

# Enabling Browser Pop-ups for Kermit

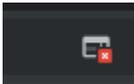
Please contact your businesses IT department for assistance with your computer.

If your web browser is blocking pop-ups from the Kermit system, please follow the instructions specific to your browser.

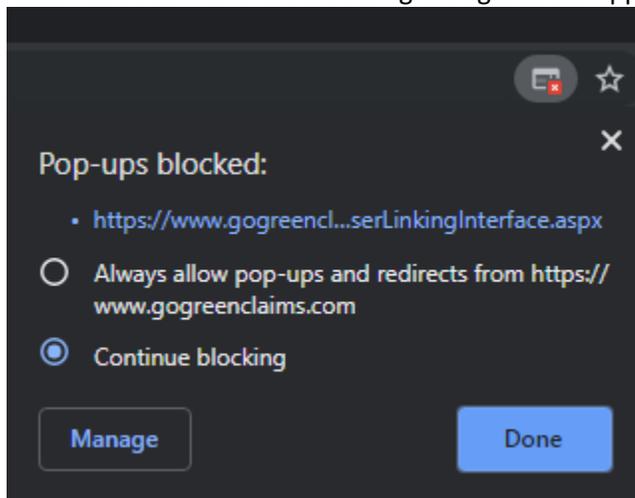
Kermit opens some information in new tabs which some web browsers treats as pop-ups. To enable pop-ups in Kermit follow these steps:

## Google Chrome

1. Sign in to Kermit
2. Click on System Management.
3. Click on Users & Claims
4. A small icon will appear in the address bar at the top of your browser. It will be to the far right side and look like this:



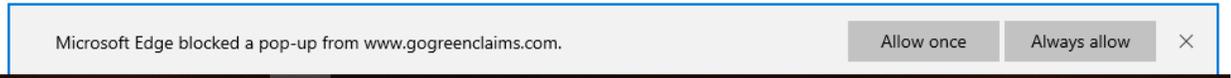
5. Click this button and the following dialog box will appear:



6. Change it to "Always allow pop-ups and redirects from <https://www.gogreenclaims.com> and click the Done button.
7. Refresh the page and Kermit can now open new tabs in Google Chrome.

## Microsoft Edge

1. Sign in to Kermit
2. Click on System Management.
3. Click on Users & Claims
4. A banner will appear at the bottom of the browser. It will look like this:



5. Click the button labeled, "Always allow":
6. Refresh the page and Kermit can now open new tabs in Edge.

## Internet Explorer

1. Sign in to Kermit
2. Click on System Management.
3. Click on Users & Claims
4. A banner will appear at the bottom of the browser. It will look like this:



5. Click the button labeled, "Option for this site" and select "Always allow":



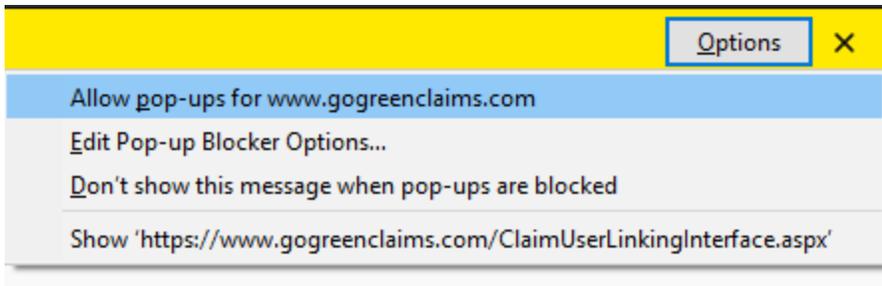
6. Refresh the page and Kermit can now open new tabs in Internet Explorer.

## Firefox

1. Sign in to Kermit
2. Click on System Management.
3. Click on Users & Claims
4. A banner will appear at the top of the browser. It will look like this:



5. Click the button labeled, "Options":



6. Select the option for, "Allow pop-ups for [www.gogreenclaims.com](https://www.gogreenclaims.com)".
7. Refresh the page and Kermit can now open new tabs in Firefox.