AGENDA

SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION

1333 Main Street, 5th Floor Columbia, South Carolina 29201 **April 14, 2025 10:30 a.m.**

Meeting to be held in Hearing Room A

The Commission's Business Meeting will be broadcast live on the Internet via Zoom. Interested parties may access the broadcast at the following link:

Join Zoom Meeting

 $\frac{\text{https://us02web.zoom.us/j/8249297108?pwd=akcwMkMxSnYzQWFxdEs4V2x6UWtyUT09\&omn=89751}}{475287}$

Meeting ID: 824 929 7108

Passcode: 073988

This meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act.

1.	CALL TO ORDER	CHAIRMAN BECK
2.	APPROVAL OF AGENDA OF BUSINESS MEETING OF APRIL 14, 2025	CHAIRMAN BECK
3	APPROVAL OF MINUTES OF THE REGULAR BUSINESS MEETING MARCH 10, 2025 (Tab 1)	CHAIRMAN BECK
4.	RECOGNITION - EMPLOYEES' BIRTHDAYS, SERVICE AWARDS	CHAIRMAN BECK
5.	APPLICATIONS FOR APPROVAL TO SELF-INSURE (Tab 2) A. Self-Insurance Department Report	MS. BROWN
6.	DEPARTMENT DIRECTORS' REPORTS Administrative Services (Tab 3) Financial Report (Tab 4) Information Services (Tab 5) Insurance and Medical Services (Tab 6) Claims (Tab 7) Judicial (Tab 8)	MS.MCREE MS.MCREE MR. PLUSS MR. DUCOTE MS. SPANN MS. BRACY
7.	DEPARTMENT OF VOCATIONAL REHABILITATION Monthly Report (Tab 9)	MR. CANNON
8.	EXECUTIVE DIRECTOR'S REPORT (Tab 10)	MR. CANNON
9.	OLD BUSINESS	CHAIRMAN BECK
10.	NEW BUSINESS	CHAIRMAN BECK
11.	EXECUTIVE SESSION	CHAIRMAN BECK
12.	ADJOURNMENT	CHAIRMAN BECK

Table of Contents

1	Approval of Minutes of Business Meeting of March 10, 2025
2	Self-Insurance
3	Administrative Services
4	Financial Report
5	Information Services
6	Insurance & Medical Services
7	Claims
8	Judicial
9	Vocational Rehabilitation
10	Executive Director's Report
11	Old Business
12	New Business

THE SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION BUSINESS MEETING MINUTES March 10, 2025

A Business Meeting of the South Carolina Workers' Compensation Commission was held in Hearing Room A of the Workers' Compensation Commission on Monday, March 10, 2025, at 10:30 a.m. The meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act. The following Commissioners were present:

T. SCOTT BECK, CHAIRMAN
GENE MCCASKILL, VICE CHAIR
CYNTHIA DOOLEY, COMMISSIONER
R. MICHEAL CAMPBELL, II, COMMISSIONER
MELODY JAMES, COMMISSIONER
AISHA TAYLKOR, COMMISSIONER

Present also were Christy Brown, Self-Insurance Director; Amy Bracy, Judicial Director; Francina Johnson, IT Consultant; Chris Crump, IT Consultant; Liz Schinke; IT Consultant; Jordan Mayes, Staff Attorney; Eric Baxley, Staff Attorney; Jeanette Gray, HR Assistant; Bridget Amick, Medical Policy Analyst and Tony Denny; SC Orthopedic Association. Tiffany Grzybowski, Health Systems; Paulie Williams, Chris O'Donnell; both from FairHealth; Jared Elrod; Kim Olson; Latoya Abney, Consumer Services; Prince Ejindu; Inman Hart; Liz Holt, participated by zoom.

Chairman Beck called the meeting to order at 10:35 a.m.

AGENDA

Commissioner Campbell moved that the agenda be approved. Commissioner Dooley seconded the motion, and the motion was approved.

APPROVAL OF MINUTES – BUSINESS MEETING OF March 10, 2025

Commissioner McCaskill moved that the minutes of the Business Meeting of March 10, 2025 be approved. Commissioner Dooley seconded the motion, and the motion was approved.

GENERAL ANNOUNCEMENTS

No general announcements.

Recognition of Agency employees Birthdays for the month of March 2025.

SELF-INSURANCE

Ms. Brown presented her report. There were no questions from the Commission.

Self-insurance applications were presented by Christy Brown, Self-Insurance Director. **Four (11)** prospective members of **Two (2)** fund was presented to the Commission for approval. The applications were:

South Carolina Home Builders SIF

Bird Built Custom Homes LLC
CARBRA Construction & Design, Inc
CKC Properties LLC
Elite Logging LLC
GM Building Group LLC
Hallmark Construction Services LLC
KAVOD Millworks LLC
Premier Lake Services LLC
Southern Builders Residential LLC

South School Board Insurance Trust Fund

Barnwell County School District McCormick County Schools

After examination of the applications, it was determined that each complied with the Commission's requirements, and each was recommended for approval.

Commissioner Campbell made the motion to approve the applications to self-insure. Commissioner Taylor seconded the motion to approve the applications to self-insure, and the motion was approved.

DEPARTMENT DIRECTORS' REPORTS

Each Department report was submitted in written form and included in the Commission's agenda booklets.

ADMINSTRATIVE SERVICES

Mr. Cannon presented the Human Resources and the Financial Report in written form. There were no comments or questions from the Commission. Mr. Cannon introduced our new receptionist, Kelsey Pippin.

INFORMATION SERVICES

Mr. Cannon presented the IT report in written form. There were no comments or questions from the Commission.

INSURANCE AND MEDICAL SERVICES

Mr. Ducote presented his report in written form. There were no comments or questions from the Commission.

CLAIMS

Ms. Spann presented her report in written form. There were no comments or questions from the Commission.

JUDICIAL

Ms. Bracy presented her report in written form. There were no questions from the Commission.

VOCABATIONAL REHABILITATION

Mr. Cannon presented the Vocational Rehabilitation report. There were no questions from the Commission.

EXECUTIVE DIRECTOR'S REPORT

Mr. Cannon submitted his report in written form. There were no comments or questions from the Commission.

OLD BUSINESS

Commissioner Taylor made the motion to approve a Conversion Factor of \$52.00 for the Maximum Allowable Payment (MAP) for services listed in Medical Services Provider Manual effective April 1, 2025. Commissioner James seconded the motion. Motion passed.

NEW BUSINESS

Commissioner McCaskill made a motion to approve draft of Regulation 67.1507. Commissioner Dooley seconded the motion.

EXECUTIVE SESSION

There was no executive session.

ADJOURNMENT

Commissioner Taylor made the motion to adjourn. Commissioner McCaskill seconded the motion, and the motion was approved.

The March 10, 2025 meeting of the South Carolina Workers' Compensation Commission adjourned at 11:00 a.m.

Reported April 4, 2025. Arnisha Keitt Executive Assistant

1333 Main St, Suite 500 P.O. Box 1715 Columbia, S.C. 29202-1715



Tel: (803) 737-5700 Fax: (803) 737-1258 www.wcc.sc.gov

Workers' Compensation Commission

To: Gary Cannon, SCWCC Executive Director

From: Kristen McRee, Director of Administrative Services

Date: April 14, 2025

Subject: Administrative Department March 2025 Full Commission Report

This report summarizes the Human Resources, Procurement, Finance, and Budget initiatives during March 2025.

I. Human Resources

Hiring Recruitment & Retention

The Commission's only remaining vacancy, an Administrative Specialist II (Receptionist), was filled in early March. The new employee was onboarded during the remainder of the month and received the required systems trainings and instruction. All onboarding procedures have been completed including keying the requisite SECIS transactions, reporting the candidate's benefit elections, and providing onboarding trainings. Recruitment close-out procedures were also completed in NeoGov.

The job vacancies for an insurance analyst to support the Insurance and Medical Services Department and a program assistant for the Self-Insurance Department have closed. All recruitment close-out procedures in NeoGov have been completed. There are currently no open recruitments.

Reporting

In September 2024, the Commission updated its Employee Performance Management Policy (EPMS) to include the completion of a mid-year review. The forms for the mid-year review were opened in SuccessFactors in February 2025. During the month of March, HR coordinated the timely completion of the forms and assisted staff with workflow routing questions.

Benefits

State ORP open enrollment began on January 1, 2025, and closed on March 1, 2025. Any changes made will take effect on April 1, 2025. HR continued to assist staff with general benefit questions and enrollment changes as requested.

In addition to the Human Resources activities referenced above, the office participated in a SC PEBA Employer Advocacy Group meeting, a Social Committee meeting, an HR advisory meeting hosted by the Department of Administration (Admin) Division of Human Resources, a webinar hosted by the Society for Human Resources Management (SHRM) relating to the Americans with Disabilities Act (ADA) and the Family and Medical Leave Act (FMLA), and continues to serve on a SuccessFactors focus group lead by the Admin Human Resources Division.

II. Procurement

The Commission continues to coordinate with the South Carolina Department of Administration's Procurement and Construction Management Services to obtain office renovation services. Administrative Services attended one meeting with Admin's Shared Services Division to review project requirements and participated in a site visit with Construction Management. Construction Management has provided an architectural engineer's opinion of probable cost and has prepared a quote for all services and construction. The quote is under review.

The office continues to participate in other procurements such as the ordering of new furniture (lobby chairs, Commissioner's chairs, and related items).

III. Finance & Budget

Administrative Services continues to participate in meetings with the Department of Administration to discuss the Commission's budget. The House of Representatives passed H. 4025 on March 12, 2025. The bill was referred to the Senate Finance Committee for consideration on March 13, 2025.

IV. Privacy

In December, Administrative Services partnered with the Legal Department to begin compiling the agency's privacy policies and procedures. To assist with the preparation of internal agency procedures, both offices participated in a Department of Administration Division of Information Security town hall meeting to review the updated DIS-200 security and privacy standards. These standards will assist with preparing a gap analysis to determine whether updates in current protocols are necessary.

1333 Main Street, 5th Floor P.O. Box 1715 Columbia, S.C. 29202-1715



TEL: (803) 737-5700 www.wcc.sc.gov

Workers' Compensation Commission

MEMORANDUM

TO: COMMISSIONERS

FROM: Kristen McRee, Director Administrative Services

DATE: April 14, 2025

RE: FINANCIAL REPORT – FY Period ending March 31, 2025

Attached is the Budget vs. Actual Report for the General Fund and Earmarked Fund for the fiscal year period ending March 31, 2025. The benchmark for this period is 75%.

Expenditures – General Fund – Annual Budget \$6,292,087

The total expenditure for the General Fund year-to-date is \$1,995,032 or 32% of the annual budget as shown on Page 2. This is due to the additional \$3 million in general funds received this fiscal year. Currently, salaries are being paid from the earmarked fund. Those expenditures have not been transferred to the general fund; however, this will be accounted for in a year-end journal entry.

Page 3 and 4 reflects the balances of funds appropriated by the General Assembly for the IT System Modernization Project. The balance for the IT System Project on page three has decreased 4.5% to \$1,618,408 from its original balance of \$1,695,084 because of expenses related to the IT Legacy System upgrades. This does not include \$23,387 in pending commitment items. The balance of the non-recurring appropriation funds for the IT System Project remains stable at \$5,000,000.

<u>Expenditures – Earmarked Fund – Annual Budget \$5,607,845</u>

The Earmarked Fund (38440000) total expenditures year-to-date are \$3,345,540 which is 60% of budget as shown on Page 7.

Revenues – Earmarked Annual Budget \$2,787,979

The Commission posted \$2,737,166 in Earmarked Fund operating revenues year-to-date, which is 98% of the annual budget.

Self-Insurance Tax Funds

The Commission is no longer authorized to retain the self-insurance tax funds collected. All funds are remitted to the general fund. The amount collected in the period ending March 31, 2025, is \$765,161.

South Carolina Workers' Compensation Commission Budget v. Actual Report FY 2025 As of 3/1/2025 75% of year elapsed

	Fund 1	00	10000 -	G	ENERA	AL FUND - (Operating	lte	ems		
Administration	on					FY 2025				FY 202	4
Commitment Item	Commitment Item Description		Current Budget		YTD penditures		Commitments		Remaining Balance	YTD Expenditures	
501015	DIRECTOR	\$	153,737	\$	117,897	77%		\$	35,840	\$ 115,303	75%
501058	CLASSIFIED POS	\$	55,125			0%		\$	55,125		
512001	OTHER OPERATING	\$	3,155,303								
	Total OTHER OPERATING:	\$	3,155,303		·			\$	3,155,303		
Total Admir	nistration:	\$	3,364,165	\$	117,897	4%		\$	3,246,268	\$ 115,303	3%

Inform. servic	es			FY 2025			
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures		Commitments	Remaining Balance	TD es % Used
503000	SUPPLY AND MATERIAL		\$ 126				
	Total OTHER OPERATING:		\$ 126		\$ 3,168	\$ (3,294)	
Total Inform	. services:		\$ 126		\$ 3,168	\$ (3,294)	

Claims				FY 2025				FY 2024	4
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures		Commitments	Remaining Balance	Expe	YTD enditures	
501058	CLASSIFIED POS	\$ 108,332	\$ 68,488	63%		\$ 39,844	\$	66,981	62%
Total Claims	 S:	\$ 108,332	\$ 68,488	63%		\$ 39,844	\$	66,981	62%

Commissione	ers	FY 2025									FY 2024		
Commitment Item	Commitment Item Description	Current Budget		YTD penditures		Commitments		Remaining Balance		Exp	YTD penditures		
501026	CHAIRMAN	\$ 186,296	\$	142,865	77%		\$	43,431		\$	139,722	75%	
501033	COMMISSIONER	\$ 1,085,209	\$	755,159	70%		\$	330,050		\$	813,905	75%	
501050	TAXABLE SUBS	\$ 89,866	\$	52,168	58%		\$	37,698		\$	57,065	63%	
501058	CLASSIFIED POS	\$ 428,071	\$	285,307	67%		\$	142,764		\$	292,332	68%	
Total Comm	issioners:	1,789,442		1,235,499	69%			553,943			1,303,024	73%	

Insurance & Medical						FY 2024						
Commitment Item	Commitment Item Description		Current Budget		YTD penditures		Commitments		Remaining Balance		YTD Expenditures	
501058	CLASSIFIED POS	\$	43,922	\$	16,557	38%		\$	27,365		\$ 25,852	59%
Total Insura	nce & Medical:	\$	43,922	\$	16,557	38%		\$	27,365		\$ 25,852	59%

Judicial				FY 2025				
Commitment Item	Commitment Item Description	Current Budget	YTD penditures		Commitments	Remaining Balance	YTD Expenditures	
501058	CLASSIFIED POS	\$ 31,539		0%		\$ 31,539		
512001	OTHER OPERATING	\$ 10,000						
503000	SUPPLY AND MATERIAL		\$ 4,000					
	Total OTHER OPERATING:	\$ 10,000	\$ 4,000	40%	\$ -	\$ 6,000		
Total Judici	al:	\$ 41,539	\$ 4,000	10%	\$ -	\$ 37,539		

Employer Co	ntributions			FY 2025			FY 2024	ļ
Commitment	Commitment Item	Current	YTD			Remaining	YTD	
ltem	Description	Budget	Expenditures	% Used	Commitments	Balance	Expenditures	% Used

513000	EMPLOYER CONTRIB	\$ 944,687	\$ 552,465	58%	,		\$ 392,222	\$	507,640	54%
Total Emplo	yer Contributions:	\$ 944,687	\$ 552,465	58%			\$ 392,222	\$	507,640	54%
Total GEN	ERAL FUND - Operating Items	\$ 6,292,087	\$ 1,995,032	32%	. 4	\$ 3,168	\$ 4,293,887	\$	1,851,440	29%

	Fund	10	010000	–	GENER	RAL FUND -	S	Special Ite	er	ns			
IT System Pro	oject					FY 2024		ļ					
Commitment Item	Commitment Item Description		Current Budget		YTD xpenditures		C	Commitments		Remaining Balance		YTD Expenditures	% Used
561000	Special Item	\$	1,631,520	\$	13,113	1%	\$	23,387	\$	1,595,020			
Total IT Sys	tem Project:	\$	1,631,520	\$	13,113	1%	\$	23,387	\$	1,595,020			
Total GEN	ERAL FUND - Special Items:	\$	1,631,520	\$	13,113	0%	\$	23,387	\$	1,595,020			

	Fund 10050023 - GF-NONRECUR APROP-23 - Special Items												
IT System Pro	oject				FY 2024								
Commitment Item	Commitment Item Description		Current Budget	YTD Expenditures		Commitments		Remaining Balance	YTD Expenditures				
561000	Special Item	\$	5,000,000		0%		\$	5,000,000					
Total IT Sys	tem Project:	\$	5,000,000				\$	5,000,000					
Total GF-N	NONRECUR APROP-23 - Speci	\$	5,000,000				\$	5,000,000					

	Fund 38440000 - EARMARKED FUND														
Administratio	n			FY 2025				FY 202	4						
	Commitment Item Description	Current Budget	YTD Expenditures		Commitments	Remaining Balance	Е	YTD Expenditures							
501058	CLASSIFIED POS	\$ 696,889	\$ 249,635	36%		\$ 447,254	9	\$ 187,690	27%						
512001	OTHER OPERATING	\$ 2,155,907													
502000	CONTRACTUAL SVC		\$ 117,371		\$ 17,944		9,	\$ 326,145							
503000	SUPPLY AND MATERIAL		\$ 38,666		\$ 36,251		9	\$ 67,070							
504000	FIXED CHGS AND CONT		\$ 405,357		\$ 151,744		9	\$ 316,883							
505000	TRAVEL		\$ 41,972		\$ 1,003		9	\$ 37,372							
	Total OTHER OPERATING:	\$ 2,155,907	\$ 603,366	28%	\$ 206,942	\$ 1,345,599	9	\$ 747,470	35%						
Total Admin	istration:	\$ 2,852,796	\$ 853,001	30%	\$ 206,942	\$ 1,792,853	9	935,160	33%						

Inform. servic	ees			FY 2025				FY 2024	4
Commitment Item	Commitment Item Description	Current Budget	YTI Expenditures		Commitments	Remaining Balance	E	YTD openditures	
501058	CLASSIFIED POS		\$ 294,737			\$ (294,737)	\$	285,942	
502000	CONTRACTUAL SVC		\$ 213,285		\$ 99,300		\$	67,449	
503000	SUPPLY AND MATERIAL		\$ 105,220		\$ 87,072		\$	7,008	
504000	FIXED CHGS AND CONT		\$ 2,023				\$	1,271	
505000	TRAVEL		\$ 2,920				\$	860	
	Total OTHER OPERATING:		\$ 323,448		\$ 186,372	\$ (509,820)	\$	76,588	
Total Inform	n. services:		\$ 618,185		\$ 186,372	\$ (804,557)	\$	362,530	

Claims					FY 2025				FY 202	4
Commitment Item	Commitment Item Description		Current Budget	YTD penditures		Commitments	Remaining Balance	Exp	YTD enditures	
501058	CLASSIFIED POS	\$	262,204	\$ 197,414	75%		\$ 64,790	\$	176,796	67%
512001	OTHER OPERATING	\$	24,744							
	Total OTHER OPERATING:	\$	24,744				\$ 22,492			
Total Claims	Total Claims:		286,948	\$ 197,414	69%		\$ 89,534	\$	176,796	67%

Commissione	ers			FY 2025					FY 202	4
	Commitment Item Description	Current Budget	YTD penditures		Co	ommitments	Remaining Balance	Exp	YTD enditures	
501058	CLASSIFIED POS	\$ 50,000	\$ 41,165	82%			\$ 8,835			
512001	OTHER OPERATING	\$ 229,092								
502000	CONTRACTUAL SVC		\$ 91,063		\$	13,527		\$	98,524	
505000	TRAVEL		\$ 40,362					\$	43,426	
	Total OTHER OPERATING:	\$ 229,092	\$ 131,425	57%			\$ 97,667	\$	141,950	62%
Total Comm	nissioners:	\$ 279,092	\$ 172,590	62%	\$	13,527	\$ 92,975	\$	145,501	52%

Insurance & N	Medical			FY 2025					FY 202	4
	Commitment Item Description	Current Budget	YTD penditures		C	ommitments	Remaining Balance	Ex	YTD penditures	
501058	CLASSIFIED POS	\$ 553,278	\$ 356,265	64%			\$ 197,013	\$	321,327	65%
501070	OTH PERS SVC							\$	11,288	
512001	OTHER OPERATING	\$ 90,000								
502000	CONTRACTUAL SVC		\$ 900					\$	9,680	
503000	SUPPLY AND MATERIAL		\$ 13,500					\$	9,585	
505000	TRAVEL		\$ 7,018					\$	9,139	
514000	BENEFITS AND CLAIMS		\$ 2,196		\$	17,576		\$	50,794	
	Total OTHER OPERATING:	\$ 90,000	\$ 23,614	26%	\$	17,576	\$ 48,810	\$	79,198	89%
Total Insura	nce & Medical:	\$ 643,278	\$ 379,879	59%	\$	17,576	\$ 245,823	\$	411,813	64%

Judicial				FY 2025					FY 202	4
	Commitment Item Description	Current Budget	YTD penditures		С	ommitments	Remaining Balance	Ex	YTD penditures	
501058	CLASSIFIED POS	\$ 513,733	\$ 360,404	70%			\$ 153,329	\$	391,002	76%
501070	OTH PERS SVC	\$ 62,681	\$ 28,736	46%			\$ 33,945	\$	27,720	44%
512001	OTHER OPERATING	\$ 45,000								
502000	CONTRACTUAL SVC		\$ 21,062		\$	1,529		\$	1,913	
503000	SUPPLY AND MATERIAL		\$ 19,348					\$	20,599	
505000	TRAVEL		\$ 892					\$	1,982	
	Total OTHER OPERATING:	\$ 45,000	\$ 41,302	92%	\$	1,529	\$ 2,169	\$	24,494	56%
Total Judicia	al:	\$ 621,414	\$ 430,442	69%	\$	1,529	\$ 189,443	\$	443,216	71%

Employer Co	ntributions				FY 2025					FY 202	4
Commitment Item	Commitment Item Description		Current Budget	YTD xpenditures		C	Commitments	Remaining Balance	Ex	YTD penditures	
513000	EMPLOYER CONTRIB	\$	924,317	\$ 694,029	75%			\$ 230,288	\$	641,661	69%
Total Emplo	Total Employer Contributions:		924,317	\$ 694,029	75%			\$ 230,288	\$	641,661	69%
Total EAR	Total EARMARKED FUND:		5,607,845	\$ 3,345,540	60%	\$	\$ 425,946	\$ 1,836,359	\$	3,171,418	57%

South Carolina Workers' Compensation Commission Earmarked Fund Revenues FY 2025 As of 3/31/2025 75% of year elapsed

FY 202		FY 2025			
YTD Actual Revenue	% of Budget			Acct No.	Account
				4080100000	WORKERS COMPENSATION SELF INSURANC
858,935	79%	857,452	1,091,322	4110090000	WORKERS' COMPENSATION HEARING FEE
475			7,350	4160040000	WORKERS COMP SELF INSURANCE APPLICA
1,243,958	76%	1,246,215	1,637,210	4223030000	WORKERS COMPENSATION FILING VIOLATION
		600,691		4226020000	OTHER PENALTIES, COST & SETTLEMENTS
4,340	72%	4,155	5,785	4350040000	PARKING FEE
11,400	73%	10,770	14,686	4350140000	WORKERS COMPENSATION AWARD REVIEW
	35%	1,105	3,120	4380020000	TRAINING CONFERENCE REGISTRATION FEI
21,161	46%	10,817	23,761	4380050000	PHOTOCOPYING FEE
	29%	910	3,120	4480020000	SALE OF SERVICES
950	366%	5,950	1,625	4480060000	SALE OF LISTINGS & LABELS
(15,464)		(350)		4530010000	RETURNED CHECKS
(750)		(550)		4530020000	ADJUSTMENT TO AGENCY DEPOSITS
2,125,004	98%	2,737,166	2,787,979		Total Revenues
					Self Insurance Tax
	858,935 475 1,243,958 4,340 11,400 21,161 950 (15,464) (750)	79% 858,935 475 76% 1,243,958 72% 4,340 73% 11,400 35% 46% 21,161 29% 366% 950 (15,464) (750) 98% 2,125,004	857,452 79% 858,935 475 1,246,215 76% 1,243,958 600,691 4,155 72% 4,340 10,770 73% 11,400 1,105 35% 10,817 46% 21,161 910 29% 5,950 366% 950 (350) (15,464) (550) (750) 2,737,166 98% 2,125,004	1,091,322 857,452 79% 858,935 7,350 475 1,637,210 1,246,215 76% 1,243,958 600,691 5,785 4,155 72% 4,340 14,686 10,770 73% 11,400 3,120 1,105 35% 23,761 10,817 46% 21,161 3,120 910 29% 1,625 5,950 366% 950 (350) (15,464) (550) (750) 2,787,979 2,737,166 98%	4080100000 1,091,322 857,452 79% 858,935 4160040000 7,350 475 4223030000 1,637,210 1,246,215 76% 1,243,958 4226020000 600,691 4350040000 5,785 4,155 72% 4,340 4350140000 14,686 10,770 73% 11,400 4380020000 3,120 1,105 35% 4380050000 23,761 10,817 46% 21,161 4480020000 3,120 910 29% 4480060000 1,625 5,950 366% 950 4530010000 (550) (750) (750) 2,787,979 2,737,166 98% 2,125,004

2,787,979

3,502,326

126%

3,502,326

235%

Total

1333 Main St, Suite 500 P.O. Box 1715 Columbia, S.C. 29202-1715



Tel: (803) 737-5700 Fax: (803) 737-1258 www.wcc.sc.gov

Workers' Compensation Commission

To: Gary Cannon, SCWCC Executive Director

From: Kris Pluss, IT Director

Date: April 4, 2025

Subject: IT Department March 2025 Full Commission Report

This report summarizes the activities and accomplishments in the IT Department during March 2025.

I. Systems Operations, Maintenance and Support:

Progress

Feedback provided by the defense firms identified several issues (internal accounting procedures, internal processes and procedures, awareness, etc.) that have impacted the migration to electronic submissions and payment. WCC IT has updated the following submission forms to accommodate the defense firms requests for an Internal Claim Number:

- Form 21 / Employers Request for a Hearing (with a fee)
- Form 61 / Attorney Fee Petition
- The Motion/Petition filing
- Dependency Investigation/Request for Dependency Hearing

Inter-Agency Support:

WCC IT was contacted by Anne Macon, Agency Director for the Insurance Reserve Fund, regarding claims that her agency had been assigned from the Second Injury Fund. She wanted to cross reference WCC Claim information to identify claimants that are deceased. This would allow her agency to close those claims and avoid having to maintain records for these outstanding items.

Reporting

- 130 Service Desk tickets were received by WCC IT during March 2025.
- 113 Tickets were assigned a priority of Low.
- 16 Tickets were assigned a priority of Medium.
- 01 Ticket was assigned a priority of High.
- O Tickets were assigned a priority of Urgent.

eFile / ePay Submissions:

4,253 unique electronic submissions were processed in March 2025. During this period a total of \$939,350 were collected via online filings.

- 1,233 eFile/ePay online transactions with a fee/fine for a net amount of \$110,189 was submitted in March 2025.
- Filing Fees: \$55,689
- Fines: \$54,500
- Other: \$829,161 (Appeals, Copy Requests, and Self-Insurance Tax)
- Total Unique Filings without an Online Payment: 3,020

Online vs. Physical Pleadings

The attachment reflects the number of on-line filings versus filings by claimant's and defense attorneys received by the USPS or courier delivery.

IT Data I	Report
-----------	--------

Pleadings/Filings vs On-line v Physical

FY2024-25

	November					Decemb	er			Januar	У			Februa	ry			March)	
	% On-	% Physical-	Total		% On-	% Physical-	Total		% On-	% Physical-	Total		% On-	% Physical-	Total		% On-	% Physical-	Total	
Pleading Type	line-ePay	mail	Filings	%																
Claimant	53%	47%	754	100%	60%	40%	525	100%	67%	33%	460	100%	67%	33%	572	100%	71%	29%	561	100%
Defense	47%	53%	285	100%	49%	51%	232	100%	55%	45%	220	100%	33%	67%	285	100%	48%	52%	280	100%
Total			1,039	100%			757	100%			680	100%			857	100%			841	100%



Workers' Compensation Commission

MEMORANDUM

Date: April 10, 2025

To: Gary Cannon

Executive Director

From: Wayne Ducote

Insurance & Medical Services Director

RE: Monthly Insurance & Medical Services Report for March 2025

Please find attached the statistical report for the Insurance and Medical Services Department for the month of March 2025.

In addition to the statistical data provided, please be advised of the following:

Coverage Division

The Coverage Division had 73 new registrants for notification of lapse in coverage within our coverage notification system. No lapse in coverage notifications were sent. In the 1st quarter of 2025, NCCI had 1,802 new registrants within their notification system. 196 lapses in coverage notifications were sent.

The Coverage Division processed 1,721 Form 12A submitted electronically through the Verisk system and processed 315 manually filed Form 50s into the Verisk system. The Verisk claims entry process continues to be reviewed and updated on a weekly basis with the assistance of the SCWCC IT and Verisk teams.

Compliance Division

The Compliance Division created 270 DEW compliance investigation files in March. Of those 270 files, 23 files were closed immediately due to coverage being located. The remaining 247 files were opened for further investigation and notifications were sent to employers.

In March the Compliance Division collected over \$82,000 in non-compliance penalties and compelled 64 employers to come into compliance with the Act, which resulted in 341 more employees now covered by workers' compensation insurance than were previously covered.

And, although Total Fines Collected compared to the same period last year is down 10%, the number of employers compelled to obtain coverage is up 12%.

The Medical Services Division resolved eight formal medical bill disputes, completed two medical bill reviews, and two medical bill pricing reviewer recertifications. The Medical Services Division also completed their review of the 2025 Medical Services Provider Manual updates, which went into effect April 1.

While this summary is in no way all-inclusive, it may serve to assist you and our Commissioners in understanding the key measures by which the Department's effectiveness can be gauged. The Insurance and Medical Services Department welcomes any guidance that you or the Commissioners can provide concerning our performance and direction.

So	Departmen uth Carolina										
30			Monthly Re		331011						
			_	December	January	February	March	YTD Total FY24-25		TD Total FY23-24	% Chg FY25
COMPLIANCE											
Total Cases Active at Beginning of Period	222	241	307	259	272	270	264	2358		2157	9%
Total Cases Initiated	151	257	155	218	262	267	300	1943		1371	42%
Total Cases Closed	132	191	203	205	264	273	258	1912		1238	54%
Total Cases Active at End of Period	241	307	259	272	270	264	306	2389		2290	4%
Cases from F50/12A/other	11	19	6	33	21	27	11	171		137	25%
Cases from DEW	130	225	144	181	211	230	270	1649		1168	41%
Cases from Carriers	10	15	0	20	14	16	10	119		63	89%
Total Fines Assessed	\$ 31,250	\$57,500	\$106,778	\$ 70,000	\$ 47,500	\$74,750	\$ 90,000	\$ 629,229	\$	5,197,993	-88%
- DEW / Coverage / Miscellaneous	\$ 30,500	\$55,750	\$ 76,250	\$ 58,500	\$ 38,500	\$65,500	\$ 58,000	\$ 528,676	\$	4,878,463	-89%
- Underlying claim / uninsured employer	\$ 750	\$ 1,750	\$ 30,528	\$ 11,500	\$ 9,000	\$ 9,250	\$ 32,000	\$ 100,553	\$	319,530	-69%
Total Fines Collected	\$ 45,700	\$45,020	\$ 90,340	\$ 61,475	\$ 45,080	\$74,725	\$ 82,794	\$ 582,459	\$	643,607	-10%
- DEW / Coverage / Miscellaneous	\$ 41,600	\$44,920	\$ 72,012	\$ 56,275	\$ 32,480	\$58,125	\$ 64,844	\$ 500,081	\$	622,538	-20%
- Underlying claim / uninsured employer	\$ 4,100	\$ 100	\$ 18,328	\$ 5,200	\$ 12,600	\$16,600	\$ 17,950	\$ 82,378	\$	21,069	291%
Fines Waived/Rescinded/Uncollectable	\$ -	\$ -	\$ 3,000	\$ -	\$ 5,250	\$49,620	\$ 5,750	\$ 97,021	\$	4,615,356	-98%
- Waived	\$0	\$0	\$0	\$0	\$0	\$0	\$2,250	\$ 31,150	\$	3,751,707	-99%
- Rescinded	\$0	\$0	\$3,000	\$0	\$5,250	\$26,810	\$3,500	\$ 43,061	\$	554,858	-92%
- Uncollectable	\$0	\$0	\$0	\$0	\$0	\$22,810	\$0	\$ 22,810	\$	308,791	-93%
Employer RTSC Cases Docketed	0	1	0	0	0	2	0	4		10	-60%
Employers Compelled Into Compliance	26	36	53	52	33	47	64	392		351	12%
Previous Uninsured Employees Now Covered	181	217	299	266	136	213	341	2236		2392	-7%
Carrier RTSC Cases Docketed	11	10	15	0	20	15	15	125		72	74%
Carrier RTSC Cases Resolved	11	10			20					72	, .
Carrier RTSC Fines Resolved	\$ 17,604	\$ 9,700	\$ 11,000	\$ -	\$ 6,000	\$10,000	\$ 17,400	\$87,104		\$92,139	-5%
COVERAGE & ACCIDENT RPTG	<u> </u>			1		<u> </u>					
Employers Withdrawing From the Act	4	3	5	12	6	10	7	51		28	82%
Coverage Fines Assessed	\$ 31,300	\$29,100	\$ 41,400	\$ 29,250	\$ 24,550	\$27,800				197,625	35%
Coverage Fines Collected	\$ 25,150	\$27,300	\$ 23,900	\$ 23,600	\$ 30,300	\$20,000			•	200,350	5%
Coverage Fines Waived	\$ 4,000	\$ 6,800	\$ 6,000	\$ 9,200	\$ 9,600	\$ 6,600		\$ 56,600	\$	28,050	102%
Number of 12As Filed EDI	1,567	1,989		1,545	1,696		1,721	15,437	Ψ	15,437	0%
Number of 12As Filed Manually	211	316	<u> </u>				315			2601	
Total Number of WCC Files Created	1,778	2,305					2,036	, -		18,038	
Number of Fatalities Filed on 12As	4	9		8	8	2				59	
				1							
MEDICAL SERVICES											
Bills Pending at Beginning of Period	6	5			7	6		52		79	
Bills Received	6	9		9		8				93	
Bills to be Reviewed	12	14		14	16		13			172	
Bills Reviewed this Month	7	8		7	10		8	76		103	
Bills Pending at End of Period	5	6	5	7	6	5	5	51		69	-26%

1333 Main Street, 5th Floor P.O. Box 1715 Columbia, S.C. 29202-1715



TEL: (803) 737-5700 www.wcc.sc.gov

Workers' Compensation Commission

MEMORANDUM

To: Gary Cannon, Executive Director

From: Sonji Spann, Claims Director

Date: April 14, 2025

Re: Claims Department April 2025 Full Commission Report

Attached is the Statistical Report for the Claims Department for the period July 1, 2024- March 31. 2025, prepared for the Business Meeting on April 14, 2025.

Claims activities are in Column (a) with the totals for the period ending March 2025 in column (o). Column (q) reflects the percentage change when comparing the totals for same period in the current fiscal at the totals for the same period in last fiscal year. The total Claims Activities, for this period have decrease 4% when compared to the same period from last fiscal year.

When compared to the same period last fiscal year, the number of cases Reviewed (27,622) is 6% less, the number cases closed (19,437) is 2% less than last fiscal year; Fines Assessed (2160) is 19% less; and the Total Fines Paid (\$326,900) is 17% less. It should be noted 21 fines were assessed by staff manually from their file reviews. 296 Form 18 fines were assessed automatically by the IT system. The total Form 18 fines assessed, and the 51 fines assessed by cases reviewed equal the 317 Total Fines Assessed.

I will be happy to answer any questions you or the Commissioners have.

Claims Department Statistcal Report FY2024-2025

		•				1	1	1	ī		-	
												% Diff
												from
										FY24-25	FY23-24	prev
Claims Activities	July	August	Sept	Oct	Nov	Dec	Jan	Feb	March	YTD Total	YTD Total	year
(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(o)	(p)	(q)
Forms 15-I	1,101	1,172	961	1,229	1,074	977	1,085	1,138	1,120	9,857	9,656	2%
Forms 15-II/Forms 17	735	804	648	783	717	679	756	806	760	6,688	6,383	5%
Forms 16 for PP/Disf	45	62	58	61	55	49	60	50	56	496	449	10%
Forms 18	5,279	4,863	4,574	5,324	4,451	4,847	5,044	4,832	5,014	44,228	45,739	-3%
Forms 20	471	506	490	602	435	416	548	539	550	4,557	4,870	-6%
Form 50 Claims Only										-		
Form 61	640	774	710	715	677	670	869	695	742	6,492	6,538	-1%
Letters of Rep												
Clinchers	628	743	596	696	622	621	798	607	715	6,026	5,988	1%
Third Party Settlements	7	38	12	20	31	13	31	18	25	195	188	4%
SSA Requests for Info	33	20	43	46	31	39	25	43	59	339	165	105%
Cases Closed	2,147	2,139	2,017	2,370	1,960	2,014	2,363	2,099	2,328	19,437	19,826	-2%
Cases Reviewed	3,175	3,000	2,726	3,570	2,824	2,971	3,286	2,895	3,175	27,622	29,518	-6%
Total	14,261	14,121	12,835	15,416	12,877	13,296	14,865	13,722	14,544	125,937	130,770	-4%
										-		
Total Fines Assessed	\$ 190	\$ 256	\$ 252	\$ 232	\$ 233	\$ 244	\$ 184	\$ 252	\$ 317	\$ 2,160	\$ 2,663	-19%
Form 18 Fines	\$ 149	\$ 239	\$ 211	\$ 210	\$ 208	\$ 220	\$ 165	\$ 201	\$ 296	\$ 1,899	\$ 2,294	-17%
Total Amt Paid	\$ 28,000	\$ 33,600	\$ 46,100	\$ 36,000	\$ 30,400	\$ 26,600	\$ 28,000	\$ 36,400	\$ 61,800	\$ 326,900	\$ 358,900	-9%

1333 Main Street P.O. Box 1715 Columbia, S.C. 29202-1715



Tel: (803) 737-5700 Fax: (803) 737-1234 www.wcc.sc.gov

Workers' Compensation Commission

April 4, 2025

To: Gary Cannon

Executive Director

From: Amy A. Bracy

Judicial Director

RE: Monthly Judicial Report for March 2025

During the month of March, the Judicial Department processed three hundred forty-four (344) claim only 50s, and eight hundred forty-one (841) requests for hearings (claimant and defense pleadings). Comparing the numbers from the same period last year, claimant pleadings are down 3% and defense pleadings are down 1%. The department received one hundred one (101) Motions, an 11% increase compared to the same period last year and one hundred sixty-eight (168) clincher conference requests, a 4% increase compared to the same time last year.

There were thirty-eight (38) Single Commissioner Hearings conducted during the past month, sixteen (16) pre-hearing conferences held, and six (6) Full Commission hearings held. A total of four hundred eighty-one (481) Orders (Single Commissioner Orders, Consent Orders and Administrative Orders) were served at the single Commissioner level, thirty-five (35) of those were Decision and Orders that resulted from hearings that went on the record and one hundred forty-one (141) were Motion Orders that were a result of Motions ruled upon by Commissioners.

There were one hundred fifteen (115) Informal Conferences requested during March and one hundred thirty-four (134) were conducted.

There were forty-two (42) regulatory mediations scheduled and sixty-two (62) requested mediations. Totals are down 3% and up 18% in the respective categories for the same period last year. The Judicial Department was notified of eighty-five (85) matters resolved in mediation, with the receipt of Forms 70. This category's total is up 18% compared to this period last year. This does not include mediations that take place outside of what is reported to the Commission.

In the month of March, Judicial received two (2) Notice of Intent to Appeal to the Court of Appeals and zero (0) to the Circuit Court.

Judicial Department Statistical Report Statistics For Fiscal Year 2024-2025

			istics							Totala	Totala	
										Totals YTD	Totals YTD	% Diff from
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March		2023-	prev year
Claimant Pleadings	672	553		754	525	460				5,173	5,325	-3%
Defense Response to Pleadings	574	507	282	685	422	507	486	407	480	4,350	4,479	-3%
Defense Pleadings	300	276	252	285	232	220	288	285	280	2,418	2,446	-1%
Form 50 - Claim Only	354	230	258	405	224	240	403	274	344	2,732	2,445	12%
Letters of Representation	25	11	12	70	69	104	77	69	83	520	496	5%
Motions	148	139	104	125	107	93	120	103	101	1,040	938	11%
Form 30	6	15	10	13	4	4	5	15	14	86	88	-2%
FC Hearings Held	7	6	3	8	2	2	3	6	6	43	48	-10%
FC Orders Served	14	6	29	12	28	8	18	7	5	127	52	144%
Single Comm. Hearings Held	59	46	64	55	39	55	51	64	38	471	472	0%
Single Comm. Orders Served	211	172	169	152	174	237	202	154	192	1,663	1,588	5%
Single Comm. Pre-Hearing Conf Held	18	10	5	15	6	8	8	12	16	98	125	-22%
Consent Orders	308	279	297	306	261	265	280	344	272	2,612	2,670	-2%
Adminstrative Orders	17	7	21	16	11	13	14	24	17	140	78	79%
Clincher Conference Requested	152	150	128	165	129	163	152	134	168	1,341	1,284	4%
Informal Conference Requested	175	236	196	381	170	263	154	385	115	2,075	2,076	0%
Informal Conference Conducted	149	208	96	273	199	94	221	132	134	1,506	1,662	-9%
Regulatory Mediations	49	34	16	44	22	31	29	24	42	291	301	-3%
Requested Mediations	85	69	52	114	61	57	98	96	62	694	587	18%
Ordered Mediations	0	0	0	0	0	0	0	3	0	3	4	-25%
Mediation Resolved	61	83	33	79	21	81	78	39	85	560	476	18%
Mediation Impasse	16	17	16	27	2	28	14	18	29	167	133	26%
Mediation Held; Issues Pending	0	1	2	0	3	0	0	1	1	8	12	-33%
Claim Settled Prior to Mediation	17	22	11	21	8	19	16	16	14	144	122	18%
Mediation Not Complete in 60 days	1	3	3	3	0	6	4	13	2	35	20	75%

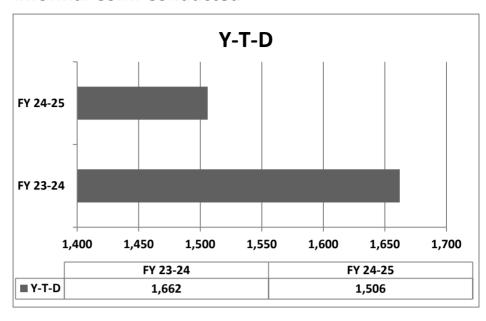
Informal Conf. Conducted

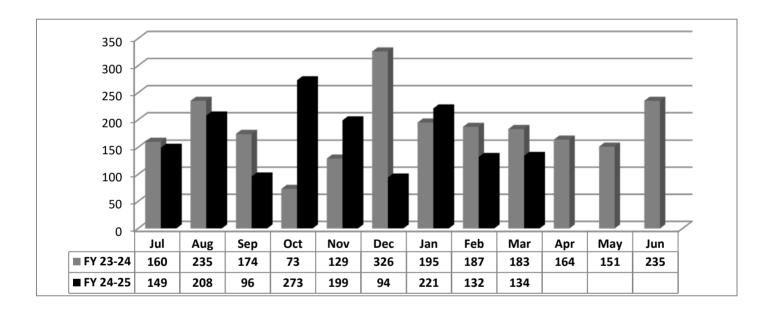
	FY 23-24	FY 24-25
Jul	160	149
Aug	235	208
Sep	174	96
Oct	73	273
Nov	129	199
Dec	326	94
Jan	195	221
Feb	187	132
Mar	183	134
Apr	164	
May	151	
Jun	235	
Total	2,212	1,506
	FY 23-24	FY 24-25

1,662

1,506

Y-T-D





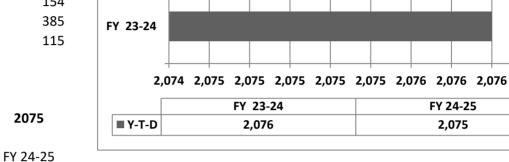
Informal Conf. Requested

Y-T-D

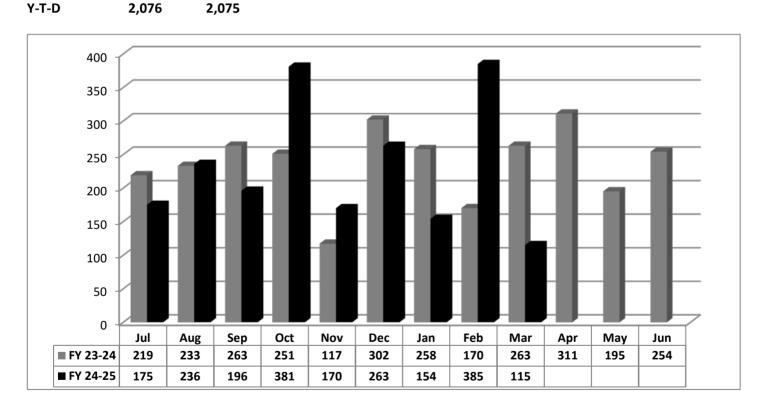
FY 24-25

2,075

	FY 23-24	FY 24-25		
Jul	219	175		
Aug	233	236		
Sep	263	196		
Oct	251	381		
Nov	117	170		
Dec	302	263		
Jan	258	154		
Feb	170	385		
Mar	263	115		
Apr	311			
May	195			
Jun	254			
Total	2836	2075		
	FY 23-24	FY 24-25		



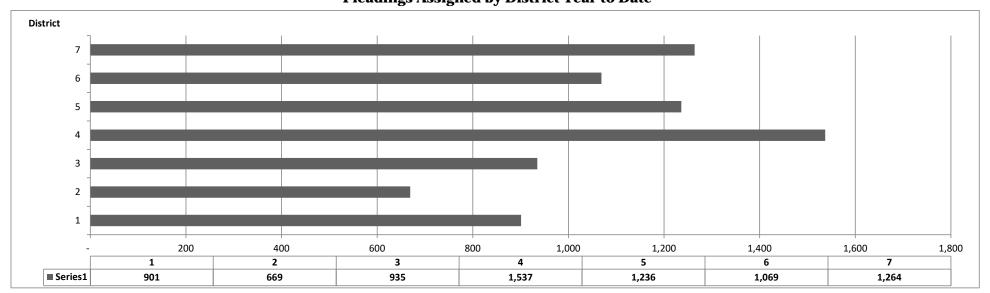
FY 24-25



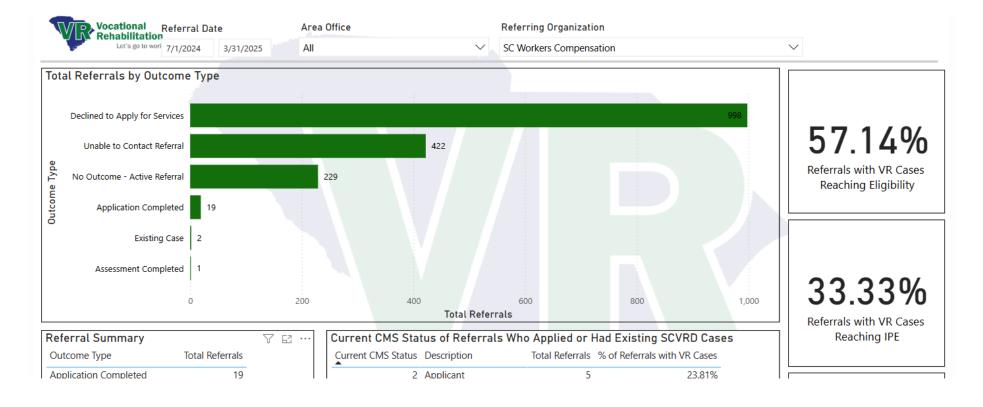
Pleadings Assigned - Three Year Comparison by Month

	District 1 District 2			D	istrict :	3	D	District 4 District 5 District 6				6	District 7									
	G	Freenvil	le	A	Anderso	n	Oı	angebu	rg	C	harlesto	n	I	Florence	•	Spa	ırtanbu	rg	1	Richland		
	24-25	23-24	22-23	24-25	23-24	22-23	24-25	23-24	22-23	24-25	23-24	22-23	24-25	23-24	22-23	24-25	23-24	22-23	24-25	23-24	22-23	
Jul	130	93	105	101	64	81	125	80	112	172	150	150	152	106	111	123	100	135	146	131	142	
Aug	93	112	105	74	85	70	135	115	86	186	189	172	111	145	118	135	118	124	179	150	155	
Sep	78	110	93	49	83	68	70	113	98	126	234	144	96	160	121	89	111	104	97	148	135	
Oct	123	96	78	111	68	59	125	107	97	244	181	140	183	149	114	149	114	96	168	142	126	
Nov	73	106	90	48	79	77	85	111	106	164	190	180	122	139	135	112	113	137	120	173	164	
Dec	117	105	91	68	80	74	118	99	108	157	142	166	145	99	136	128	93	113	136	107	117	
Jan	108	102	74	76	73	74	106	79	90	152	174	172	142	117	126	111	114	97	143	147	130	
Feb	88	114	78	64	69	69	83	94	90	136	170	144	133	128	102	112	117	88	132	132	122	
Mar	91	104	96	78	82	69	88	119	124	200	172	174	152	152	133	110	117	139	143	166	158	
Apr		112	82		58	82		102	78		173	158		114	138		116	113		140	146	
May		133	70		94	64		115	92		206	156		153	126		123	114		142	148	
Jun		101	118		65	76		88	118		147	235		157	131		95	119		133	185	
Totals	901	1,288	1,080	669	900	863	935	1,222	1,199	1,537	2,128	1,991	1,236	1,619	1,491	1,069	1,331	1,379	1,264	1,711	1,728	

Pleadings Assigned by District Year to Date



		SCVRD										
Monthly Referral Report Summary FY24-25												
Referral												
Outcome Type	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Total		
Application Completed	5	1	1	1	3	5	9	12	19	DS		
Assessment Completed								1	1	2		
Declined to Apply for Services	12	87	138	231	333	439	588	797	993	3,618		
Existing Case	4	1	1	1	1	1	1	2	2	14		
No Outcome - Active Referral	209	287	397	470	517	573	515	276	229	3,473		
Unable to Contact Referral	4	30	69	109	168	213	339	364	422	1,718		
Total	234	406	606	812	1,022	1231	1,452	1,452	1,666	8,881		





Workers' Compensation Commission

Executive Director's Report April 14, 2025

Meetings and Other Activities

The Executive Director participated in the following meetings and events during the month of March: Presentation to a law firm's client meeting in Charlotte; a meeting with FairHealth representatives to discuss Medical Services Provider Manual update; a Department Heads monthly meeting; the FY25-26 budget request presentation to the Senate Finance Subcommittee; meeting with members of the Department of Administration's facilities management team; different meetings with various members of staff for project updates; Teams meeting with representatives of Workers' Compensation Research Institute; and a meeting with our Human Resources Attorney.

Constituent / Public Information Services

For the month of March, the Executive Director's and the General Counsel's offices had two hundred-eleven (211) contacts with stakeholders.

Financial Transactions Activity

During the month of March, the Director's office processed and approved one (1) purchase order, five (5) travel expense reports, forty-two (42) invoices, thirty-eight (38) deposits for DOA to process in the SCEIS system.

SCWCC Stakeholder Electronic Distribution List

For the month of March, the office had five (5) deletions to the distribution list.

Advisory Notices

During the month of March, the office one (1) notice on the Commission's website and emailed it to the distribution list.