed the lease proposal and voted to carry the matter over to the meeting on January 26, 2016.

Proposed Amendments to Regulations

The Commissioners and department heads participated in a follow-up work session to and reviewed the proposed amendments to regulations on December 15.

Personnel

Law Clerk

Cameo Joseph law clerked during December to assist the legal staff with the review of cases and conduct legal research.

2016 Mileage Reimbursement Rate

The Office of Comptroller General gave notice the 2016 standard business mileage rate established by the Internal Revenue Service to be .54 cents per mile. Regulation 67-1601 A (1) provides the expenses incurred for travel to receive medical attention which shall be reimbursed to the claimant are mileage to and from a place of medical attention which is more than five miles away from home in accordance with the amount allowed state employees for mileage. Therefore, effective January 1, 2016, the new mileage reimbursement rate to and from a place of medical attention is .54 cents per mile. Notice is posted on the Commission's website and was emailed to the Commission's distribution list on January 4, 2016.

As a reminder, reimbursement rate is less 4 cents per mile than the standard business mileage rate when an employee chooses to use his or her personal vehicle when a motor pool vehicle is reasonably available. Accordingly, effective January 1, 2016, this reimbursement rate is .50 cents per mile.

R67-1605 Lump Sum Payment Net Present Value Tables

Pursuant to R67-1605 the Net Present Value (NPV) tables are calculated at the yield-tomaturity rate of the Five Year U. S. Treasury Note reported by the Federal Reserve on the first business day following January 1. The regulation further states the discount rate shall not exceed six percent or be less than two percent.

The Five Year Treasury published by the Federal Reserve on January 4, 2016 was 1.7336%. (Source: <u>http://www.federalreserve.gov/releases/h15/data.htm</u>, Table "Treasury Constant Maturities"). Therefore, the present value tables published by the Commission for the year 2015 shall be discounted at the same rate as was used in 2015: two percent (2%) for weeks zero through 100 and at two percent (2%) for weeks 101 through 500, the same discount rate used in 2015. Notice is posted on the Commission's website and was emailed to the Commission's distribution list on January 7, 2016.

Meetings/Activities

The Executive Director participated in the following meetings/activities:

- January 7, 2016 SC Chamber of Commerce, CJ Coalition on Workers' Compensation Issues Commission
- January 8-10, 2016 Presented at the Injured Workers' Advocates Association Paralegal and Legal Assistant Seminar

Employee Meetings

The Executive Director met with the Executive Staff on January 5, 2016.

Constituent / Public Information Services

For the period December 10, 2015 through January 5, 2016 the Executive Director's Office and the General Counsel's office had 337 contacts with various system constituents and stakeholders. The contacts included telephone communications; electronic and personal contacts with claimants or constituents, state agencies, federal agencies, attorneys, service providers, business partners; and letters with congressional offices.

SCWCC Stakeholder Electronic Distribution List

For the period December 10, 2015 through January 6, 2016, we added three (3) individuals to the distribution list. A total of 583 individuals currently receive notifications from the Commission.

SC Vocational Rehabilitation Department (SCVRD)

SCVRD reported nine (9) referrals for the month of December, and 38 referrals year to date.