AGENDA

SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION

1333 Main Street, 5th Floor Columbia, South Carolina 29201

March 17, 2014 - 10:30 a.m.

Commission Hearing Room A

This meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act.

1.	APPROVAL OF AGENDA OF BUSINESS MEE OF MARCH 17, 2014	TING	CHAIRMAN BECK
2.	APPROVAL OF MINUTES OF THE BUSINESS OF FEBRUARY 18, 2014 (Tab 1)	MEETING	CHAIRMAN BECK
3.	GENERAL ANNOUNCEMENTS		MR. CANNON
4.	APPLICATIONS FOR APPROVAL TO SELF-IN	SURE (Tab 2)	MR. SMITH
5.	DEPARTMENT DIRECTORS' REPORTS Administration – Financial Report (Tab 3) Human Resources (Tab 4) Information Services (Tab 5) Insurance & Medical Services (Tab 6) Claims (Tab 7) Judicial (Tab 8)		MS. GANTT MS. FLOYD MS. HARTMAN MR. DUFFIELD MS. SPANN MS. HOLLMON
6.	EXECUTIVE DIRECTOR'S REPORT (Tab 9)		MR. CANNON
7.	OLD BUSINESS		CHAIRMAN BECK
8.	NEW BUSINESS A. NCCI Lost Cost Filing (Tab 10)	•	CHAIRMAN BECK ate Relations Executive ervices Division, NCCI
9.	ADJOURNMENT		CHAIRMAN BECK

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2	Self-Insurance
3	Administration
4	Human Resources
5	Information Services
6	Insurance & Medical Services
7	Claims
8	Judicial
9	Executive Director's Report
10	NCCI Lost Cost Filing

THE SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION BUSINESS MEETING

Tuesday, February 18, 2014

A Business Meeting of the South Carolina Workers' Compensation Commission was held in Hearing Room A of the Workers' Compensation Commission on Tuesday, February 18, 2014 at 10:30 a.m. The meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act. The following Commissioners were present:

T. SCOTT BECK, INTERIM CHAIRMAN
SUSAN S. BARDEN, VICE CHAIR
MELODY L. JAMES, COMMISSIONER
GENE MCCASKILL, COMMISSIONER
ANDREA C. ROCHE, COMMISSIONER
AISHA TAYLOR, COMMISSIONER
AVERY B. WILKERSON, JR., COMMISSIONER

Present also were Gary M. Cannon, Executive Director; Grant Duffield, Insurance and Medical Services Director; Virginia Crocker, Judicial Director; Betsy Hartman, IT Director; Amanda Underhill, Business Analyst; W.C. Smith, Self-Insurance Director; and Keith Roberts, Attorney. Also present was Clara Smith, Injured Workers' Advocates.

Chairman Beck called the meeting to order at 10:32 a.m.

AGENDA

Commissioner Barden moved that the agenda be approved. Commissioner Roche seconded the motion, and the motion was approved.

APPROVAL OF MINUTES - BUSINESS MEETING OF JANUARY 21, 2014

Commissioner Barden moved that the minutes of the Business Meeting of January 21, 2014 be approved. Commissioner Taylor seconded the motion, and the motion was approved.

GENERAL ANNOUNCEMENTS

There were no general announcements.

APPLICATIONS FOR APPROVAL TO SELF-INSURE

Self-insurance applications were presented by W.C. Smith, Self-Insurance Director. Twenty-one (21) prospective members of two (2) funds were presented to the Commission for approval. The applications were:

SC Home Builders SIF

Advanced Energy and Construction Services, LLC Antonio Noriega dba Battle Construction, LLC BMG Construction, Inc. Budget Home Repair Carpet Fashions Inc. dba Carpet One C and C Traditions, LLC Charlene's Construction & Home Repair Gillion Edward L Hadwin Custom Home, Inc. James Emilie dba Creative Shades Joseph L Lopez Kaiser Construction, LLC dba Kaiser Construction Knight & Associates, LLC Palladium Homes, Inc. Precision Construction, LLC Raymond F Massey Sunstor LLC dba Sunstore Solar Surfwind Paint Company Trotter Site Preparation, LLC White House Construction

CSC Municipal Insurance Trust

Town of McClellanville

After examination of the applications, it was determined that each complied with the Commission's requirements and each was recommended for approval. Commissioner Wilkerson made the motion to approve the applications to self-insure, and Commissioner Taylor seconded the motion. The motion was unanimously approved.

DEPARTMENT DIRECTORS' REPORTS

The Department Directors presented their reports which were also submitted to the Commission in written form.

Administration Department

On behalf of Diana Gantt, Gary Cannon, Executive Director, presented the Summary of Revenues and Expenditures for the period ending January 31, 2014. The benchmark for January is 58.33%. The Commission's revenues are at 57.64%, and expenditures are at 57%. Mr. Cannon reported the FY 2014-15 Budget was presented to the House Ways and Means Subcommittee on February 4 and will be presented to the Senate Transportation and Regulatory Committee on March 13, 2014.

Human Resources Department

On behalf of Cathy Floyd, Mr. Cannon presented the Human Resources report for the period of January 15, 2014 through February 11, 2014. For the fifth year in a row, the Commission reached 100% goal attainment on the annual Equal Employment Opportunity

Report submitted to the General Assembly. There was discussion concerning the Agency's possible exemption from the annual reporting requirements. Mr. Cannon will follow up with Ms. Floyd.

Information Services

Betsy Hartman presented the Information Services Department's report. Ms. Hartman reported purchase orders have been submitted concerning the replacement of laptops and workstations through state contract Ontario Leasing, and replacement of two Xerox WorkCentre copiers of which one will allow PC fax capabilities. IT has completed implementation of the EDI Release 3 First Report of Injury (FROI).

Insurance & Medical Services

Grant Duffield presented the Insurance & Medical Services Department's report. Mr. Duffield reported that the Compliance Division's year-to-date revenue trend is 192% of prior year and coverage files are at 221% of collections for the same period. Year-to-date self-insurance tax revenue is trending at 105% of prior year.

Claims Department

Mr. Cannon introduced Sonji Spann, the new Claims Director. Ms. Spann began her responsibilities with the Agency on February 3, 2014.

Mr. Duffield presented the Claims Department's report. For the month of January, the Claims Department closed 2,235 individual case files. The fine revenue received in January was \$27,000. Claims Examiners reviewed 103 individual case files. A total of 236 Informal Conferences were conducted in eight locations with 140 settled and two premature.

Judicial Department

Virginia Crocker presented the Judicial Department's report. Recruiting has begun for the Insurance Claims Examiner II position in the Judicial Department. The closing date for accepting applications was midnight on Monday, February 17.

EXECUTIVE DIRECTOR'S REPORT

Gary Cannon, Executive Director, presented his report which was also submitted to the Commission in written form. He reported that the House LCI Subcommittee conducted a hearing on the proposed amendments to R67-1605 Lump Sum Payment on January 22. The subcommittee adjourned debate.

OLD BUSINESS

There was no old business.

NEW BUSINESS

A. Informal Conference and Hearing Costs Assessment

Mr. Cannon presented a recommendation that for FY 2014 the new Informal Conference cost be set at \$391.11, an increase of \$1.48 over the current assessment cost for Informal Conferences. Further, Mr. Cannon presented a recommendation that for FY 2014 the new Hearing Cost be set at \$1,404.03, an increase of \$280.54 over the current assessment cost for cases docketed and hearings conducted. There was discussion on the cost allocation

methodology used to determine the proposed costs assessments. Mr. Cannon made a recommendation to carry the matter over.

Motion On Informal Conference and Hearing Costs Assessment

Commissioner Wilkerson moved to carry the matter over, which was duly seconded by Commissioner Roche. The motion was unanimously approved.

MISCELLANEOUS

Commissioner Roche said she recently heard about a 7.4% decrease in workers' compensation premiums. Mr. Cannon said NCCI has filed with the South Carolina Department of Insurance revised loss costs and rating values report which reflect an overall average decrease of 7.4% to the current voluntary loss cost level. Mr. Cannon will provide a copy of NCCI's filing with the South Carolina Department of Insurance proposed effective September 1, 2014 to the Commissioners.

Motion on Creating an Advisory Committee to Study the Use of Prescribed Narcotics

Commissioner Roche talked about the use of prescribed narcotics and made a motion to form an advisory committee to study the use of prescribed narcotics as a result of a workers' compensation injury. Commissioner Barden seconded the motion, and the motion was unanimously approved.

ADJOURNMENT

Commissioner Roche made the motion to adjourn. Commissioner Barden seconded the motion, and the motion was approved.

The February 18, 2014 meeting of the South Carolina Workers' Compensation Commission adjourned at 10:56 a.m.

Reported March 17, 2014 Kim Ballentine, Office of the Executive Director

INTEROFFICE MEMORANDUM

TO: GARY CANNON, EXECUTIVE DIRECTOR

FROM: DIANA GANTT, DIRECTOR OF ADMINISTRATION

SUBJECT: FINANCIAL REPORT PERIOD ENDING FEBRUARY 28, 2014

DATE: 3/12/2014

The Summary of Revenues and Expenditures for the period ending February 28, 2014, is attached.

- February is the 8th Fiscal Month of Fiscal Year 2014.
- The benchmark for February is 66.67%. The Commission's revenues are at 65% and expenses are at 65%.
- There were 95 payment made to vendors, travelers, and other State Agencies
- The following is a summary of each department expenditure benchmarks:

General Fund: Total expenditures are at 64%.

Earmark Fund:

Commissioners -

Total expenditures are at 62% of budget.

Administration -

Overall the expenditures are 69% of budget.

Claims -

Expenditures are at 66% of budget.

Insurance & Medical -

Total expenditures are at 67% of budget

Judicial -

Total expenditures are at 51% of budget.

Activity Report from the Procurement Office:

	MTD	YTD
SCEIS Shopping Carts	4	35
Vendors Contacted for Price Quotes	4	65
Visa Procurement Card Orders Placed	7	50
SC Dept of Corrections Orders Placed	0	5
Staples Orders Placed	3	18
State Leased Vehicles taken for Service	0	15
State Reports filed by Procurement Officer	1	18

Mail Room Activity:

	2 200	MTD	YTD
	Files Copied for Outside Parties	220	1904
j	Pages Copied	8,350	64,054

South Carolina Workers' Compensation Commission Summary of Revenues and Expenditures

2013 - 2014 Budget

February 28, 2014

STATE APPROPRIATIONS		Budget	F	Y To Date		Benchmark	66.67%
General Appropriation	\$	1,763,619	\$ 1	,175,746.00			66.67%
Account Description		propriation		penditure	_	Balance	% Expended
Personal Services	\$	1,378,405	\$	901,480	\$	476,925	65.4%
Other Operating Expenses		400.606		-		-	0.0%
Employer Contribution Total	÷ .	480,606	ė	293,121	<u> </u>	187,485	61.0%
	\$:	1,859,011	\$	1,194,600	\$	664,411	64.3%
OTHER APPROPRIATIONS	•						
	E	Budgeted	1	Received			
EARMARKED	F	Revenues	th	ru 2/28/14	9	6 Received	
Training Conference Registration Fee	\$	5,000	\$	5,780		115.60%	
Sale of Publication and Brochures		8,000		3,375		42.19%	
Workers' Comp Award Review Fee		73,000		26,100		35.75%	
Sale of Photocopies		88,000		55,770		63.37%	
Workers' Compensation Filing Violation Fee		1,660,000		1,118,563		67.38%	
Sale of Listings and Labels		25,000		17,309		69.23%	
Workers' Comp Hearing Fee		562,000		346,715		61.69%	
Earmarked Funds - Original Authorization	\$	2,421,000	\$	1,573,611		65.00%	
Increase Authorization		951,066					
Total Earmarked Revenues + Fund Balance	\$	3,372,066					
	(Collected	Tra	nsferred to	Bal	ance to WCC	
SELF INSURANCE	I	Revenue	S	tate Fund	Fu	ind Balance	
Self Insurance	\$	2,541,903	\$	-	\$	2,541,903	
Account Description	Apı	propriation	Ex	penditure		Balance	% Expended
Personal Services	\$	1,454,375	\$	1,088,670	\$	365,705	74.9%
Taxable Subsistence		72,350		41,111		31,239	56.8%
Other Operating Expenses		1,379,941		723,189		656,752	52.4%
Employer Contribution		465,400		356,667		108,733	76.6%
Total Earmarked	\$ 3	3,372,066	\$ 7	2,209,638	<u>\$</u>	1,162,428	65.5%
TOTAL OTHER ADDRESS.							
TOTAL OTHER APPROPRIATIONS	\$ 3	3,372,066	\$ 7	2,209,638	<u>\$</u>	1,162,428	65.5%

Consolidated

									Year-To	-Date : 6	6.67%			
	Original	В	ludget	-	Amended	E	xpended		Year					
	Budget	Ame	ndments		Budget		ebruary		to Date	%	Encumb	_		Balance
Commissioners	.													
Salaries	\$ 1,175,584	\$	•	\$	1,175,584	\$	89,403	\$	771,835	66%	\$	-	\$	403,749
Other Operating Expenditures Total Contractual Services	201 275				201 225		0.005		117.000	E COV				00.405
Total Supplies & Materials	201,275 12,120		•		201,275 12,120		9,995 925		112,080 7,039	56% 58%				89,195 5,081
Total Fixed Charges	153,899				153,899		12,011		105,687	69%				48,212
Total Travel	57,600				57,600		2,500		40,653	71%				16,947
Total Other Operating Exp	424,894		-	_	424,894	_	25,430	_	265,459	62%		-	_	159,435
Total Commissioners	\$ 1,600,478	\$	•	\$	1,600,478	\$	114,833	\$	1,037,294	65%	\$		Ś	563,184
Administration							-				·			·
	A													
Salaries Other Operating Expenditures	\$ 471,969	\$	•	5	471,969	\$	48,887	\$	442,164	94%	\$	-	Ş	29,805
Total Contractual Services	294,063		(2,472)		291,591		12,323		105,581	36%				186,010
Total Supplies & Materials	33,134		2,472		35,606		6,329		17,868	50%				17,738
Total Fixed Charges	133,426		•		133,426		10,682		85,745	64%				47,681
Total Travel	20,000		-		20,000		117		7,735	39%				12,265
Total Equipment			•							0%				
Total Other Operating Exp	480,623		-		480,623		29,451		216,930	45%	-	-		263,693
Total Administration	\$ 952,592	\$		\$	952,592	\$	78,338	\$	659,094	69%	\$	-	\$	293,498
Claims														
Salaries	\$ 394,463	\$		Ś	394,463	\$	26,096	Ś	255,020	65%	e		é	130 442
Other Operating Expenditures	\$ 334,403	7	•	Þ	354,403	Ş	20,090	Þ	255,020	05%	\$	-	Þ	139,443
Total Contractual Services	40,570				40,570		293		15,158	37%				25,412
Total Supplies & Materials	24,600				24,600		1,454		11,063	45%				13,537
Total Fixed Charges	82,234				82,234		6,103		51,172	62%				31,062
Total Travel	2,100				2,100		-,		26	1%				2,074
Total Other Operating Exp	149,504		-		149,504		7,850	_	77,419	52%		-		72,085
Total Claims	\$ 543,967	\$		\$	543,967	\$	33,946	\$	332,440	61%	\$	-	\$	211,528
Insurance and Medical Services														
Salaries	\$ 472,119	\$	_	Ś	472,119	Ś	43,609	s	348,732	74%	\$		s	123,387
Other Operating Expenditures	4 4,2,113	*	-	7	416,113	Ą	43,003	7	340,732	7470	3	•	ð	123,307
Total Contractual Services	98,898		2.0		98,898		4,541		45,340	46%		5		53,558
Total Supplies & Materials	20,800				20,800		977		12,354	59%				8,446
Total Fixed Charges	63,090				63,090		4,357		37,788	60%				25,302
Total Travel	1,350				1,350		₩.		*	0%				1,350
Total Other Operating Exp	184,138		-	_	184,138		9,875		95,482	52%		-		88,656
Total Insurance and Medical Services	\$ 656,257	\$	•	\$	656,257	\$	53,484	\$	444,215	68%	\$	-	\$	212,042
Judicial														
Salaries	\$ 390,995	\$		s	390,995	\$	21,989	Ś	213,509	55%	s		Ś	177,486
Other Operating Expenditures	,,,,,,	*		*		*	,	*		2370	*		*	2.1,400
Total Contractual Services	35,522		1.0		35,522		238		15,656	44%				19,866
Total Supplies & Materials	29,270				29,270		826		7,228	25%				22,042
Total Fixed Charges	70,545		3.5		70,545		5,343		44,876	64%		12		25,669
Total Travel	5,445		-	_	5,445		20		139	3%				5,306
Total Other Operating Exp	140,782		•		140,782		6,407		67,899	48%		•		72,883
Total Judicial	\$ 531,777	\$	•	\$	531,777	\$	28,397	\$	281,408	53%	\$		\$	250,369
Totals By Departments														
Department Totals														
Commissioners	\$ 1,600,478	\$		\$	1,600,478	S	114,833	s	1,037,294	65%	\$		Ś	563,184
Administration	952,592	•		*	952,592	*	78,338	*	659,094	69%	*	4	*	293,498
Claims	543,967				543,967		33,946		332,440	61%				211,528
Insurance & Medical	656,257				656,257		53,484		444,215	68%				212,042
Judicial	531,777			_	531,777	_	28,397	_	281,408	_53%		4		250,369
Total Departmental Expend	\$ 4,285,071	\$	•	\$	4,285,071	\$	308,997	\$	2,754,450	64%	\$	-	\$ 1	,530,621
Employer Contributions	930,371		15,635	_	946,006	_	75,164	_	649,788	69%				296,218
Total General & Earmarked Funds	\$ 5,215,442	\$	15,635	\$	5,231,077	\$	384,161	\$	3,404,238	65%	\$		\$ 1	,826,839
		_		=				=				_		

February 28, 2014

General Appropriation

									Year-To-Date : 66.67%						
	C	Original	Е	Budget	Α	mended	Е	xpended	Yea	ar to Date					
		Budget	Ame	endments		Budget		ebruary			%	E	ncumb		Balance
Commissioners															
Salaries															
Chairman	\$	118,890	\$		\$	118,890	\$	9,508	\$	80,814	68%	\$			\$ 38,076
Commissioner		684,540				684,540		57,445		488,283	71%		-		196,258
Terminal Leave				-				20		-	0%		2		
Classified Employees Total Commissioners	_	299,804	_			299,804	_	19,015		161,628	54%	_	-	-	138,177
Total Commissioners		1,103,234		-		1,103,234		85,968		730,724	66%		•		372,510
Administration															
Salaries															
Director	\$	96,976	\$	•	\$	96,976	\$	8,081	\$	68,691	71%	\$			\$ 28,285
Classified Positions		46,169		*		46,169	_	3,847	_	32,703	71%			_	13,466
Total Administration		143,145		•		143,145		11,929		101,394	71%		-		41,751
Claims															
Salarles															
Classified Positions	\$	63,487	\$	•	\$	63,487	\$	3,125	\$	9,738	15%	\$			\$ 53,749
Terminal Leave		13,736		-		13,736	_	*)		13,736	100%				\$ (0)
Total Claims		77,223		-		77,223		3,125		23,475	30%		-		53,749
Insurance and Medical Services															
Salaries															
Classified Positions	\$	26,110	\$	•	\$	26,110	\$	2,176	\$	22,344	86%	\$			\$ 3,766
Total Ins and Medical Svcs		26,110		-		26,110		2,176		22,344	86%		•		3,766
Judicial															
Salaries															
Classified Positions	\$	28,693	\$		\$	28,693	\$	2,851	\$	23,543	82%	\$	-		\$ 5,150
Total Judicial		28,693		•		28,693		2,851		23,543	82%		•		5,150
General Funds															
Department Totals															
Commissioners	\$ 1	,103,234	\$	-	\$	1,103,234	\$	85,968	\$	730,724	66%	Ś			\$ 372,510
Administration		143,145		4	•	143,145	·	11,929	•	101,394	71%	·			41,751
Claims		77,223		-		77,223		3,125		23,475	30%		-		53,748
Insurance & Medical		26,110		-		26,110		2,176		22,344	86%				3,766
Judicial	_	28,693	_	•	_	28,693	_	2,851	_	23,543	82%		•		5,150
Total Departmental Expend	Ş 1	,378,405	\$	•	\$:	1,378,405	\$	106,048	\$	901,480	65%	\$	-		\$ 476,925
Employer Contributions	_	464,971		15,635		480,606		34,818	_	293,121	61%	_	•		187,485
Total General Fund Appropriations	\$ 1	,843,376	\$	15,635	\$:	1,859,011	\$	140,866	\$:	1,194,600	64%	\$		= =	\$ 664,411

										Year-Te	o-Date : 6	6.67%			
	Orig			dget		mended		pended		Year					
	Bud	get	Amen	dments	_	Budget	F	ebruary	1	o Date	%	Encum	<u>b</u>		Balance
ommissioners															
Salaries															
Taxable Subsistence		2,350	\$	20	\$	72,350	\$	3,435	\$	41,111	57%	\$	14	\$	31,239
Total Salaries	7	2,350		•		72,350		3,435		41,111	57%		-		31,239
Other Operating Expenditures															
Contractual Services															
Copying Equipment Service		1,300		-		1,300					0%				1,300
Data Processing Services	3	4,000				34,000		37		17,460	51%				16,540
Freight Express Delivery		100		7.0		100		1.7		-	0%				100
Telephone		3,500		20		3,500		309		2,482	71%				1,018
Cellular Phone Service	1	1,500		+1		11,500		810		6,051	53%		-		5,449
Legal Services/Attorney Fees	15	0,675				150,675		8,876		85,657	57%				65,018
Other Professional Services		200		2		200		172		430	215%		-		(230
Total Contractual Services	20	1,275		•		201,275		9,995		112,080	56%		-		89,195
Supplies & Materials															
Office Supplies		2,900		+ 1		2,900		265		1,833	63%				1,067
Copying Equipment		2,300				2,300		248		1,582	69%		-		718
Printing		1,800		+		1,800				814	45%		1.4		986
Data Processing Supplies		50		60		50		87		104	207%				(54
Postage		4,800				4,800		301		2,565	53%				2,235
Maint/Janitorial Supplies		150				150		23		85	57%				65
Motor Vehicle Supp/Gasoline		50				50		2.4		56	112%		10-		(6
Other Supplies		70				70				•	0%				70
Total Supplies & Materials	1	2,120		•	_	12,120		925		7,039	58%		-		5,081
Fixed Charges															
Rental-Cont Rent Payment		1,000		*		1,000		71		506	51%				494
Rent-Non State Owned Property	14	3,000		2.7		143,000		11,940		95,520	67%				47,480
Insurance-State		8,300		20		8,300				9,011	109%				(711
Insurance-Non State		1,169		-		1,169		99		-	0%				1,169
Dues & Memberships		430		7.0		430				650	151%				(220
Total Fixed Charges	15	3,899		-		153,899		12,011		105,687	69%		-		48,212
Travel (Includes Leased Car)															
In State - Meals (Non-Reportable))	200		-		200				277	139%		-		(77
In State - Auto Mileage	1	8,000		(6)		17,994		930		10,734	60%		.05		7,260
In State - Misc Exp				6		6		6		6	100%				
In State - Subsistence Allowance		9,000				9,000		1,548		11,967	133%		1		(2,967
Out State - Meals		100				100		16		337	337%		4		(237
Out State - Auto Mileage		300				300				12.	0%				300
Leased Car	3	0,000				30,000				17,332	58%		8		12,668
Total Travel	5	7,600		-		57,600		2,500		40,653	71%		-		16,947
Total Other Operating Expenditures	42	4,894		-		424,894		25,430		265,459	62%				159,435
otal Commissioners	\$ 49	7.244	Ś		Ś	497,244	s	28.865	Ś	306,570	62%	Ś	_	Ś	190,674

					Year-T	o-Date : 6	6.67%	
	Original	Budget	Amended	Expended	Year			
	Budget	Amendments	Budget	February	to Date	%	Encumb	Balance
Administration								
Salaries								
Classified Positions	\$ 316,210	\$ -	316,210	\$ 34,625	5 \$ 313,953	99%	\$	\$ 2,257
Temporary Employees	12,614	•	12,614	2,33		213%	· .	(14,203)
Terminal Leave	· .			•		0%		
Total Salaries	328,824	-	328,824	36,95	340,770	104%	•	(11,946)
Other Operating Expenditures								
Contractual Services								
Office Equipment Service	8,100	-	8,100		- 2,508	31%		5,592
Copying Equipment Service	3,000		3,000			0%		3,000
Print/Bind/Advertisement	10,000		10,000		- 1,632	16%	- 4	8,368
Print Pub Annual Reports	6,000	•	6,000			0%		6,000
Data Processing Services	213,993	(2,472)	211,521	10,80	93,815	44%		117,706
Freight Express Delivery	1,800	-	1,800		- 142	8%		1,658
Telephone	7,060	-	7,060	270	2,264	32%	100	4,796
Cellular Phone Service	5,000	-	5,000	24	B 1,638	33%	-	3,362
Education & Training Services	5,000	•	5,000			0%		5,000
Attorney Fees	25,000		25,000		- 194	1%	35	24,806
General Repair	1,500	-	1,500			0%		1,500
Audit Acct Finance	110	-	110		- 114	104%	- 2	(4)
Catered Meals	4,000	-	4,000		- 1,698	42%		2,302
Other Professional Services	1,500	-	1,500	1,00	3 1,003	67%		497
Other Contractual Services	2,000		2,000		- 574	29%	- 54	1,426
Total Contractual Services	294,063	(2,472)	291,591	12,32	3 105,581	36%	•	186,010
Supplies & Materials								
Office Supplies	9,500	_	9,500	4,83	1 8,654	91%		846
Copying Equipment Supplies	4,434	-	4,434	42		31%		3,051
	3,500	-	3,500		- 1,210	35%	-	2,290
Printing	2,300	2,472	4,772	33		72%	-	1,344
Data Processing Supplies	8,000	2,472	8,000	71	,	35%	- 6	5,192
Postage	•	-	1,000	1		30%		700
Maint/Janitorial Supplies	1,000		-	1	5 500	0%		1,800
Fees & Fines	1,800	**	1,800		. or			•
Gasoline/ Motor Vehicle Supply	100		100		- 85	85%		15
Employee Recog Award	1,500		1,500			0%	-	1,500
Other Supplies Total Supplies & Materials	1,000 33,134	2,472	35,606	6,32	9 17,868	0% 50%		1,000 17,738
••	33,234	2,412	33,000	0,52.	27,000	3070	_	17,730
Fixed Charges								
Rental-Cont Rent Payment	6,000	*1	6,000	25	•	44%		3,379
Rent-Non State Owned Property	95,000	43	95,000	7,72		67%		31,343
Rent-Other	11,000	7.	11,000	86		69%		3,428
Insurance-State	7,490	2	7,490		3,653	49%		3,837
Insurance-Non State	750	-	750			0%	-	750
Dues and Memberships	5,000		5,000	12	5 4,840	97%		160
Sales Tax Paid	8,186	- 6	8,186	1,71	2 3,403	42%		4,783
Total Fixed Charges	133,426	•	133,426	10,68	2 85,745	64%	-	47,681
Travel (Includes Leased Car)								
In State - Meals Non/ Reportable	1,000		1,000		- 212	21%		788
Reportable Meals	1,000	1	1,000	11		63%	- 2	369
In State - Lodging	1,000		1,000	11	406	41%		595
In State - Loughig	1,000	1,000	1,000		- 299	30%		701
	2 000					13%	- 5	875
In State - Registration Fees	2,000	(1,000)	1,000		125			
Out State - Lodging		400	400		324	81%	-	76
Out State - Meals		100	100		75	75%	- 1	25
Leased Car	15,000	(500)	14,500		5,664	39%		8,836
Total Travel	20,000	•	20,000	11	7 7,735	39%	•	12,265
Equipment								
Equipment Data Processing- PC's		72	0.00			0%	37	
Total Equipment	•	•	*		. 888	0%	*	•
Total Other Operating Expenditures	480,623	-	480,623	29,45	1 216,930	45%	-	263,693
• - •	•							·
Total Administration	\$ 809,447	\$ -	\$ 809,447	\$ 66,40	9 \$ 557,700	69%	> -	\$ 251,747

								Year-To-Da	ate : 6	6.67%		
	Original	В	udget	Amended	Ex	pended	Yea	r				
	Budget	Ame	ndments	Budget	F	ebruary	to Da	te	%	Encumb		Balance
laims				_								
Salarles												
Classified Positions	\$ 301,790	\$	(7,118)	\$ 294,672	\$	21,863	\$ 213	148	72%	\$:=	\$	81,524
Temporary Positions	15,450		71	15,450		1,108	11	,280	73%			4,170
Terminial Leave	_	<u> </u>	7,118	7,118		-	7	118	0%		5	(
Total Salaries	317,240		-	317,240		22,971	231	546	73%	•		85,694
Other Operating Expenditures Contractual Services												
Copying Equipment Service	1,800			1,800					0%			1,800
Data Processing Services	33,050			33,050			14	813	45%	-		18,237
Telephone	4,000		200	4,000		256		204	5%	0.5		3,79
Cellular Phone Service	1,720			1,720		37		142	8%			1,578
Total Contractual Services	40,570		-	40,570		293	15	158	37%	•		25,41
Supplies & Materials												
Office Supplies	2,000			2,000		210	1	013	51%	~		981
Copying Equipment	3,000		0.7	3,000		196	1	.105	37%	12		1,89
Printing	1,500		40	1,500		+		645	43%	-		85
Data Processing Supplies	3,500		-	3,500		2.5		934	27%			2,56
Postage	14,000			14,000		1,030	7	298	52%			6,702
Maint/Janitorial Supplies	500		*	500		18		67	13%	-		433
Other Supplies	100		93	100				100	0%	2.4		100
Total Supplies & Materials	24,600		-	24,600		1,454	11	,063	45%	•		13,537
Flxed Charges												
Rental-Cont Rent Payment	2,500			2,500		133	1	.056	42%	-		1,444
Rent-Non State Owned Property	75,000			75,000		5,970		760	64%	+		27,240
Insurance-State	2,800		7.5	2,800			2	356	84%			444
Insurance-Non State	134			134		*			0%			134
Equipment- Copying	800		6	800				*	0%	-		800
Equipment Maintenance	1,000		20	1,000				5,5	0%	3(#)	_	1,000
Total Fixed Charges	82,234		•	82,234		6,103	51	,172	62%	-		31,06
Travel (Includes Leased Car)												
In State - Meals (Non-Reportable)				300				15	0%	-		300
In State - Lodging	600			600					0%			600
In State - Auto Mileage	600			600					0%	1.5		600
In-State Registration	200		2	200				-	0%			200
Reportable Meals	400	_	80	400				26	7%			374
Total Travel	2,100		-	2,100		-		26	1%	•		2,074
Total Other Operating Expenditures	149,504		•	149,504		7,850	77	419	52%	-		72,085
otal Claims	\$ 466,744	\$	•	\$ 466,744	\$	30,821	\$ 308	965	66%	\$ -	\$	157,779

raimaiken Lalinz					Year-To	o-Date : 66	5.67%	
	Original	Budget	Amended	Expended	Year			
_	Budget	Amendments	Budget	February	to Date	%	Encumb	Balance
nsurance and Medical Services								
Salaries								
Classified Positions	430,540	*2	430,540	41,433	326,388	76%		104,152
Temporary Employees	15,469		15,469	1		0%		15,469
Terminal Leave	0		0	0	0	0%		23,103
Total Salaries	446,009	·	446,009	41,433	326,388	73%	-	119,621
Other Operating Expenditures								
Contractual Services								
Office Equipment Service	100		100	74	- 2	0%	100	100
Copying Equipment Service	100	-	100			0%		100
Data Processing Services	55,000	20	55,000	17	27,798	51%		27,202
Telephone	2,300	27	2,300	237	1,746	76%		554
Cell Phone	1,000		1,000	53	397	40%		603
Catered Meals	1,600		1,600	-	337	0%		1,600
Other Professional Services	38,298		38,298	4,235	14,391	38%	- 5	23,907
Other Contractual Services	500		500	7,233	1,008			•
Total Contractual Services	98,898	-	98,898	4,541	45,340	202% 46%		(508) 53,558
Supplies & Materials								•
Office Supplies	9,000		9,000	232	E 113	C70/		2 222
Copying Equipment	2,500		2,500	232	5,112	57%		3,888
Printing	2,500				1,221	49%		1,279
Data Processing Supplies	500	7.	2,500		1,925	77%	- 3	575
Postage	5,000		500		527	105%	-	(27)
-			5,000	508	3,493	70%		1,507
Maintenance/Janitorial Supplies	150		150	20	74	50%		76
Building Materials	1,000		1,000		•	0%	10	1,000
Fees & Fines	50		50	-	-	0%		50
Other Supplies	100	53.5	100		141	0%	(4)	100
Total Supplies & Materials	20,800	-	20,800	977	12,354	59%	•	8,446
Fixed Charges								
Rental-Cont Rent Payment	2,500	214	2,500	76	494	20%	-	2,006
Rent-Non State Owned Property	52,000		52,000	4,214	33,713	65%	-	18,287
Rent-Other	2,000	673	2,000	67	837	42%	7	1,163
Insurance-State	2,500		2,500		2,554	102%		(54)
Insurance-Non State	148		148	-	¥.	0%	-	148
Equipment Maintenance	942		942	75	*	0%	100	942
Sales Tax Paid	3,000		3,000		190	6%		2,810
Total Fixed Charges	63,090	•	63,090	4,357	37,788	60%	•	25,302
Travel (Includes Leased Car)								
In State - Meals (Non-Reportable)	400		400			0%		400
In-State Registration	100		100		-	0%		100
Reportable Meals	150		150	- 2	-	0%		150
In State - Lodging	700		700	-		0%		700
Total Travel	1,350		1,350	•	-	0%	•	1,350
Total Other Operating Expenditures	184,138		184,138	9,875	95,482	52%	-	88,656
otal Insurance and Medical Services	\$ 630,147	\$ -	\$ 630,147	\$ 51,308	\$ 421,870	67%	¢ .	\$ 208,277

				Year-To-Date : 66.67%					
	Original Budget	Budget Amendments	Amended Budget	Expended	Year	0/	Consumb.	0-1	
	backet	Amendments	buoget	February	to Date	%	Encumb	Balance	
Judicial									
Salaries									
Classified Positions Temporary Employees	\$ 360,302 2000	\$ =	\$ 360,302 2000	\$ 19,138 0	\$ 188,782	52%	\$ 34	\$ 171,520	
Total Salaries	362,302		362,302	19,138	189,966	59% 52%		. <u>816</u> 172,336	
Other Course of the Course			,	•	,				
Other Operating Expenditures Contractual Services									
Office Equipment Services	80		80	72	1	0%	5	80	
Copy Equipment Services	850		850			0%		850	
Print/Bind/Advertisement	800		800	-		0%		800	
Data Processing Services	29,972		29,972		13,719	46%		16,253	
Telephone	2,500	40	2,500	185	1,488	60%		1,012	
Cellular Phone Service	1,120		1,120	53	370	33%	- 1	750	
Other Professional Services	200		200		80	40%		120	
Total Contractual Services	35,522	•	35,522	238	15,656	44%	•	19,866	
Supplies & Materials									
Office Supplies	4,000		4,000	188	1,041	26%	2	2,959	
Copying Equipment Supplies	2,500		2,500	175	1,367	55%		1,133	
Printing	2,000		2,000		577	29%		1,423	
Data Processing Supplies	2,500		2,500		467	19%		2,033	
Postage	18,000	25	18,000	447	3,716	21%		14,284	
Maintenance/Janitorial Supplies	150		150	17	60	40%	1.7	90	
Promotional Supplies	20	-	20	-	-	0%		20	
Other Supplies	100		100	(2)		0%	- 0	100	
Total Supplies & Materials	29,270	-	29,270	826	7,228	25%	•	22,042	
Fixed Charges									
Rental-Cont Rent Payment	3,000		3,000	76	494	16%		2,506	
Rent-Non State Owned Property	65,300	-	65,300	5,268	42,141	65%		23,159	
Rent-Other	125		125	0,000	12,212	0%		125	
Insurance-State	2,000		2,000		2,241	112%	0	(241	
Insurance-Non State	120		120		-,	0%	_	120	
Total Fixed Charges	70,545		70,545	5,343	44,876	64%	•	25,669	
Travel (Includes Leased Car)									
In State - Meals / Non-Reportable	450		450	_		0%		450	
Reportable Meals	770		770		7	1%	- 0	763	
In State - Lodging	2,200		2,200		20	0%		2,200	
In State - Auto Mileage	1,800		1,800		123	7%		1,677	
In State - Misc Travel Expense	25		25	2	9	36%		1,677	
In-State Registration	100		100			0%		100	
Out State - Auto Mileage	100		100			0%		100	
Total Travel	5,445	•	5,445	-	139	3%	-	5,306	
Total Other Operating Expenditures	140,782	-	140,782	6,407	67,899	48%		72,883	
otal Judicial	\$ 503,084	\$ -	\$ 503,084	\$ 25,546	\$ 257,865	51%	\$ -	\$ 245,219	
armarked Funds									
Department Totals									
Commissioners	\$ 497,244	\$	\$ 497,244	ć 30.0CE	¢ 200 570	C20/		4 400 674	
Administration	809,447	3 4.20		\$ 28,865	\$ 306,570	62%	\$	\$ 190,674	
Claims	466,744	- 6	809,447	66,409	557,700	69%		251,747	
Insurance & Medical	630,147		466,744	30,821	308,965	66%		157,779	
Judicial	503,084		630,147	51,308	421,870	67%	-	208,277	
Total Departmental Expend	\$ 2,906,666	\$ -	\$ 2,906,666	\$ 202,949	257,865 \$ 1,852,971	51% 64%	\$ -	\$ 1,053,695	
Employer Contributions	465,400		465,400	40,346	356,667	77%	29		
otal Earmarked Funds		•					<u> </u>	108,733	
	\$ 3,372,066	\$ -	\$ 3,372,066	\$ 243,295	\$ 2,209,638	66%	\$ -	\$ 1,162,428	
apital / Computer Project Carryforward	<u>\$ -</u>	\$ -	\$ -	\$ -	<u>\$</u> -	0%		\$ -	

MEMORANDUM

Date: March 12, 2014

TO: Mr. Gary Cannon

Executive Director

FROM: Cathy Floyd

Human Resources

SUBJECT: Human Resources Report Period of February 12 – March 11, 2014

Below is a summary of the Human Resources activity for the period of February 12 – March 11, 2014.

Employee Relations (ER)

Executive Leadership Team (ELT)

- Serve as the lead for 2 ELT projects and a member of 6 additional project teams
 - As the team lead, coordinate the meeting times and locations, set the meeting agenda, ensure all necessary personnel resources are involved with the project
 - As a team member, attend meetings, research and provide information to the teams as needed
- o A follow-up meeting was held March 6 secured a location for the follow-up meeting and coordinated with the Executive Director to ensure all materials needed were available, ensured the room was configured as requested, participated in the session
- 2013 Employee of the Year nomination process has completed
 - A selection committee will be formed to choose a winner from the nominees
- Multiple emails were issued reminding employees of the procedures to be followed regarding hazardous weather, department directors were encouraged to also develop departmental communication plans for closings and delays
- Assist in the coordination of physical moves
 - o Coordinated the furnishing of the new reception area
 - o Coordinate with IT, building maintenance and Department of Corrections to ensure all required items are handled prior to and during moves
- Continued working on the Commission's role in the combined format of the State's required employer
 posters, ensure the Commission's information is up-to-date and accurate, coordinating with SC
 Department of Labor, Licensing and Regulation on the combined poster and the sale of those posters
 by the Commission
- Ensure timely communication with all employees regarding events hosted by the Commission, Prevention Partners, other State agencies and CBRE through email, employee website updates coordinated with the Commission's Website Coordinator and/or posting of flyers
- The Social Committee has begun working on the event planning for the year to include planning for the
 offsite annual holiday event

Recruitment and Selection

- Receptionist Position
 - o Total of 524 applications received for the position
 - Position was offered to and accepted by Rita Regal
 - Reviewed all applications received and determined eligibility, contacted all applicants selected for an interview and scheduled the interviews, coordinated with interview panel as needed to provide information, followed-up with all applicants as needed

regarding various inquiries received, notified all applicants not selected for the position

- Temporary Law Clerk
 - o Position was offered to and accepted by Marlene Johnson-Moore
- Insurance Claims Examiner II Position
 - o Received 42 applications for the position
 - Two applicants withdrew their application
 - o Ten interviews were conducted March 10 and 11
 - Reviewed all applications received and determined eligibility, contacted all applicants selected for an interview and scheduled the interviews, coordinated with initial interview panel as needed to provide information, followed-up with all applicants as needed regarding various inquiries received

Benefits

- Assisted two employees with retirement related issues
 - Counselled with employees and discussed the options available to them based on the employee's length or service, age and any possible extenuating circumstances, contacted the Public Employee Benefit Authority for clarification as needed
- Completed two inquiries with the Retirement Systems
 - As notified by the Public Employee Benefit Authority using the retirement system employer portal, researched data to be entered in the portal and printed a copy to be kept in the employee's file for auditing purposes

SC Enterprise Information System (SCEIS)

- Processed two new hires/re-employment actions
 - o Completed all necessary induction paperwork to place the employee on payroll and used eVerify to ensure eligibility to work through Homeland Security, coordinated with PEBA Insurance Services and Retirement Services to transfer all information to our agency, coordinated with SCEIS to ensure proper leave balance transfer and employee history transfer
- A Human Resources Letter was issued detailing the approved hazardous weather paid leave and how to enter the absences into the MySCEmployee portal
- Processed one employment verification
 - Received notification from an outside source requesting verification of employment, ensure that the employee has authorized the release of information, researched the requested information, completed and submitted the form from the outside source and made copies of completed packet to be kept in the employee's personnel file for auditing purposes
- Continue to assist employees with leave and time issues caused by SCEIS
 - o Employees continue to have intermittent leave and time issues related to SCEIS, as identified by the employee or the SCEIS collision report audited the employee's leave and/or time history to determine the error, coordinated with SCEIS in correcting the error and investigated possible corrections to prevent the issues from reoccurring
- Eighteen transactions were keyed into the system.
 - o Entered into the SCEIS system all required transactions to include time entry and corrections to employee data, leave entry corrections to employee data and position updates

Training

- Attended Mediation Theory and Skills Training, March 10 12
 - o Offered through the State Department of Human Resources, the three-day course included exercises in negotiations as well as cooperative problem solving. Also covered were active listening skills, self-determination, impartiality, and how to handle conflicts of interest.

Finance Related

- Approved forty-seven SCEIS financial transactions
 - o Within the SCEIS system approved deposits, purchase orders, invoices, and travel requests submitted by the Fiscal Manager

State of South Carolina

1333 Main St, Suite 500 P.O. Box 1715 Columbia, S.C. 29202-1715



Tel: (803) 737-5700 Fax: (803) 737-1258 www.wcc.sc.gov

Workers' Compensation Commission

To: Gary Cannon

SCWCC Executive Director

From: Betsy Hartman

IT Director

Date: March 11, 2014

Subject: IT Department February 2014 Full Commission Report

IT Department Activities for the Month of February

- Testing eFine project for Claims
- Form 18 fine assessment correction program implemented, all fines assessed correctly and up to date
- 12A Review report implemented and now printing on Barbara James printer every morning
- Received new monitors. Waiting on laptops and workstations
- Two new copier/scanners installed. PC to fax to be installed
- Reevaluating document types for upload to separate APA and Exhibit;
 Transcripts and depositions.
- Working on ePayment design for View image and forms with fees/fines
- Set up two scanners in File Room and moved the other two to the Judicial counter an claims counter
- KeyMark completed the script to add a time and date stamp and convert PDF to .tiff for the upload project
- In development of workflows to process uploaded documents
- Moved Diana Gantt, Keith Roberts, Kelly Goodale, Valerie Deller
- Working with the ELT on projects
- Working with Commissioners on using iPad application for Appeal Hearings

Committee/Conferences attended in January 2014

Information Technology Solutions Committee (ITSC) meeting at DSIT
IT Training Center Business Advisory Council – Vocational Rehabilitation
Quality Forum Steering Committee meeting for the Governors' Quality Award training
program

The Project List is being changed to correspond with the Executive Leadership Team Interdepartmental Team assignments and to list all SCWCC Strategic Goals.

Period Ending	cts Status Repo		Status	(ey: Not Started	On Track	Timine	
SCWCC Strategic	Goals	all and the second				POLENIE VIEW	3.
1	fees; docume		receive payments for for Medical Services				
2	Develop and	mplement system t	o allow stakeholders	to upload ele	etronic docu	ments via	eCase.
3			nd Report of Injury (S				
	Committee of the commit	The state of the s	performance metrics tion of the agency.	to assist Cor	nmission lea	dership a	nd staff in
			l process all Commiss a documentation for s			ncluding t	he
6	Replace the c deficiency.	laims manual revie	w processes with elec	stronic review	and electro	nie notific	ation of
7	Provide acces	ss to SCWCC claim	file Images via eCase	web portal t	registered	users.	
			lle application to allow , Decision and Orders				
			ıry (SROI) EDI Releas ond Report of Injury (, 17, 18, and	19 electro	nically by
9	Control of the Contro	mplement system the Commission.	o automate all proces	ses of the Ru	ile to Show (Cause hea	rings
10		le electronic acces use file to hearings	s to data to eliminate :	need for Com	missioners t	o transpo	rt paper
11	ECTIVATION - Company of the Company	le electronic acces use file to hearings	to data to eliminate i	need for Com	missioners t	o transpo	rt paper
12	CONTROL of many attended whereas	le electronic acces use file to hearings	s to data to eliminate :	need for Com	missioners t	o transpo:	rt paper
13		le electronic acces use file to hearings	s to data to eliminate :	need for Com	missioners t	o transpo	rt paper
14	the ongoing p	erformance evalua	performance metrics ation of the agency.				SPECIAL STATE
15		for Improvements i	nmittees and focus gr n business processe				

	1				Estimated		
Strategic Goal	Key Projects	Sub Project	Estimated hours	Start Date	Completion	Lead	Issues / Comments
3, 8, 14	Team 1 - SROI		1/8/2014	TBD	тво	Audra Higbe	claim forms Review forms and edita, cross walk to file layout Development of Element Requirement Table, Event Table and Edit matrix
2, 14	Team 2 -Electronic Access	Upload from eCase user	50	11/1/2013	2/15/2013	Beley Hartman	Working with AA's and Commissioners on document types for make them sealer up upload and to locate documents. APA and Exhibits to be sperified as well as Transcripe and Depositions.
2,14		distribution of uploaded documents	40	2/1/2014	2/30/2014	Beley Hartman	Amanda building workflow to distribute to appropriate personnel for processing
7, 10, 14		View images	80	тво	3/15/2014	Beley	KeyMark in development of Web Service needed to view images from eCase.
4, 14	Team 3 - Switchboard updates	Review auto attendant modifications to back	тво	тво	TBD	Diana Genti	
5, 14	Team 4 - Conversion to paperless	filing process, creation of appellant record for FC and centralized scenning Make more user	180	авт	тво	Ату Вгасу	Initial outline of project being presented to ELT for approval. Final priority will be decided by Gary Cannon.
1,2,5,7,14	Team 5 - #Case Enhancements	friendly, linking in eCase to also link in progress, modify navigation	78D	19 D	тво	Ату Вгасу	Initial outline of project being presented to ELT for approvel. Final priority will be decided by Gary Cannon.
	Team 6 - Outgoing Faxes	upgrade Xerox copier with Fax Card	10		тво	Cathy Floyd	Copiers installed and PC to Fax installed. Need to conduct training for staff.
1, 14	Team 7 - Electronic Payments	electronic copy fee	25	11/1/2013	3/30/2014	Diena Ganti	Commission approved \$20 fee for view image
1		fee payments for forms being uploaded	25	тво	тво	Diena Genti	develop requirements and design for allowing payments via eCase when uploading forms with payments
9, 14	Team 8 - RTSC process and automation	Deliver Fines	тво			Wayne Ducote	Initial outline of project being presented to ELT for approvel. Final priority will be decided by Gary Cannon
6,14	Team 9 - eSenice Fines and Claim Requests	assessed by SCWCC to invoiced parties by email where applicable.	75	11/1/2013	3/1/2014	Amanda Underhill	Code complete, in final testing stages Once signed off by Business Units will be implemented in production
	Team 10 - ProSe notification	multiple projects to	твр	тво	TBD	Amy Bracy	Initial outline of project being presented to ELT for approval. Final priority will be decided by Gary Cannon
	Team 11 - Security Strategic Planning	prioritize what security issues should be addresses and in what order Ensure the security	тво	78D	TBO	Betsy Hartman	Initial outline of project being presented to ELT for approval. Final priority will be decided by Gary Cannon.
-	Team 12 - Personal security	of the Commission (facility, personnel, hearing venues and visiting constituents)	тар	тво	тво	Wayne Ducote	Initial outline of project being presented to ELT for approval. Final priority will be decided by Gary Cannon.
	Team 13 - Professional Development	Staff Professional development, cross training and internal web training fleview of current	тво	TBO	тво	Cathy Floyd	Initial outline of project being presented to ELT for approval. Final priority will be decided by Gary Carnon.
13, 14	Team 14 - Class Action Team	agency organization, staff PD's and current compensations ranges will provide external	TBO	төр	тво	Ginger Crocker	Initial outline of project being presented to ELT for approval. Final priority will be decided by Gary Cannon.
14	Team 15 - Web External Training	self-study online courses for stakeholders and constituents on the template for the	ТЕО	төр	тво	Kim Ballentine	Initial outline of project being presented to ELT for approval. Final pnority will be decided by Gary Cannon.
4, 14	Team 15 - Budget lasues	commission and implement the use of it to have department	тво	тво	тво	Diana Ganit	Initial outline of project being presented to ELT for approval. Final priority will be decided by Gary Cannon.
4	Team 17 - Collections	clear all outstanding fines and invoices and to have an	тво	тво	тво	Juliet Bush	Initial outline of project being presented to ELT for approval. Final priority will be decided by Gary Carnon.
6, 14	Replace the claims manual review process with electronic review		ОБТ	ОВТ	TBD	TED	Not specificially mentioned but could be part of team 9's project
10	iPad application upgrades	OnSase upgrade	200	7/1/2014	тво	Amenda Underhili / DSIT	Upgrade from version 10 to version 13
	Upgrade wccsqlprdProgress 10 2b 06		дер			IT Staff	Complete testing in development

State of South Carolina



Workers' Compensation Commission

To: Mr. Gary Cannon

SCWCC Executive Director

From: Grant Duffield

IMS Director

Date: 10 - March - 2014

Subj: Insurance and Medical Services Department

February 2014 Full Commission Report

Please find attached information provided to summarize the status and workflow of initiatives currently underway within the Insurance and Medical Services (IMS) Department

In addition to the statistical data provided, please be advised of the following workflow initiatives:

Compliance Division	1.	Working to identify metrics that better illustrate value of effort.
	2.	Adjusting workflow process to include new Coverage and Compliance
		Officer
	3.	Training of new Coverage-Compliance Officer
Coverage Division	1.	Working with staff to review workflow processes and explore
		opportunities to enhance service provision.
	2.	Training Coverage-Compliance Assistant.
	3.	Training of new Coverage-Compliance Officer.
Medical Services	1.	Identifying updates / edits needed within the Medical Services
		Provider Manual.
	2.	Developing ICD-10 information to support our stakeholders during
		transition.
	3.	Continue work with MedAssets to improve Medical Bill review
		process.
IMS Administration:	1.	Working with team-members to review / improve team processes
		and key functions.
	2.	Working with Department Mgrs to provide cross coordination of mgmt. functions.
	3.	Implementing peer to peer "360 review" evaluations.
	4.	Working with in-house Counsel to improve RTSC case preparation process.
	5.	Working with Executive Team concerning strategic planning and future needs forecasting.

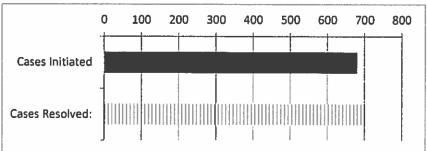
Mr. Cannon, while this summary is in no way all-inclusive, it may serve to assist you and our Commissioners in understanding the key initiatives underway in the IMS Department and provide measures by which the Department's effectiveness can be gauged. IMS welcomes any guidance that you and/or our Commissioners can provide concerning our performance and direction.

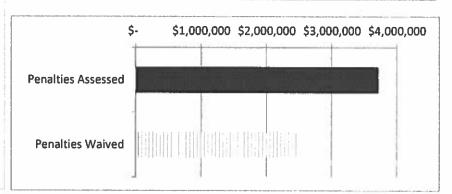
Employers Obtaining Coverage

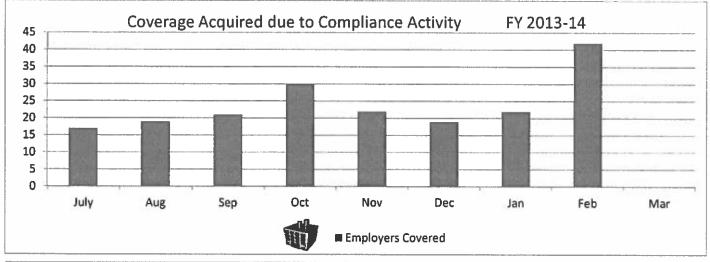
For the Fiscal Year 2013 - 2014, the Compliance Division has worked with great diligence to help employers come into compliance with the South Carolina Workers' Compensation Act. Year to date, the Compliance Division has compelled 192 employers in South Carolina come into compliance with the Act. In so doing, approximately 1,800 previously uninsured workers are now properly covered.

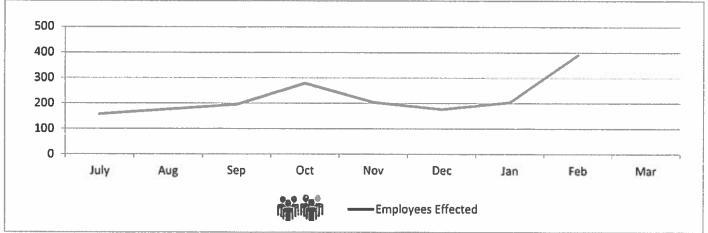


Although the Division has assessed \$3.7 million in fines, over two-thirds of those fines (\$2.5m) have been waived/rescinded as employers have obtained insurance coverage or found not to be subject to the Act.









Carryover Caseload:

The Compliance Division closed February 2014 with 331 cases active, compared to an active caseload of 334 at the close of February 2013.

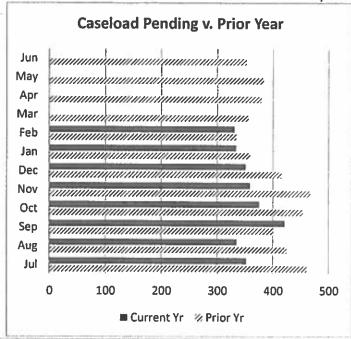
Cases Resolved:

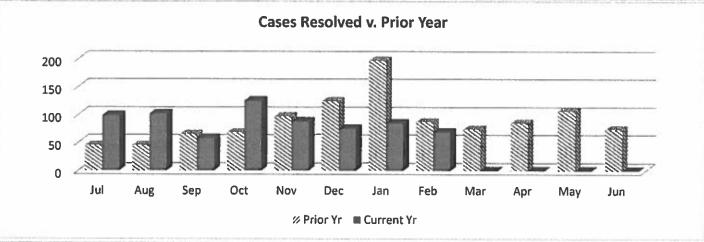
Due to the decrease in carry-over, greater effort is focused on case resolution. For the month of February 2014, Compliance Division staff closed-out 69 cases.

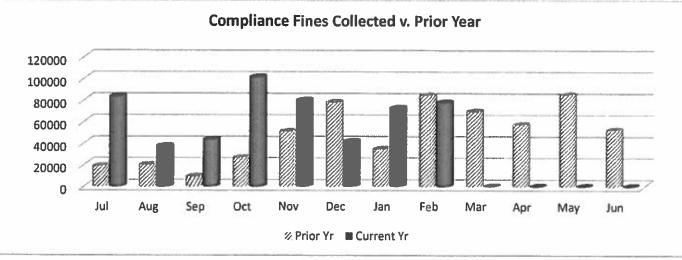
Compliance Fines:

Year to Date, the Compliance Division has collected \$537,629 in fines which represents 92% of prior year's year-end collection (\$587,429). The Compliance Division Year-to-Date revenue trend is 166% of prior year, and month-on-month is at 92% of same month / prior year (February 2013).

Compliance fine revenue represents 19% of the Commission's annual earmarked revenue budget.







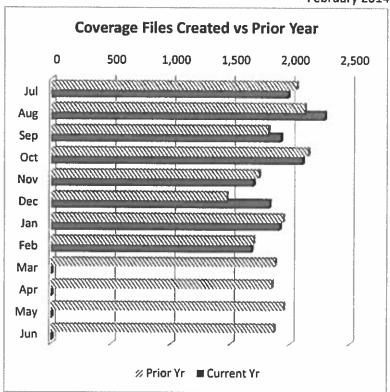
WCC Claim Files:

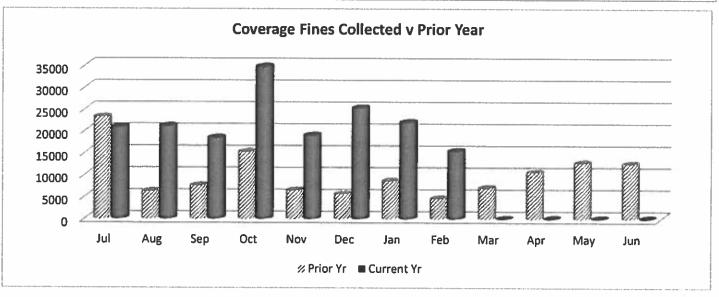
In February 2014, the Coverage Division created a total of 1,678 WCC Claim files. Of these, 1,412 were created electronically, and 266 were submitted in hard copy format. Year to Date, 15,411 Claim files have been created which is 103% of claim file volume for the same period in prior year(14,978).

Coverage Fines:

The Coverage Division collected \$15,400 in fine revenue in February 2014, as compared to \$4,600 in Coverage fines/penalties accrued during February 2013. Year on Year, Coverage fines are at 228% of collections for the same period.

Coverage Division fines represent 10% of the Commission's annual earmarked budget.

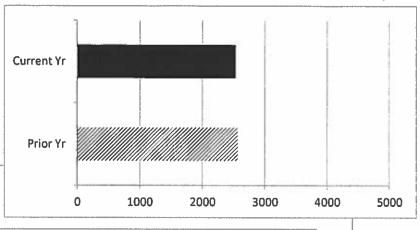


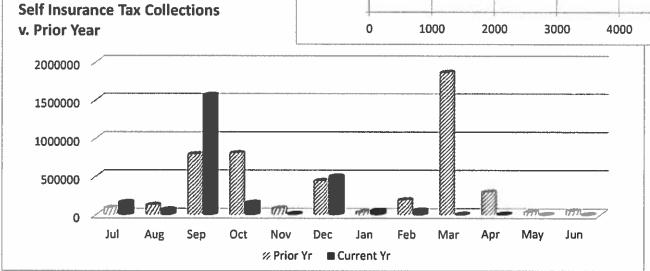


During the month of Febrary 2014, the Self Insurance Division:

- * collected \$52,524 in self-insurance tax.
- * added 21 new self-insurers.
- * conducted 6 Self Insurance audits.

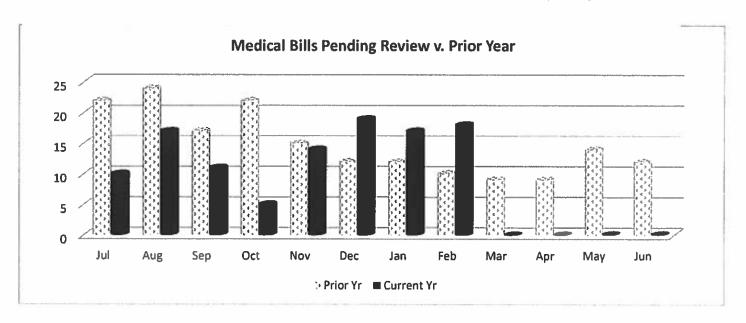
Year to Date, Self Insurance tax revenue is trending at 99% of prior year and 34 Self Insurance audits have been completed.





IMS MEDICAL SERVICES DIVISION

In February 2014, the Medical Services Division began the month with 17 bills pending review, received an additional 19 bills for review, conducted 18 bill reviews and ended the month with 18 bills pending.



State of South Carolina



Workers' Compensation Commission

To: Gary Cannon

SCWCC Executive Director

From:

Sonji Spann Claims Director

Date: March 11, 2014

Subj: Claims Department

February 2014 Full Commission Report

Please find attached information provided to summarize key workflow benchmarks related to the functions of the Claims Department. In addition to the statistical data provided herein, please note the following information.

For the month of February 2014, the Claims Department has:

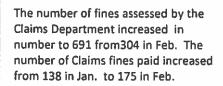
- 1. Closed 2210 individual case files.
- 2. Collected \$38,500 in Fine revenue.
- 3. The examiners reviewed 136 individual case files.
- 4. Continued to assist IMS in the processing of Carrier related Order and Rule to Show Cause Hearing matters.
- 5. Worked with IT to improve our intra departmental processes in an effort to continue to provide exceptional service.
- 6. Each examiner is processing all WCC Forms. The File Room scans all forms to the examiner according to their examiner number.
- 7. The claims' duties that were performed by Joan have been distributed to Mary Bost and Debbie Backman.
- 8. Conducted 179 informal conferences in 6 locations with 108 settled; 3 locations were cancelled due to snow.

	Five Year C	Five Year Claims Fine Collection History	Collection F	listory					P-01-000			
	FY 2009-20	10, 2010-20	11, 2011-201	2, 2012-201	FY 2009-2010, 2010-2011, 2011-2012, 2012-2013 and 2013-2014	2014						
	ViuC	August	Sept	Oct	Nov	Dec	Jan	Feb	March	April	May	June
2009-2010	100,383	119,853	100,026	66,565	61,627	54,390	66,200	1,003,600	203,410	159,375	218,150	86,500
2010-2011	147,025	144,825	119,325	120,300	128,000	103,000	104,200	101,700	110,650	119,525	117875*	124650*
2011-2012	111,875	103,800	83,300	81,300	85,100	110,700	126,700	120,225	116,915	100,200	61,050	90,450
2012-2013	80,825	69,100	57,075	91,925	64,825	65,950	60,550	79,875	67,000	56,650	47,550	48,500
2013-2014	42,350	21,900	35,050	110,350	57,425	50,900	27,000	38,500				
*May collected figures in	*May collected figures include payments 5/1/2010 through 6/11/2010	10 through	6/11/2010	e zamenna nepri spije – po spije						defends a recom-		
*June collected figure	*June collected figure includes payments 6/12/2010 through 6/30/2010	/2010 throug	th 6/30/2010			:		derentili di				

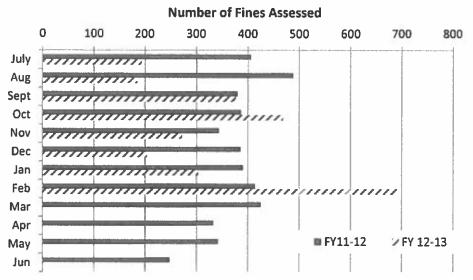
	the state of the state of				CLAIR	CLAIMS DEPARTMENT REPORT	MENT REP	ORT					
		ì		G	TATISTICS	STATISTICS FOR FISCAL YEAR 2013-2014	AL YEAR 2	113-2014					
						Prepared March 3, 2014	arch 3, 2014						
I. Claims Services Division													
	July	August	Sept	ö	Nov	Dec	Jan	Feb	March	April	May	June	Total
Forms 15-I	1,321	1,476	1,284	1,262	1,104	1,085	1,252	1053					9,837
Forms 15-II/Forms 17	672	723	965	919	814	916	943	798					6,750
Forms 16 for PP/Disf	255	264	273	253	263	235	180	152					1,875
Forms 18	4,363	4,436	4,287	4,507	4,041	4,407	4,539	4,517					35,097
Forms 20	842	947	979	942	962	773	821	740					6,840
Form 50 Claims Only	307	287	316	265	245	192	293	247					2,152
Form 61	658	575	770	724	278	775	723	552				\$ rankovinilla	5,355
Letters of Rep	131	144	158	123	111	82	121	112					982
Clinchers	883	681	797	770	708	876	865	760					6,340
Third Party Settlements	38	14	56	53	24	16	23	28					198
SSA Requests for info	88	118	124	144	84	87	64	71					780
Cases Closed	1,970	2,154	2,561	3,116	2,348	1,967	2,235	2,210					18,561
Cases Reviewed	404	473	866	883	402	211	103	136					3,610
Total	11,932	12,292	13,538	13,937	11,518	11,622	12,162	11,376	0	0	0	0	98,377

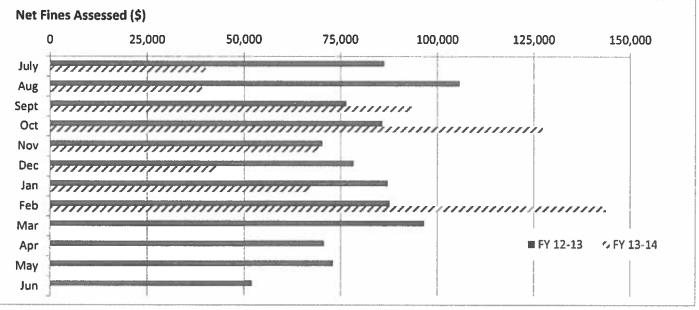
Fines Assesed by Claims Department July August Sept Oct Nov Assessed 193 185 377 469 272 Rescinded 43 44 30 52 65 Reduced 1 6 5 8 2 Paid 162 190 174 459 242 Outstanding* 775 861 899 857 822	Prepared March 3, 2014 Dec Jan 204 304 121 1 15 203 138	Jan 304 121 15 138	Feb March 691	April			
August Sept Oct Nov 377 469 2 3 44 30 52 8 8 5 8 8 5 8 8 5 8 8 5 8 8 5 8 8 5 8 8 5 7 8 8 5 7 8 7 8	Dec	Jan 304 121 15 138	83	April			
Ssed July August Sept Oct Nov inded 43 44 30 52 ced 1 6 5 8 randing* 775 861 899 857 8	Dec	Jan 304 121 15 138	83 91	April			
ssed 193 185 377 469 2 inded 43 44 30 52 ced 1 6 5 8 162 190 174 459 2 anding* 775 861 899 857 8		304 121 15 138	691		May	June	Total
ced 43 44 30 52 ced 1 162 190 174 459 2 anding*		121 15 138	83				2,695
ced 1 6 5 8 8 100 174 459 175 861 899 857		138	2				462
162 190 174 459 and		138	J				40
775 861 899 857			175		1		1,743
		844	1,277			The state of the s	822
Total Amt. Assessed \$40,000 \$39,000 \$93,500 \$127,250 \$69,350	\$42,750	\$67,200 \$	\$143,600				622,650
Total Amt. Rescinded \$10,700 \$8,500 \$7,850 \$9,900 \$15,100	\$4,800	\$26,450	\$16,800				100,100
Total Amt. Reduced \$300 \$600 \$700 \$950 \$200	\$300	\$1,500	\$300				4,850
Net Assessed	In residue						
Total Amt. Paid \$42,350 \$21,200 \$35,050 \$110,350 \$57,425	\$50,900	\$27,000	\$38,550				382,825
Total Outstanding* \$154,569 \$172,369 \$213,619 \$219,669 \$216,294	\$203,044	\$215,294 \$:	\$303,244				216,294

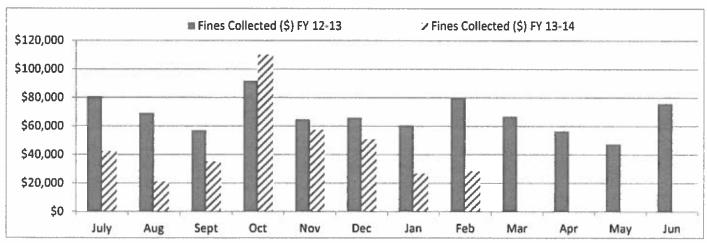
CLAIMS DEPARTMENT - Fine Activity Report Jan 2014



Total fine dollars assessed in Feb. was \$143,600 an increase over prior month \$67,200. Fine revenue received in Feb. was \$28,550 an increase over prior month \$27,000.







Fines Asse	ssed (#)			Fines Receive	ed (#)
	FY12 -13	FY 13-14		FY 11-12	FY 12-13
July	406	193	July	363	162
Aug	489	185	Aug	314	190
Sept	380	377	Sept	275	174
Oct	387	469	Oct	437	459
Nov	344	272	Nov	295	242
Dec	386	204	Dec	313	203
Jan	391	304	Jan	302	138
Feb	414	691	Feb	373	175
Mar	425	0	Mar	334	0
Apr	333	0	Apr	307	0
May	342	0	May	235	0
Jun	248	0	Jun	371	0
Total	4,545	2,695	Total	3,919	1,743
Mo Avg	379	337	Mo Avg	478	218
Net Fines A	Assessed (\$)*			Fines Collecte	ed (\$)
	FY 12-13	FY 13-14			FY 13-14
July	86,325	40,000	July	\$80,825	42,350
Aug	105,800	39,000	Aug	\$69,100	21,200
Sept	76,500	93,500	Sept	\$57,075	35,050
Oct	85,780	127,250	Oct	\$91,925	110,350
Nov	70,300	69,350	Nov	\$64,825	57,425
Dec	78,400	42,750	Dec	\$65,950	50,900
Jan	87,200	67,200	Jan	\$60,550	27,000
Feb	87,700	143,600	Feb	\$79,875	28,550
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96,650

70,750

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52,100

970,505

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622,650

77,831

Mar

Apr

May

Jun

Total

Mo Avg

\$67,000

\$56,650

\$47,550

\$76,100

817,425

68,119

0

0

0

0

372,825

46,603

Mar

Арг

May

Jun

Total

Mo Avg

^{*}after reductions and rescinded

FORM 18 FINE ASSESSMENTS

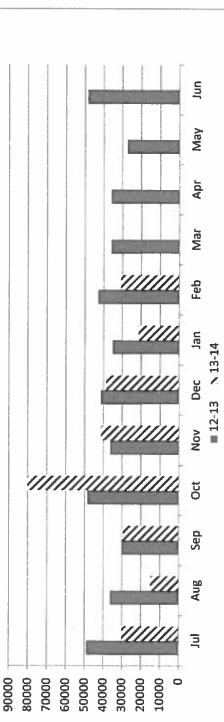
approaches that result in increased compliance levels and reduced Fine related costs to businesses in South Carolina. Consistent with overall Commission strategy, the Claims Department works with our Carrier partners to develop

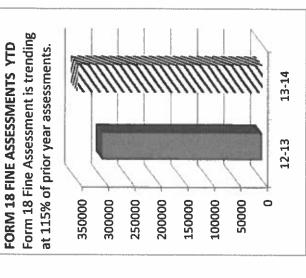
resulted in a increase in Form 18 Fine Assessments to \$132,400 as compared to Jan. 2014 of \$57,400. The actual A key "success measure" of this effort is the Form 18 Fine Assessment report. For the month of Feb. 2014, this has number of fines assessed increased from 264 in Jan. 2014 to 632 in Feb. 2014.

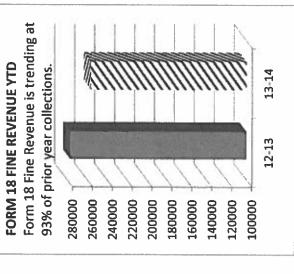


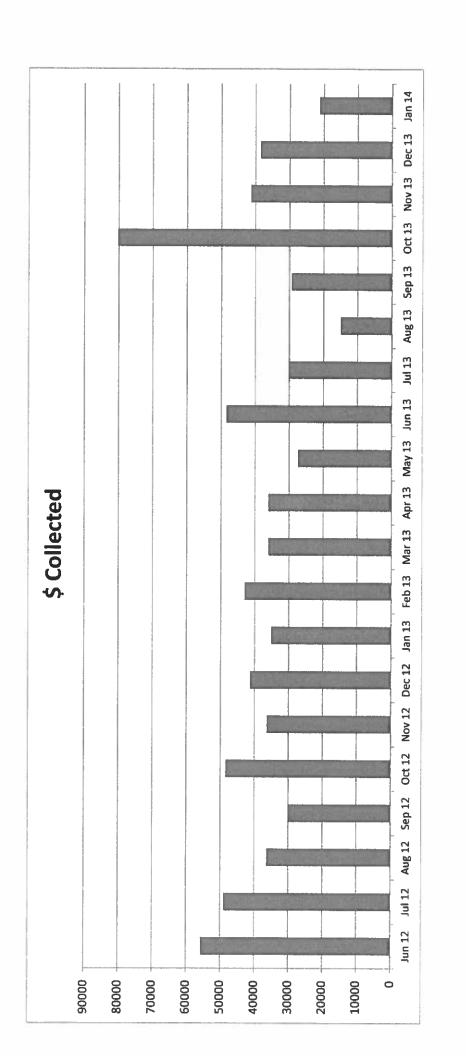
FORM 18 FINE COLLECTION

In Feb 2014, the Claims Department received payment on Form 18 Fines resulting in revenue of \$30,900.









State of South Carolina

1333 Main Street P.O. Box 1715 Columbia, S.C. 29202-1715



Tel: (803) 737-5700 Fax: (803) 737-5768 www.wcc.sc.gov

Workers' Compensation Commission

March 17, 2014

To:

Gary M. Cannon Executive Director

From:

Virginia L. Crocker

RE:

Monthly Judicial Report

The Judicial Department is currently interviewing for the vacant position in the Appellate Division. The interviews were completed last week. Twelve individuals were interviewed.

The department processed seven hundred and seventy-six (776) pleadings during last month along with ninety-one (91) motions. Both Claimant pleadings and Defense pleadings were down from the previous month. There were one hundred and ninety-six (196) Consent Orders processed with thirty-six (36) Administrative Orders. Nine (9) Full Commission Decisions and Orders were served.

There were significantly more Informal Conferences requested with only forty-six (46) conducted. The inclement weather played a large part in that lower number. Because of the weather, the information was not entered into the Progress System until March. There were actually one hundred and forty-six (146) conferences conducted. Those numbers will be reflected in the March figures. Mandatory mediations numbered one hundred and sixty-two (162) with seven (7) ordered mediations conducted. There were no aggregate mediations last month, but they are scheduled to go forward this month here in Columbia.

We will be conducting mediations in the Exide cases Monday and Tuesday of this week. There are twenty-four (24) being mediated.

Virginia L. Crocker Judicial Director vcrocker@wcc.sc.gov 803.737.5739 Voice 803.239.7935 Cell

Judicial Report

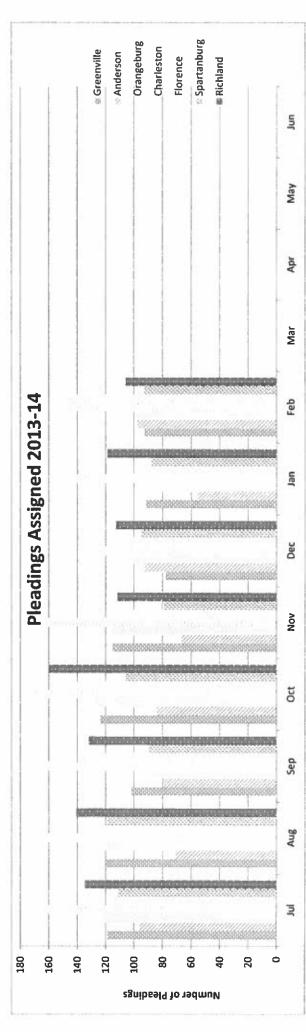
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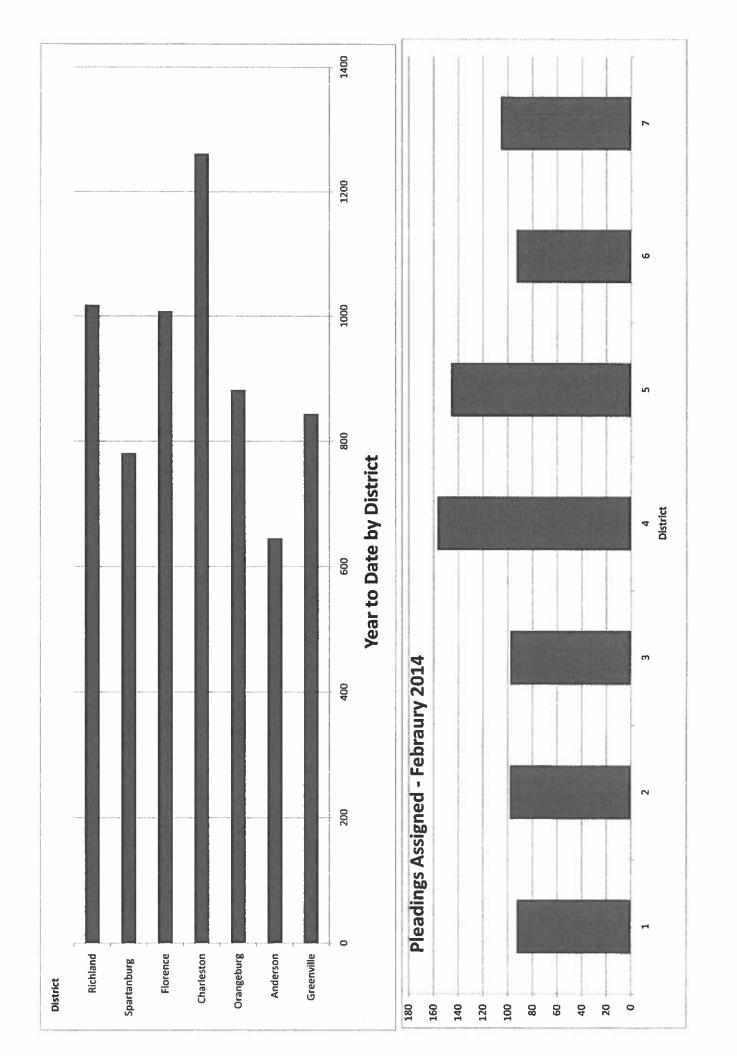
Informal Conferences and Mediations

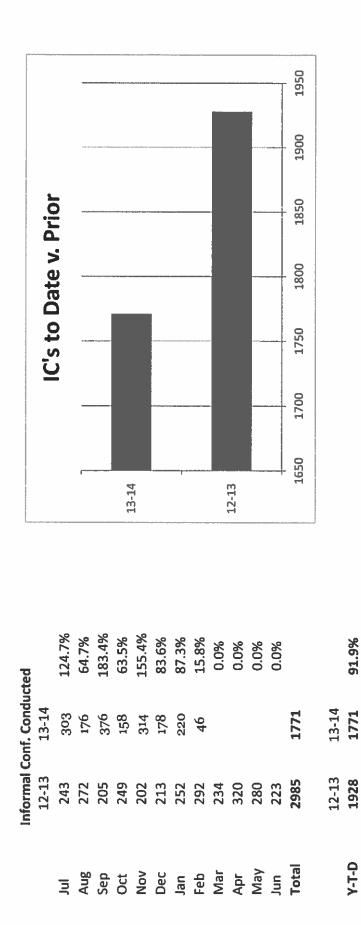
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											Jun-14
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	0	0	20	54		10	162	46	452	94	Feb-14
	0	2	24	62	0	12	95	220	299	109	Jan-14
	0	0	17	47	5	22	125	178	296	88	Dec-13
	0	0	36	58	7	13	110	314	348	92	Nov-13
	0	0	21	26	2	21	140	158	364	108	Oct-13
	65	0	18	44	5	13	135	326	352	78	Sep-13
	0	0	8	22	9	10	112	176	382	100	Aug-13
	0	1	5	15	3	7	149	303	414	123	Jul-13
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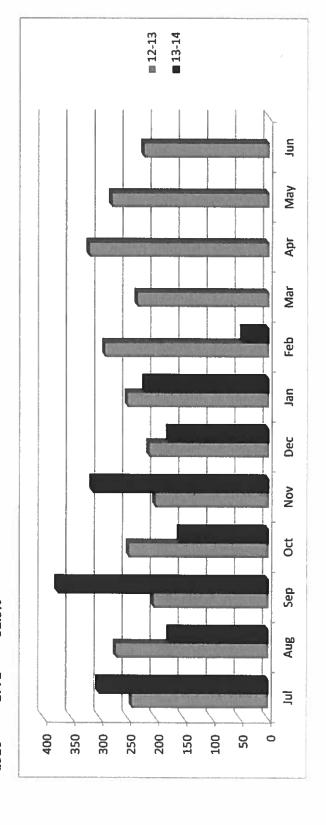
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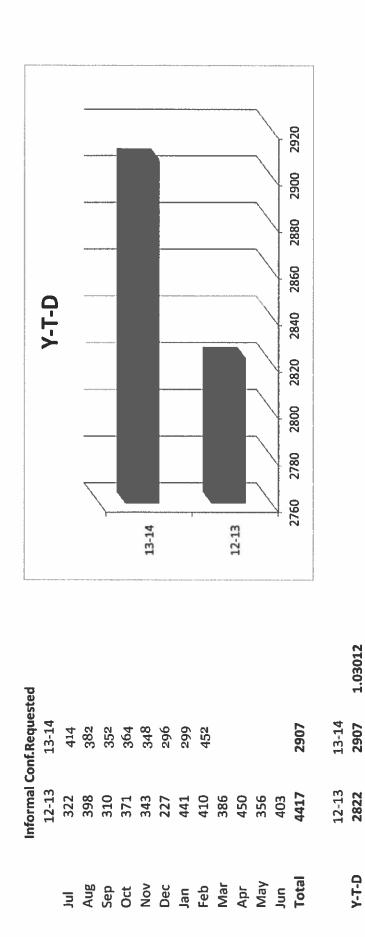
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Feb	93	901	163	86	86	114	86	115	112	157	165	141	146	114	136	93	89	117	901	133	153
Mar		104	118		06	84		107	126		134	162		143	149		121	134		160	118
Apr		122	121		73	89		107	101		155	126		108	143		103	106		162	185
May		29	105		29	79		78	131		134	148		80	130		102	109		107	144
Jun		98	112		80	94		121	119		163	170		121	134		110	143		144	154
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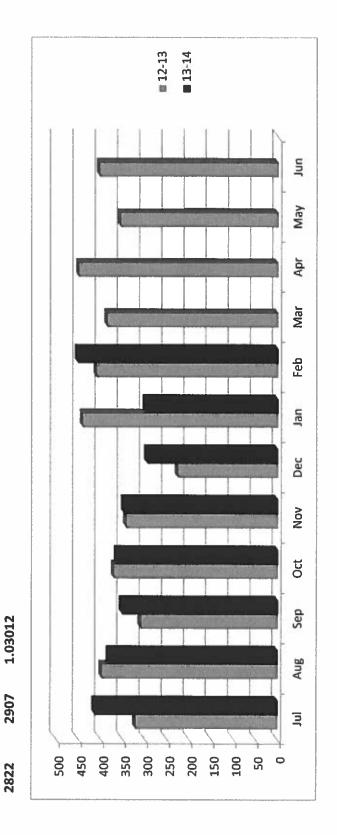












State of South Carolina

1333 Main Street, 5th Floor P.O. Box 1715 Columbia, S.C. 29202-1715



TEL: (803) 737-5700 www.wcc.sc.gov

Workers' Compensation Commission

Executive Director's Report Gary M. Cannon March 13, 2014

Proposed Amendments to Regulation 67-1605 (R 4399) Lump Sum Payment

The Senate Judiciary Subcommittee conducted a hearing on the proposed amendment to R67-1605 (4399) Lump Sum Payment on February 26. It was reported to the Judicial Committee with a favorable recommendation. The Senate Judiciary carried the matter over at their meetings on March 4 and March 11. We anticipate the matter will be on the Senate Judiciary Committee's agenda March 18.

Hearing Costs

Staff has not completed the research of the various methodologies and cost allocation methods for establishing the hearing costs.

FY 2014-15 Budget

The FY 2014-15 Budget was presented to the Senate Transportation and Regulatory Committee on March 13, 2014.

CAGC Casualty Company

On February 3, 2014, the Commission issued an Administrative Order instructing the Commission to stay all matters before the Commission in which CAGC is a party until April 16, 2014. After April 16, the Judicial Department will move forward with processing all pending matters.

Advisory Committee

At the February 18 Business Meeting, the Commission approved creating an Ad Hoc Advisory Committee of stakeholders to study the issues of prescribed narcotics for patients receiving treatment as a result of workers' compensation injury. Staff is developing a list of names of stakeholders as potential members of the committee.

Personnel Recruitment

Administrative Specialist II (Receptionist)

524 individuals submitted applications for the Administrative Specialist II (Receptionist) position in the Administration Department. Twelve candidates were interviewed via telephone on February 11. Six candidates were interviewed on February 24 and February 26. Rita Regal was selected for the position. She began employment with the Commission on March 3.

<u>Insurance Claims Examiner II (Judicial Department)</u>

Forty-two individuals submitted applications for the Insurance Claims Examiner II position in the Judicial Department. The closing date for accepting applications was midnight on Monday, February 17. One candidate was interviewed on February 26 and 11 candidates were interviewed on March 11.

Legal Internship

Marlene Johnson-Moore began her law clerk internship on Wednesday, March 12. Ms. Johnson-Moore will be working 20 hours per week.

Employee Meetings/Staff Training

The Executive Leadership Team met on March 6 to receive project status updates from Project Team Leaders. The next all employee meeting is scheduled for March 20.

Other Meetings

The Executive Director participated in the following meetings/activities:

- February 21 -met with representatives of the Amazon distribution center
- February 25 gave a presentation to a group of Commercial Contractor members of AGC in Charleston
- February 26 conference call with representative from Optum
- March 2-4 participated in the program of the SCWCEA Medical Conference

Constituent / Public Information Services

For the period February 12, 2014 through March 12, 2014 the Executive Director's Office and the General Counsel's office had 402 contacts with various system constituents and stakeholders. The contacts included telephone communications; electronic and personal contacts with claimants or constituents, state agencies, federal agencies, attorneys, service providers, business partners; and letters with congressional offices.

SCWCC Stakeholder Electronic Distribution List

For the period February 12, 2014 through March 12, 2014, we added four individuals to the Commission's stakeholder distribution list. A total of 457 individuals currently receive notifications from the Commission.

SC Vocational Rehabilitation Department

Attached is a report on SCVRD/WCC referrals provided by Chuck Hamden, SCVRD Counselor, for February 2014.



South Carolina Vocational Rehabilitation Department

Enabling eligible South Carolinians with disabilities to prepare for, achieve and maintain competitive employment.

Barbara G. Hollis, Commissioner

MEMO

TO:

Gary Cannon

FROM:

Chuck Hamden, SCVRD Counselor

DATE:

February 28, 2014

RE:

SCVRD/WCC Referrals

As the SCVRD counselor assigned to the Workers Compensation Commission, I held office hours at WCC for two (2) days in the month of February 2014. Reduced days were due to inclement weather.

During the February office hours, SCVRD has continued to review the Workman's Compensation Commission files for Richland and Lexington counties for 2012. With the continued implementation of the WCC Query program, fifteen (15) referral letters have been sent in February to potential clients.

As of February 28th, 2014, five (5) potential WCC referrals have responded to inquiry letters:

- One (1) referral has been made for the Lexington SCVRD office
- Three (3) referrals have been made for the Richland County SCVRD office.
- One (1) claimant was referred by their Attorney and have been referred to the Lexington SCVRD office
- Two (2) letters was returned with no forwarding address.

Preparations for the WCC-SCVRD Portal transition continue. Personnel and resources are being put in place by SCVRD and Portal presentations will begin in March 2014. Roll-out and training is anticipated to begin after final approval of the program by the SCVRD CORE team.

SC Vocational Rehabilitation Dept Workers' Comp Referrals SFY 2013

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SC Vocational Rehabilitation Dept Workers' Comp Referrals SFY 2013

Primary Disability	#
Mobility Impairments	2
Manipulation/dexterity impairments (hand/fingers)	4
Other Orthopedic Impairments (e.g. limited range of motion)	16
General physical debilitation (faigue, weakness, chronic pain)	11
Hearing or visual impairments	
Other physical impairments (not listed above)	2
Total	35