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## A G E N D A

### SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION

1333 Main Street, 5<sup>th</sup> Floor  
Columbia, South Carolina 29201  
**February 10, 2025 10:30 a.m.**

#### Meeting to be held in Hearing Room A

The Commission's Business Meeting will be broadcast live on the Internet via Zoom. Interested parties may access the broadcast at the following link:

Join Zoom Meeting

<https://us02web.zoom.us/j/8249297108?pwd=akcwMkMxSnYzQWFxdEs4V2x6UWtyUT09&omn=81957265013>

Meeting ID: 824 929 7108

Passcode: 073988

*This meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act.*

- |   |   |
|---|---|
| 1. CALL TO ORDER  | CHAIRMAN BECK   |
| 2. APPROVAL OF AGENDA OF BUSINESS MEETING<br>OF FEBRUARY 10, 2025   | CHAIRMAN BECK   |
| 3. APPROVAL OF MINUTES OF THE REGULAR BUSINESS MEETING<br>JANUARY 13, 2025 (Tab 1)  | CHAIRMAN BECK   |
| 4. RECOGNITION - EMPLOYEES' BIRTHDAYS, SERVICE AWARDS   | CHAIRMAN BECK   |
| 5. PUBLIC HEARING<br>2025 Medical Services Provider Manual (Tab 2)  | CHAIRMAN BECK   |
| 6. APPLICATIONS FOR APPROVAL TO SELF-INSURE (Tab 3)<br>A. Self-Insurance Department Report  | MS. BROWN   |
| 7. DEPARTMENT DIRECTORS' REPORTS<br>Administrative Services (Tab 4)<br>Financial Report (Tab 5)<br>Information Services (Tab 6)<br>Insurance and Medical Services (Tab 7)<br>Claims (Tab 8)<br>Judicial (Tab 9) | MS.MCREE<br>MS.MCREE<br>MR. PLUSS<br>MR. DUCOTE<br>MS. SPANN<br>MS. BRACY |
| 8. DEPARTMENT OF VOCATIONAL REHABILITATION<br>Monthly Report (Tab 10)   | MR. CANNON  |
| 9. EXECUTIVE DIRECTOR'S REPORT (Tab 11)   | MR. CANNON  |
| 10. OLD BUSINESS  | CHAIRMAN BECK   |
| 11. NEW BUSINESS  | CHAIRMAN BECK   |
| 12. EXECUTIVE SESSION   | CHAIRMAN BECK   |
| 13. ADJOURNMENT   | CHAIRMAN BECK   |

**TAB 1**

THE  
SOUTH CAROLINA WORKERS'  
COMPENSATION COMMISSION  
BUSINESS MEETING MINUTES  
**January 13, 2025**

A Business Meeting of the South Carolina Workers' Compensation Commission was held in Hearing Room A of the Workers' Compensation Commission on Monday, January 13, 2025, at 10:30 a.m. The meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act. The following Commissioners were present:

T. SCOTT BECK, CHAIRMAN  
GENE MCCASKILL, VICE CHAIR  
CYNTHIA DOOLEY, COMMISSIONER  
R. MICHEAL CAMPBELL, II, COMMISSIONER  
MELODY JAMES, COMMISSIONER  
AISHA TAYLKOR, COMMISSIONER

Present also were Keith Roberts, General Counsel; Christy Brown, Self-Insurance Director; Amy Bracy, Judicial Director; Kristen Mcree, Administrative Services Director; Kris Pluss, IT Director; Francina Johnson, IT Consultant; Chris Crump, IT Consultant; Liz Schinke; IT Consultant; Jordan Mays, Staff Attorney; Eric Baxley, Staff Attorney and Jean ette Gray, HR Assistant. Jeannine Ulmer and a representative from IWA participated by zoom.

Chairman Beck called the meeting to order at 10:34 a.m.

**AGENDA**

Commissioner McCaskill moved that the agenda be approved. Commissioner Dooley seconded the motion, and the motion was approved.

**APPROVAL OF MINUTES – BUSINESS MEETING OF DECEMBER 16, 2024**

Commissioner McCaskill moved that the minutes of the Business Meeting of December 16, 2024 be approved. Commissioner Dooley seconded the motion, and the motion was approved.

**GENERAL ANNOUNCEMENTS**

No general announcements.

Recognition of Agency employees Birthdays for the month of January 13, 2025.

**SELF-INSURANCE**

Ms. Brown presented her report in written form. There were no questions from the Commission.

Self-insurance applications were presented by Christy Brown, Self-Insurance Director. **Nine (9)** prospective members of **Two (2)** funds was presented to the Commission for approval. The applications were:

**South Carolina Automobile Dealers Association**

Galeana Automotive of South Carolina, Inc DBA Galeana Chrysler Dodge  
Jeep Ram of Mount Pleasant

**South Carolina Home Builders SIF**

Brazell Builders LLC  
Dependable Service Plumbing & Air Inc  
Heavenly Hardwood LLC  
Middlehouse Builders Inc  
Morris Construction LLC  
TAC Logging Inc  
The Ventilation Group LLC  
Turner Landscape MGMT LLC

After examination of the applications, it was determined that each complied with the Commission's requirements, and each was recommended for approval.

Commissioner Taylor made the motion to approve the applications to self-insure. Commissioner Campbell seconded the motion to approve the applications to self-insure, and the motion was approved.

**DEPARTMENT DIRECTORS' REPORTS**

Each Department report was submitted in written form and included in the Commission's agenda booklets.

**ADMINISTRATIVE SERVICES**

Ms. Mcree presented the Human Resources and the Financial Report in written form. There were no comments or questions from the Commission.

**INFORMATION SERVICES**

Mr. Pluss presented the IT report in written form. There were no comments or questions from the Commission.

**INSURANCE AND MEDICAL SERVICES**

Mr. Ducote presented his report in written form. There were no comments or questions from the Commission.

**CLAIMS**

Ms. Spann presented her report in written form. There were no comments or questions from the Commission.

## **JUDICIAL**

Ms. Bracy presented her report in written form. There were no questions from the Commission.

## **VOCABATIONAL REHABILITATION**

Mr. Cannon presented the Vocational Rehabilitation report. There were no questions from the Commission.

## **EXECUTIVE DIRECTOR'S REPORT**

Mr. Cannon submitted his report in written form. There were no comments or questions from the Commission.

## **OLD BUSINESS**

There was no old business.

## **NEW BUSINESS**

Commissioner Taylor made a motion to approve the Commissions Business Agenda meetings to July 14, 2025 from July 21, 2025. Commissioner Campbell seconded the motion.

Commissioner Taylor made a motion for Public Hearing on February 10, 2025. Commissioner James seconded the motion. Motion was passed.

## **EXECUTIVE SESSION**

There was no executive session.

## **ADJOURNMENT**

Commissioner Campbell made the motion to adjourn. Commissioner Taylor seconded the motion, and the motion was approved.

The January 13, 2025 meeting of the South Carolina Workers' Compensation Commission adjourned at 11:09 a.m.

Reported February 5, 2025.

Arnisha Keitt

Executive Assistant

**TAB 2**

State of South Carolina



**Workers' Compensation Commission**

**MEMORANDUM**

**Date:** February 6, 2025

**To:** Commissioners

**From:** Gary M Cannon, Executive Director

**RE:** Medical Services Provider Manual 2025

The Commission scheduled a Public Hearing for February 10, 2025 at the Commission's Business Meeting to review written comment and receive public comment on the proposed changes to the 2025 Medical Services Provider Manual.

Attached is the Advisory Notice announcing the Public Hearing, Fair Health's Fee Schedule Analysis, and the only written comments received, a letter from Mr. Gregory M. Gilbert, Chief Reimbursement and Government Relations Officer for Concentra.



# *State of South Carolina*

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## *Workers' Compensation Commission*

### **Advisory Notice**

### **2025 Medical Services Provider Manual**

**January 13, 2025**

At the Business Meeting on January 13, 2025, the Commission received the Summary of Proposed Changes, the Analysis of Anesthesia Conversion Factor and the Fee Schedule Analysis to update the Medical Services Provider Manual for 2025. The Commissioners scheduled a Hearing to receive public comment on the proposed changes at the Business Meeting, on Monday, February 10, 2025, in Hearing Room A at the Commission's office, 1333 Main Street, Suite 500, Columbia, SC 29201.

To access the documents, please click [here](#).

Interested parties may submit written comments by email to Gary Cannon at [gcannon@wcc.sc.gov](mailto:gcannon@wcc.sc.gov).

The Commission will consider final approval of the 2025 Medical Services Provider Manual at the March 17, 2025 Business Meeting. The effective date of the 2025 Manual will be April 1, 2025.

For additional information contact:

Gary M Cannon  
Executive Director  
[Gcannon@wcc.sc.gov](mailto:Gcannon@wcc.sc.gov)

## Fee Schedule Analysis

January 9, 2025

FAIR Health appreciates the opportunity to assist the South Carolina Workers' Compensation Commission in updating the Medical Services Provider Manual (MSPM). This analysis uses medical call data (2023 dates of service) provided by the National Council on Compensation Insurance, Inc. (NCCI) and South Carolina maximum allowable payment (MAP) amounts to review conversion factors and propose MAP values for the 2025 fee schedule.

FAIR Health received paid amounts from NCCI for the 2023 calendar year, aggregated at the procedure code/modifier level. FAIR Health used the data to:

1. Compare 2023 actual spending to projected amounts based on 2023 fee schedule MAPS.
2. Project spending for 2024.
3. Project spending for 2025 based on multiple conversion factor alternatives.

### 2023 Paid Data and Frequencies

The following is a summary of the 2023 data received from NCCI:

#### NCCI Data – 2023 Calendar Year (Before Validation)

Service Type	Total Paid	Total Charged	Transactions	Units
Ambulance*	\$2,830,907	\$6,089,293	16,265	381,128
Anesthesia**	\$1,292,730	\$7,928,795	4,644	524,122
CPT (Less Anesthesia)	\$58,288,846	\$132,261,644	680,845	941,227
HCPCS (Less Ambulance)	\$21,596,586	\$32,374,058	73,479	629,011
<b>Total</b>	<b>\$84,009,069</b>	<b>\$178,653,790</b>	<b>775,233</b>	<b>2,475,488</b>

\*Assumes most units are miles

\*\*Assumes most units are minutes

### Data Used in the Analysis

FAIR Health used the following methodology to analyze the NCCI data and project future payments based on fee schedule MAPs:

- The NCCI paid data from 2023 were used to determine the number of occurrences (frequency) for each service.
- Services were reviewed at the procedure code/modifier level to account for differences in paid amounts based on fee schedule MAP amounts and policies. For example:
  - Codes reported with modifiers 26 and TC were projected separately, based on the occurrences in the NCCI data and MAP amounts in the fee schedule.
  - HCPCS Codes reported with modifiers NU (new), UE (used) and RR (rental) were projected separately based on the occurrences in the NCCI data and fee schedule MAP values.

- Records with other modifiers or with modifiers NU, UE and RR appended to codes where these modifiers are not applicable and/or expected were considered as though the records did not contain modifiers.
- Services containing modifiers that are paid at adjusted amounts according to South Carolina policies (e.g., assistant surgeon modifiers 80-82 and AS) were projected based on 2023 occurrences and adjusted MAP amounts.

## 2023 Spending

Actual spending from 2023 based on the NCCI data was compared to projected spending based on 2023 fee schedule MAP values.

Category	Frequency	Payments (NCCI)	2023 Fee Schedule Projections
Evaluation and Management	114,061	\$14,886,338	\$17,434,589
HCPCS Level II	317,329	\$5,319,523	\$6,928,803
Medicine and Injections	11,716	\$1,223,748	\$1,287,750
Pathology and Laboratory	10,583	\$369,903	\$415,084
Physical Medicine	717,480	\$24,604,226	\$34,530,514
Radiology	45,376	\$4,484,168	\$4,443,673
Special Reports and Services	865	\$43,529	\$47,655
Surgery	29,626	\$11,459,855	\$12,546,226
<b>Total</b>	<b>1,247,036</b>	<b>\$62,391,290</b>	<b>\$77,634,294</b>

## 2024 Projections

- Total dollar amounts were projected based on 2023 occurrences and 2024 relative value units (RVUs).
- Using these frequencies and RVUs, FAIR Health projected the estimated spending based on 2024 fee schedule MAP values, including the 9.5% cap on MAP increases and decreases compared to the prior year, where applicable.
- Ambulance data is paid at 100% of Medicare and is not included in this analysis.
- Please see the separate analysis for anesthesia.

Category	Frequency	Total RVUs	2024 Fee Schedule Projections
Evaluation and Management	114,061	346,637	\$17,836,332
HCPCS Level II	255,945	141,521	\$7,131,347
Medicine and Injections	11,716	25,878	\$1,318,350
Pathology and Laboratory	10,583	8,224	\$423,148
Physical Medicine	717,480	671,496	\$34,495,464
Radiology	45,376	86,216	\$4,440,309
Special Reports and Services	865	941	\$48,382
Surgery	29,626	247,253	\$12,718,949
<b>Total</b>	<b>1,185,652</b>	<b>1,528,165</b>	<b>\$78,412,280</b>

## 2025 Projections and Alternate Conversion Factors

- The projections for the 2025 fee schedule are based on 2023 frequencies and 2025 RVUs, to which the current conversion factor of 51.5 is applied. Projections based on other conversion factors: 50, 51, 52 and 53 are also provided. The cap of +/- 9.5% of the prior year's MAP value for each service was applied, when appropriate, in providing these projections.
- Certain 2025 MAP values used for these projections were calculated based on the following assumptions:
  - If a service is not valued in the Medicare Physician Fee Schedule, FAIR Health determined whether the service was valued by another Medicare fee schedule (e.g., the Clinical Laboratory, DMEPOS or Average Sales Price drug fee schedule). FAIR Health used Medicare values in the analysis whenever a Medicare value was available.
  - If Medicare did not provide a professional value in *any* fee schedule for a service, FAIR Health gap filled the value using RVUs calculated by FAIR Health based on our repository of private claims data.
  - FAIR Health does not gap fill values for new codes effective January 1, 2025, that were not valued by Medicare. FAIR Health requires a minimum threshold of claims for a procedure before we can establish an RVU. FAIR Health will evaluate these codes for the 2026 MSPM to determine if we are able to value these codes at that time.

## 2025 Projections – Current and Alternate Conversion Factors

Category	Freq.	2025 RVUs	CF=50	CF=51	CF=51.5 (current)	CF=52	CF=53
Eval & Mgmt	114,061	343,260	\$ 17,163,153	\$ 17,497,332	\$ 17,664,597	\$ 17,831,512	\$ 18,165,476
HCPCS Level II	255,945	145,484	\$ 7,332,984	\$ 7,346,132	\$ 7,343,547	\$ 7,340,698	\$ 7,352,611
Medicine & Injection	11,716	25,710	\$ 1,273,414	\$ 1,297,341	\$ 1,309,360	\$ 1,321,342	\$ 1,345,345
Path & Lab	10,583	8,330	\$ 417,800	\$ 424,656	\$ 420,445	\$ 422,960	\$ 430,350
Physical Medicine	717,480	663,074	\$ 33,129,484	\$ 33,751,199	\$ 34,062,850	\$ 34,372,888	\$ 34,994,575
Radiology	45,376	84,907	\$ 4,244,781	\$ 4,329,451	\$ 4,371,863	\$ 4,414,123	\$ 4,498,807
Special Reports	865	929	\$ 46,451	\$ 47,344	\$ 47,792	\$ 48,237	\$ 49,130
Surgery	29,626	244,992	\$ 12,240,839	\$ 12,477,981	\$ 12,596,748	\$ 12,715,395	\$ 12,952,953
<b>Grand Total</b>	<b>1,185,652</b>	<b>1,516,685</b>	<b>\$ 75,848,906</b>	<b>\$ 77,171,436</b>	<b>\$ 77,817,202</b>	<b>\$ 78,467,154</b>	<b>\$ 79,789,247</b>

Upon approval of a conversion factor for 2025, FAIR Health will provide an updated Medical Services Provider Manual, which will include all approved changes in policies and a final set of rate tables.

Please let us know if you have any questions.

## Analysis of Anesthesia Conversion Factor

January 9, 2025

The South Carolina Workers' Compensation Commission requested FAIR Health to review the conversion factor that determines reimbursement for anesthesia services under the South Carolina Medical Services Provider Manual.

FAIR Health reviewed the anesthesia conversion factor from several aspects:

- Comparison to Medicare
- Comparison to private health insurance
  - Billed charges
  - Allowed amounts
- 2024 conversion factor survey results from the Anesthesia Society of America (ASA)
- Comparison to other states' workers' compensation fee schedules

The Commission increased the anesthesia conversion factor from \$30.00 to \$32.85 in the 2023 South Carolina Medical Services Provider Manual (MSPM) . The anesthesiology maximum allowable payment (AMAP) is the sum of the Basic MAP amount plus the Time Value Amount payment. The Basic MAP amount is set in the fee schedule based on the conversion factor x base units. The Time Value amount is calculated based on the \$32.85 conversion factor x each 15-minute time unit.

For example:

CPT 01380 – anesthesia for all closed procedures on knee joint

	60-Minute Surgery (4 Time Units)	120-Minute Surgery (8 Time Units)
Basic MAP (3 base units)	\$ 98.55	\$ 98.55
Time Value Amount	\$ 131.40	\$ 262.80
Total AMAP	\$ 229.95	\$ 361.35

### Medicare

CMS reduced the Medicare anesthesia conversion factor slightly in 2025 to maintain budget neutrality for professional fees. The South Carolina anesthesia conversion factor was increased from \$30.00 to \$32.85 in 2023 and is currently 161.8% of the national CMS anesthesia conversion factor. The comparison below is based on the Medicare conversion factor published in the 2025 Final Rule.

	National Comparison Anesthesia	South Carolina Comparison	
		Anesthesia	Other Professional Services
<b>South Carolina 2024 Conversion Factor</b>	\$32.85	\$32.85	\$51.50
<b>2025 Medicare Conversion Factor</b>	\$20.3178 (National)	\$19.78 (Adjusted by CMS for South Carolina)	\$32.36
<b>Ratio</b>	161.7%	166.1%	159.1%

## Private Health Insurance

FAIR Health collects data for anesthesia services from private payors (nearly 50 payors contribute data for anesthesia services performed in South Carolina) and uses this data to develop benchmarks, including benchmarks for anesthesia conversion factors. Insurers and administrators that participate in the FAIR Health Data Contribution Program are required to submit all of their data; they cannot selectively choose which data to contribute to FAIR Health. We are providing benchmarks for anesthesia conversion factors in two different ways:

- Charge benchmarks based on the non-discounted charges billed by providers before any network discounts are applied; and
- Allowed benchmarks that reflect network rates that have been negotiated between the payor and the provider.

The benchmarks below are based on anesthesia services in the FAIR Health database provided in the state of South Carolina. Charge benchmarks for Anesthesia (Billed) are based on claims from July 2023 through June 2024 and allowed benchmarks for Anesthesia (Allowed) are based on allowed amounts from claims incurred from January through December 2023. These are the latest releases available at the time of developing this report.

The benchmarks for allowed anesthesia, representing rates contracted with network providers under private health insurance, may be used to compare to the South Carolina conversion factor. It aligns to what is being paid for services provided to workers' compensation patients.

Conversion Factor Percentile											
Type	Release	Average	5th	10th	15th	20th	25th	30th	35th	40th	45th
Billed	Nov. 2024	139.06	50.74	68.45	77.19	85.62	97.94	107.71	114.47	120.73	128.40
Allowed	Aug. 2024	59.85	22.64	28.26	30.06	33.85	40.03	45.07	51.54	56.61	59.37

Conversion Factor Percentile											
Type	Release	50th	55th	60th	65th	70th	75th	80th	85th	90th	95th
Billed	Nov. 2024	142.69	150.55	158.08	166.06	170.24	174.14	179.00	186.68	200.59	225.84
Allowed	Aug. 2024	60.57	62.12	65.36	70.20	72.40	74.34	77.62	82.45	85.91	101.89

In this analysis, the current \$32.85 conversion factor falls between the 15th and 20th percentiles of allowed values for private insurance, which is unchanged from last year. That means that between 80% and 85% of the allowed values in the FAIR Health database are equal to or greater than \$32.85. The 50th percentile (conversion factor of \$60.57) is the median conversion factor value in the private insurance data and the average allowed conversion factor benchmark is \$59.85. The average allowed is up approximately \$2 from last year.

## ASA Survey Results for Commercial Fees Paid for Anesthesia Services

The American Society of Anesthesiologists (ASA) publishes an annual study on conversion factors which can be found at:

[https://journals.lww.com/monitor/citation/2024/11000/asa\\_commercial\\_conversion\\_factor\\_survey\\_results](https://journals.lww.com/monitor/citation/2024/11000/asa_commercial_conversion_factor_survey_results)

The ASA surveys anesthesiology practices across the country, asking them to report the conversion factors for up to five of their largest commercial managed care contracts. This study publishes the results of that survey, which are normalized based on 15-minute time units, and which is the same time unit used by South Carolina in the MSPM.

The survey, which is published in the ASA Monitor November 88(11): p 1-11, November 2024 reports a national average commercial conversion factor of \$85.41, and a national median conversion factor of \$79.00 was derived from the 2023 ASA Commercial CF Survey. The chart below shows the low (25<sup>th</sup> percentile), median, average, and high (75<sup>th</sup> percentile) conversion factors nationally, for the southeast region and for South Carolina according to study. South Carolina practices are included in the Southeast Region in the ASA survey.

	National	Southeast Region	South Carolina
Low	65.86	73.00	65.86
Median	75.49	91.09	75.00
Average	80.70	95.74	83.06
High	88.38	117.00	87.00

## State Workers' Compensation Fee Schedules

FAIR Health reviewed anesthesia conversion factors documented in state workers' compensation fee schedules effective in 2024.

State	Conversion Factor (per 15-minute time unit)
<b>South Carolina</b>	<b>\$32.85</b>
Alabama	\$63.41
Arizona	\$61.00
Colorado	\$44.00
Florida	\$29.49
Georgia	\$65.73*
Kentucky	\$78.53
Louisiana	\$50.00
Maryland	\$22.81
Mississippi	\$75.00
North Carolina	\$58.20 – first 60 min \$30.75 – after 60 min
North Dakota	\$74.12
Ohio	\$40.76
Oklahoma	\$54.00
Tennessee	\$75.00
Virginia (6 regions)	\$51.48 - \$82.59

\* The Georgia conversion factor is based on 10-minute time units. The value has been adjusted to a 15-minute conversion factor to facilitate comparisons

FAIR Health assists Arizona, Georgia, Kentucky, Mississippi, North Carolina, North Dakota, Oklahoma, and Tennessee in updating their fee schedules. As we are doing for the South Carolina Workers' Compensation Commission, FAIR Health provides research and analysis to support decision making. FAIR Health does not make or recommend fee schedule changes.

## Summary

FAIR Health presents this analysis to the Commission to assist with decision making. In summary:

- The current South Carolina anesthesia conversion factor is \$32.85 or 166.1% of the 2025 Medicare anesthesia conversion factor for South Carolina and 161.7% of the national Medicare anesthesia conversion factor.
- The average allowed conversion factor increased nearly \$3 to \$59.85 in private healthcare from claims incurred in 2022 to claims incurred in 2023 (this is the most currently available data).
- Based on the 2024 ASA commercial conversion factor survey results, the South Carolina workers' compensation conversion factor is low when compared to the national, regional and state level conversion factors.
- South Carolina's conversion factor of \$32.85 is low when compared to other states' workers' compensation programs.
- The ratio of the South Carolina workers' compensation conversion factor to the Medicare conversion factor for other professional services is slightly greater than 159%. The South Carolina conversion factor is \$51.50 in comparison to Medicare's \$32.36. However, the MAP amounts in the MSPM may also be limited by the +/- 9.5 percent cap on increases or decreases each year. In instances that the MAP is limited by the cap, the formula-based conversion factors for professional services other than anesthesia would not be applicable.





**Summary of Proposed Changes**  
**2025 Medical Services Provider Manual**  
January 9, 2025

FAIR Health reviewed the policies in the Medical Services Provider Manual (MSPM) under the direction of the South Carolina Workers' Compensation Commission (WCC). This is a preliminary version of the summary and will be updated when final changes are approved.

The codes in the provider manual will be made current by including codes established for 2025 and deleting obsolete codes. Maximum allowable payment (MAP) amounts will be updated based on the conversion factors adopted by the Workers' Compensation Commission. In addition to administrative changes such as updating copyright dates, code ranges, numerical examples and URL links, substantive changes to the text, which are outlined below, are included in the proposed version of the 2025 MSPM. Page numbers refer to the pages in the South Carolina MSPM effective April 1, 2024.

There are very few substantive changes proposed for the 2025 MSPM. The following sections have no proposed changes:

- Part 1 Chapter I. Overview and Guidelines: Healthcare Common Procedure Coding System
  - Chapter II. General Policy
  - Chapter III. Billing Policy
- Part 2 Section 2. Anesthesia
  - Section 3. Surgery
  - Section 4. Radiology
  - Section 5. Pathology and Laboratory
  - Section 8. Special Reports and Services
  - Section 9. HCPCS Level II

Where applicable, new text is underlined and deleted text is marked with a ~~strikethrough~~.

**Part I**

**Chapter IV. Payment Policy**

Changes to the Payment Dispute Resolution Process and an update to the Initial Medical Bill Dispute Form called for changes in the Payment Policy chapter.

- Page 17 – Remove “(See Request a State of South Carolina Secure Email in this chapter.)” from number 6 in the Timely Payment section.
- Page 17 – Remove “(See Request a State of South Carolina Secure Email in this chapter.)” from the Payment Reconsideration section.

- Page 18 – Remove the Request a State of South Carolina Secure Email section

~~Request a State of South Carolina Secure Email~~

~~The following steps must be taken to obtain a secure email account with South Carolina Workers' Compensation Commission (SCWCC):~~

- ~~1. Send an email to [mbdispute@wcc.sc.gov](mailto:mbdispute@wcc.sc.gov) with the following in the subject line (please do not alter the wording):~~

~~Sign up for a SC State Secure Email Account Request~~

- ~~2. You will receive two emails:~~

- ~~3. Upon receipt of the WELCOME email, click the link to “activate your personal account” and follow the instructions on the page. Once you have finished setting up your new secure email account you will see an inbox. Please read the initial email for additional instruction on initiating a new Medical Bill Dispute or adding additional documentation to an existing medical dispute.~~

- Page 18 – Remove “(See Request a State of South Carolina Secure Email in this chapter.)” from the Approved Reviewers Submitting Claims To The Commission For Review section.
- Pages 19-21 – Replace the existing Initial Medical Bill Dispute Form with the updated form (see attached)

## Part II

### Fee Schedule

#### Section 1. Evaluation and Management (E/M) Services

- Page 35, Levels Of E/M Services – Added a code range specific to telehealth evaluation and management.

Time alone may be used to select the appropriate code level of office or other outpatient evaluation and management services (CPT 99202-99205 and 99212-99215), inpatient and observation care, (CPT 99221-99223, 99231-99236 and 99238-99239), nursing facility services (99307-99310) and (99315-99316) and home and residence services (99341-99345) and telehealth evaluation and management services (CPT 98000-98016). Consultation codes (CPT 99242-99245 and 99252-99255), are not reimbursable under the *Medical Services Provider Manual*.

- Page 39, Modifiers – removed language from Modifier 95. Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications System that refers users to a list of codes approved by CPT. In removing the reference, the Commission aligns the modifier language to its policy of considering codes permitted by both CPT and CMS as telehealth eligible.

95 Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications System

Synchronous telemedicine service is defined as a real-time interaction between a physician or other qualified health care professional and a patient who is located at a distant site from the physician or other qualified health care professional. The totality of the communication of information exchanged between the physician or other qualified health care professional and

the patient during the course of the synchronous telemedicine service must be of an amount and nature that would be sufficient to meet the key components and/or requirements of the same service when rendered via a face-to-face interaction. ~~Modifier 95 may only be appended to the services listed in Appendix P of CPT 2024/2025. Appendix P is the list of CPT codes for services that are typically performed face-to-face, but may be rendered via a real-time (synchronous) interactive audio and video telecommunications system.~~

## Section 6. Medicine and Injections

- **Page 373, Modifiers** - removed language from Modifier 95. Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications System that refers users to a list of codes approved by CPT. In removing the reference, the Commission aligns the modifier language to its policy of considering codes permitted by both CPT and CMS as telehealth eligible.
- 95 Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications System

Synchronous telemedicine service is defined as a real-time interaction between a physician or other qualified health care professional and a patient who is located at a distant site from the physician or other qualified health care professional. The totality of the communication of information exchanged between the physician or other qualified health care professional and the patient during the course of the synchronous telemedicine service must be of an amount and nature that would be sufficient to meet the key components and/or requirements of the same service when rendered via a face-to-face interaction. ~~Modifier 95 may only be appended to the services listed in Appendix P of CPT 2024/2025. Appendix P is the list of CPT codes for services that are typically performed face-to-face, but may be rendered via a real-time (synchronous) interactive audio and video telecommunications system.~~

## Section 7. Physical Medicine

- **Page 428, Modifiers** removed language from Modifier 95. Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications System that refers users to a list of codes approved by CPT. In removing the reference, the Commission aligns the modifier language to its policy of considering codes permitted by both CPT and CMS as telehealth eligible.
- 95 Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications System

Synchronous telemedicine service is defined as a real-time interaction between a physician or other qualified health care professional and a patient who is located at a distant site from the physician or other qualified health care professional. The totality of the communication of information exchanged between the physician or other qualified health care professional and the patient during the course of the synchronous telemedicine service must be of an amount and nature that would be sufficient to meet the key components and/or requirements of the same service when rendered via a face-to-face interaction. ~~Modifier 95 may only be appended to the services listed in Appendix P of CPT 2024/2025. Appendix P is the list of CPT codes for services that are typically performed face-to-face, but may be rendered via a real-time (synchronous) interactive audio and video telecommunications system.~~

*State of South Carolina*

1333 Main Street, 5<sup>th</sup> Floor  
P.O. Box 1715  
Columbia, S.C. 29202-1715



TEL: (803) 737-5700  
www.wcc.sc.gov

*Workers' Compensation Commission*

**INITIAL MEDICAL BILL DISPUTE FORM**

**Date:**

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**PERSON REQUESTING MEDICAL BILL REVIEW/DISPUTE**

---

**Name:**

**Email Address:**

**Telephone:**

**WCC # (if available):**

**Carrier Claim #:**

---

**PATIENT INFORMATION**

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**Patient Name**

**Prefix:**

**First Name:**

**Middle Initial:**

**Last Name:**

**Suffix:**

**Last 5 digits of Social Security Number:**

---

**MEDICAL PROVIDER INFORMATION**

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**Name of Provider:**

**Provider Mailing Address:**

**City, State, Zip:**

**Provider Contact Name:**

**Provider Contact Email Address:**

**Provider Contact Telephone:**

**Provider Contact Supervisor Name:**

**Provider Contact Supervisor Email Address:**

**Provider Contact Supervisor Telephone:**

---

**EMPLOYER INFORMATION**

---

**Employer Name:**

**Employer Mailing Address:**

**City, State, Zip:**

**Employer Contact Name:**

**Employer Contact Email Address:**

**Employer Contact Telephone:**

---

**INSURANCE CARRIER INFORMATION**

---

Carrier Name:  
Carrier Mailing Address:  
City, State, Zip:  
Carrier Contact Name:  
Carrier Contact Email Address:  
Carrier Contact Telephone:

---

**THIRD PARTY ADMINISTRATOR (TPA)**

---

TPA Contact Name:  
TPA Contact Email:  
TPA Contact Telephone:

---

**CASE INFORMATION**

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Dates of Service (mm/dd/yyyy – may enter multiple dates):  
Date of Injury (DOI) (mm/dd/yyyy):  
First Bill Date (mm/dd/yyyy):  
2<sup>nd</sup> Notice Date (mm/dd/yyyy – must be at least 30 days after first bill date):  
Employer/Carrier/TPA response date (mm/dd/yyyy) – must be after first bill date and up to 30 days after second notice:

---

**REASON FOR THE DISPUTE**

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**Instructions:**

This form and the following attachments should be submitted via **secure** email to the Medical Services Division at [MBDispute@wcc.sc.gov](mailto:MBDispute@wcc.sc.gov). The document file name of attachments should include the patient's last name and a description of the document is (i.e., first bill, second notice, or EOB), date of injury (i.e., yyyyymmdd).

- INITIAL MEDICAL BILL DISPUTE FORM (document file name example: Iname\_MBD\_yyyymmdd.pdf)**
- First Bill – (document file name example: Iname\_First\_Bill\_yyyymmdd.pdf)**
- Second Notice – (document file name example: Iname\_Second\_Notice\_yyyymmdd.pdf)**
- EOB – (document file name example: Iname\_EOB\_yyyymmdd.pdf)**
- Supplemental documentation – (document file name example: Iname\_Additional\_Correspondence\_yyyymmdd.pdf) (if applicable)**
- Provider/Carrier Authorization:  verbal  Written (document file name example: Iname\_authorization\_yyyymmdd.pdf)**

Attachments: Attachments must be in .pdf format (when creating your .pdf, please create as black and white and condensed version of .pdf to reduce the size of the attachments. The size limitation for secure mail attachments is **20MB**).

If, following a review of the submitted information, the Medical Services Division determines that the submitted petition is complete and the issue presented is within the regulatory purview of the Medical Services Division to review, the Medical Services Division shall notify the Employer's Representative of the petition/dispute through a "Notice of Dispute" (with copy to the Provider) and request that, within 30 days of such notification, the Employer's Representative provide documentation supporting its denial or modification of payment to the Provider. Within 21 days of the earlier of the close of the 30 day response period or receipt of the Employer's Representative's documentation, the SCWCC Medical Service Division shall make determination concerning the petition/dispute. Per SCWCC Regulations, the decision of the Medical Services Division shall be final.

**All email correspondence sent from the SC Workers Compensation Commission will be sent securely via the SC Department of Administration's secure email protocols.**

South Carolina Workers' Compensation Commission  
Attn: Gary Cannon  
1333 Main Street, 5<sup>th</sup> Floor  
PO Box 1715  
Columbus, SC 29202-1715

February 3, 2025

Mr. Cannon:

Please let this letter serve as Concentra's written comments on the proposed 2025 Medical Services Provider Manual (MSPM). Our key comment relates to the proposed new Telemedicine CPT codes and conversion factor update.

The proposed new codes for Telemedicine (CPT 9800-98015) are currently valued by Medicare but are listed with a subcode I - Not valid for Medicare purposes. Medicare continues to use E&M codes and appropriate modifier for these services. We recommend that South Carolina not use these codes until Medicare approves these codes for use within their system.

As it relates to the proposed conversion factor updates, we recommend that the South Carolina conversion factor used for 2025 be \$53.00. Any conversion factor below that will result in a decrease in our reimbursement. For example, a conversion factor of \$51.50 will result in a 1.29% decrease in our reimbursement. That decrease would cancel out the increased we saw last year of 1.22%. Alternately, the use of the potential \$53 conversion factors will result in a 1.5% increase in our overall reimbursement.

We considered this a reasonable adjustment given the Medicare Economic Index (MEI) was set at 2.6% for 2025. The MEI<sup>1</sup> is a measure of practice cost inflation that was developed in by CMS 1975 to estimate annual changes in physicians' operating costs and earnings levels. Of note, many states use the MEI (Texas, Georgia, Maryland, and California) to annually adjust their RBRVS workers' conversation fee schedules.

Given the cost of running a physician practice increases each year, a proposal of decreases will be hard to sustain for most providers providing care to injured workers in South Carolina.

Thank you for the opportunity to comment on the proposed rules and I welcome any further questions you may have on our proposal.

Regards,



Gregory M. Gilbert  
Chief Reimbursement and Government Relations Officer

CC: Mike Kosuth

---

<sup>1</sup> Reference CMS Web Site for Market Basket Indices at <https://www.cms.gov/Research-Statistics-Data-and-Systems/Statistics-Trends-and-Reports/MedicareProgramRatesStats/MarketBasketData.html>

**TAB 3**



**TAB 4**

# State of South Carolina



1333 Main St, Suite 500  
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Columbia, S.C. 29202-1715

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Fax: (803) 737-1258  
www.wcc.sc.gov

## Workers' Compensation Commission

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To: Gary Cannon, SCWCC Executive Director  
From: Kristen McRee, Director of Administrative Services  
Date: February 10, 2025  
Subject: Administrative Department January 2025 Full Commission Report

---

This report summarizes the Human Resources, Procurement, Finance, and Budget, initiatives during January 2025.

### I. Human Resources

#### **Hiring Recruitment & Retention**

The Recruitment for the ombudsman is now closed. All onboarding procedures including, keying SCEIS data, requesting badge and parking access, finalizing insurance documentation, and completing onboarding trainings are complete.

The recruitment for an insurance analyst to support the Insurance and Medical Services Department continued through the month of January. Interviews were conducted throughout the month.

An administrative Specialist II (Receptionist) position was posted on January 28, 2025. The posting will remain active until early February. We have received a moderate response to the recruitment. Applications are being provided to the Department Head on a rolling basis for review. Interviews are expected to begin in February.

Human resources received a staff resignation from the Self-Insurance department. Staffing and recruitment needs will be assessed in February.

#### **Reporting**

All year-end time and leave reports were run. Reconciliations were completed timely in SCEIS.

The 2025 SCHAC EEO report has been published to the General Assembly. The Commission's goal attainment percentage increased from 87.3% to 91.1% and our ranking among other state agencies also increased from #40 to #24.

Administrative Services continued coordinating with the Office of the Inspector General to draft an employee satisfaction survey as required by the House Legislative Oversight Committee's recent report. Draft questions were submitted to the OIG and released to participating staff on January 24, 2025. The survey will remain open for responses until February 14, 2025.

## **Benefits**

State ORP open enrollment began on January 1, 2025 for those that participate in the retirement plan. Eligible ORP subscribers may change service providers or irrevocably elect to participate in SCRS until March 1, 2025.

In addition to the Human Resources activities referenced above, the office participated in an HR Advisory meeting hosted by South Carolina Department of Administration.

## **II. Procurement**

The contract for the armed services solicitation was awarded on January 3, 2025. A pre-performance meeting was held with the vendor on January 16, 2025. Services began on January 21, 2025 and are continuing.

The Commission continues to coordinate with the South Carolina Department of Administration's Procurement Services to obtain office renovation services. The office continues to participate in other procurements such as the ordering of new furniture (lobby chairs, Commissioner's chairs, and related items).

## **III. Finance & Budget**

Administrative Services continues to participate in meetings with the Department of Administration to discuss the Commission's budget. Budget projections and other required documentation were prepared in anticipation of the House Ways & Means Budget meeting scheduled for February 4, 2025.

In addition to the Finance and Budget activities referenced above, the office participated in a Shared Services meeting hosted by South Carolina Department of Administration relating to accounts payable/receivable and procurement.

## **IV. Privacy**

In December, Administrative Services partnered with the Legal Department to begin compiling the agency's privacy policies and procedures. In the coming months, both departments will work towards formalizing the Commission's privacy practices regarding document production, retention, and disposal.

**TAB 5**

# State of South Carolina

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## Workers' Compensation Commission

### MEMORANDUM

**TO:** COMMISSIONERS

**FROM:** Kristen McRee, Director Administrative Services

**DATE:** February 10, 2025

**RE:** FINANCIAL REPORT – FY Period ending January 31, 2025

Attached is the Budget vs. Actual Report for the General Fund and Earmarked Fund for the fiscal year period ending January 31, 2025. The benchmark for this period is 58%.

#### Expenditures – General Fund – Annual Budget \$6,292,087

The total expenditure for the General Fund year-to-date is \$1,673,316 or 27% of the annual budget as shown on Page 2. This is due to the additional \$3 million in general funds received this fiscal year. Currently, salaries are being paid from the earmarked fund. Those expenditures have not been transferred to the general fund; however, this will be accounted for in a year-end journal entry.

Page 3 and 4 reflects the balances of funds appropriated by the General Assembly for the IT System Modernization Project. The balance for the IT System Project on page three has decreased 4.5% to \$1,618,407 from its original balance of \$1,695,084 because of expenses related to the IT Legacy System upgrades. The balance of the non-recurring appropriation funds for the IT System Project remains stable at \$5,000,000.

#### Expenditures – Earmarked Fund – Annual Budget \$5,607,845

The Earmarked Fund (38440000) total expenditures year-to-date are \$2,783,229 which is 50% of budget as shown on Page 7.

#### Revenues – Earmarked Annual Budget \$2,787,979

The Commission posted \$2,176,189 in Earmarked Fund operating revenues year-to-date, which is 78% of the annual budget.

#### Self-Insurance Tax Funds

The Commission is no longer authorized to retain the self-insurance tax funds collected. All funds are remitted to the general fund. The amount collected in the period ending January 31, 2025 is \$219,905.

South Carolina Workers' Compensation Commission  
 Budget v. Actual Report  
 FY 2025 As of 1/31/2025  
 58% of year elapsed

**Fund 10010000 - GENERAL FUND - Operating Items**

Administration		FY 2025					FY 2024	
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used
501015	DIRECTOR	\$ 153,737	\$ 98,247	64%		\$ 55,490	\$ 89,680	58%
501058	CLASSIFIED POS	\$ 55,125		0%		\$ 55,125		
512001	OTHER OPERATING	\$ 3,155,303						
	Total OTHER OPERATING:	\$ 3,155,303				\$ 3,155,303		
<b>Total Administration:</b>		<b>\$ 3,364,165</b>	<b>\$ 98,247</b>	<b>3%</b>		<b>\$ 3,265,918</b>	<b>\$ 89,680</b>	<b>3%</b>

Inform. services		FY 2025					FY 2024	
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used
503000	SUPPLY AND MATERIAL		\$ 126					
	Total OTHER OPERATING:		\$ 126		\$ 3,168	\$ (3,211)		
<b>Total Inform. services:</b>			<b>\$ 126</b>		<b>\$ 3,168</b>	<b>\$ (3,211)</b>		

Claims		FY 2025					FY 2024	
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used
501058	CLASSIFIED POS	\$ 108,332	\$ 57,073	53%		\$ 51,259	\$ 52,096	48%
<b>Total Claims:</b>		<b>\$ 108,332</b>	<b>\$ 57,073</b>	<b>53%</b>		<b>\$ 51,259</b>	<b>\$ 52,096</b>	<b>48%</b>

Commissioners		FY 2025					FY 2024	
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used
501026	CHAIRMAN	\$ 186,296	\$ 119,054	64%		\$ 67,242	\$ 108,673	58%
501033	COMMISSIONER	\$ 1,085,209	\$ 639,573	59%		\$ 445,636	\$ 633,037	58%
501050	TAXABLE SUBS	\$ 89,866	\$ 42,242	47%		\$ 47,624	\$ 44,520	50%
501058	CLASSIFIED POS	\$ 428,071	\$ 236,719	55%		\$ 191,352	\$ 226,939	53%
<b>Total Commissioners:</b>		<b>1,789,442</b>	<b>1,037,588</b>	<b>58%</b>		<b>751,854</b>	<b>1,013,169</b>	<b>57%</b>

Insurance & Medical		FY 2025					FY 2024	
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used
501058	CLASSIFIED POS	\$ 43,922	\$ 15,052	34%		\$ 28,870	\$ 21,875	50%
<b>Total Insurance &amp; Medical:</b>		<b>\$ 43,922</b>	<b>\$ 15,052</b>	<b>34%</b>		<b>\$ 28,870</b>	<b>\$ 21,875</b>	<b>50%</b>

Judicial		FY 2025					FY 2024	
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used
501058	CLASSIFIED POS	\$ 31,539		0%		\$ 31,539		
512001	OTHER OPERATING	\$ 10,000						
503000	SUPPLY AND MATERIAL		\$ 4,000					
	Total OTHER OPERATING:	\$ 10,000	\$ 4,000	40%	\$ -	\$ 6,000		
<b>Total Judicial:</b>		<b>\$ 41,539</b>	<b>\$ 4,000</b>	<b>10%</b>	<b>\$ -</b>	<b>\$ 37,539</b>		

Employer Contributions		FY 2025					FY 2024	
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used
513000	EMPLOYER CONTRIB	\$ 944,687	\$ 461,230	49%		\$ 483,457	\$ 440,729	47%

Total Employer Contributions:	\$ 944,687	\$ 461,230	49%		\$ 483,457	\$ 440,729	47%
Total GENERAL FUND - Operating Items	\$ 6,292,087	\$ 1,673,316	27%	\$ 3,168	\$ 4,615,603	\$ 1,617,549	26%

**Fund 10010000 - GENERAL FUND - Special Items**

IT System Project		FY 2025					FY 2024	
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used
561000	Special Item	\$ 1,631,520	\$ 13,113	1%		\$ 1,618,407		
<b>Total IT System Project:</b>		<b>\$ 1,631,520</b>	<b>\$ 13,113</b>	<b>1%</b>		<b>\$ 1,618,407</b>		
<b>Total GENERAL FUND - Special Items:</b>		<b>\$ 1,631,520</b>	<b>\$ 13,113</b>			<b>\$ 1,618,407</b>		

**Fund 10050023 - GF-NONRECUR APROP-23 - Special Items**

IT System Project		FY 2025					FY 2024	
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used
561000	Special Item	\$ 5,000,000		0%		\$ 5,000,000		
<b>Total IT System Project:</b>		<b>\$ 5,000,000</b>				<b>\$ 5,000,000</b>		
<b>Total GF-NONRECUR APROP-23 - Special Items:</b>		<b>\$ 5,000,000</b>				<b>\$ 5,000,000</b>		

**Fund 38440000 - EARMARKED FUND**

Administration		FY 2025					FY 2024	
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used
501058	CLASSIFIED POS	\$ 696,889	\$ 202,115	29%		\$ 494,774	\$ 136,334	20%
512001	OTHER OPERATING	\$ 2,205,907						
502000	CONTRACTUAL SVC		\$ 93,300		\$ 17,188		\$ 294,308	
503000	SUPPLY AND MATERIAL		\$ 34,821		\$ 43,271		\$ 57,871	
504000	FIXED CHGS AND CONT		\$ 325,901		\$ 277,823		\$ 304,525	
505000	TRAVEL		\$ 34,922		\$ 341		\$ 34,172	
	Total OTHER OPERATING:	\$ 2,205,907	\$ 488,944	22%	\$ 338,623	\$ 1,378,340	\$ 690,876	31%
<b>Total Administration:</b>		<b>\$ 2,902,796</b>	<b>\$ 691,059</b>	<b>24%</b>	<b>\$ 338,623</b>	<b>\$ 1,873,114</b>	<b>\$ 827,210</b>	<b>28%</b>

Inform. services		FY 2025					FY 2024	
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used
501058	CLASSIFIED POS		\$ 242,874			\$ (242,874)	\$ 219,419	
502000	CONTRACTUAL SVC		\$ 201,980		\$ 110,970		\$ 41,724	
503000	SUPPLY AND MATERIAL		\$ 88,783		\$ 84,071		\$ 5,299	
504000	FIXED CHGS AND CONT		\$ 1,710				\$ 1,012	
505000	TRAVEL		\$ 2,920				\$ 556	
	Total OTHER OPERATING:		\$ 295,393		\$ 195,041	\$ (490,434)	\$ 48,591	
<b>Total Inform. services:</b>			<b>\$ 538,267</b>		<b>\$ 195,041</b>	<b>\$ (733,308)</b>	<b>\$ 268,010</b>	

Claims		FY 2025					FY 2024	
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used
501058	CLASSIFIED POS	\$ 262,204	\$ 163,009	62%		\$ 99,195	\$ 134,227	51%
512001	OTHER OPERATING	\$ 24,744						
	Total OTHER OPERATING:	\$ 24,744				\$ 24,744	\$ 1,263	5%
<b>Total Claims:</b>		<b>\$ 286,948</b>	<b>\$ 163,009</b>	<b>57%</b>		<b>\$ 123,939</b>	<b>\$ 135,490</b>	<b>47%</b>

Commissioners		FY 2025					FY 2024	
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used
501058	CLASSIFIED POS	\$ 50,000	\$ 33,999	68%		\$ 16,001		
512001	OTHER OPERATING	\$ 229,092						
502000	CONTRACTUAL SVC		\$ 74,388				\$ 77,134	
505000	TRAVEL		\$ 38,190		\$ 208		\$ 39,415	
	Total OTHER OPERATING:	\$ 229,092	\$ 112,578	49%	\$ 208	\$ 116,306	\$ 116,549	52%
<b>Total Commissioners:</b>		<b>\$ 279,092</b>	<b>\$ 146,577</b>	<b>53%</b>	<b>\$ 208</b>	<b>\$ 132,307</b>	<b>\$ 116,549</b>	<b>43%</b>



Insurance & Medical		FY 2025					FY 2024	
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used
501058	CLASSIFIED POS	\$ 553,278	\$ 298,528	54%		\$ 254,750	\$ 281,161	51%
501070	OTH PERS SVC						\$ 9,297	
512001	OTHER OPERATING	\$ 40,000						
502000	CONTRACTUAL SVC		\$ 630				\$ 9,540	
503000	SUPPLY AND MATERIAL		\$ 9,000				\$ 4,129	
505000	TRAVEL		\$ 7,018				\$ 9,139	
514000	BENEFITS AND CLAIMS		\$ 1,376		\$ 18,461		\$ 50,794	
	Total OTHER OPERATING:	\$ 40,000	\$ 18,024	45%	\$ 18,461	\$ 3,515	\$ 73,602	185%
<b>Total Insurance &amp; Medical:</b>		<b>\$ 593,278</b>	<b>\$ 316,552</b>	<b>53%</b>	<b>\$ 18,461</b>	<b>\$ 258,265</b>	<b>\$ 364,060</b>	<b>61%</b>

Judicial		FY 2025					FY 2024	
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used
501058	CLASSIFIED POS	\$ 513,733	\$ 298,261	58%		\$ 215,472	\$ 304,113	59%
501070	OTH PERS SVC	\$ 62,681	\$ 24,500	39%		\$ 38,181	\$ 21,096	34%
512001	OTHER OPERATING	\$ 45,000						
502000	CONTRACTUAL SVC		\$ 18,214		\$ 597		\$ 1,913	
503000	SUPPLY AND MATERIAL		\$ 13,109				\$ 16,000	
505000	TRAVEL		\$ 892				\$ 1,982	
	Total OTHER OPERATING:	\$ 45,000	\$ 32,215	72%	\$ 597	\$ 12,188	\$ 19,895	46%
<b>Total Judicial:</b>		<b>\$ 621,414</b>	<b>\$ 354,976</b>	<b>57%</b>	<b>\$ 597</b>	<b>\$ 265,841</b>	<b>\$ 345,104</b>	<b>56%</b>

Employer Contributions		FY 2025					FY 2024	
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used
513000	EMPLOYER CONTRIB	\$ 924,317	\$ 572,789	62%		\$ 351,528	\$ 493,378	53%
<b>Total Employer Contributions:</b>		<b>\$ 924,317</b>	<b>\$ 572,789</b>	<b>62%</b>		<b>\$ 351,528</b>	<b>\$ 493,378</b>	<b>53%</b>
<b>Total EARMARKED FUND:</b>		<b>\$ 5,607,845</b>	<b>\$ 2,783,229</b>	<b>50%</b>	<b>\$ 552,930</b>	<b>\$ 2,271,686</b>	<b>\$ 2,554,556</b>	<b>46%</b>

**South Carolina Workers' Compensation Commission**  
**Earmarked Fund Revenues**  
**FY 2025 As of 1/31/2025**  
**58% of year elapsed**

Account	Acct No.	FY 2025			FY 2024	
		Budget	YTD Actual Revenue	% of Budget	YTD Actual Revenue	% of Budget
WORKERS COMPENSATION SELF	4080100000					
WORKERS' COMPENSATION HEA	4110090000	1,091,322	645,918	59%	650,900	60%
WORKERS COMP SELF INSURAN	4160040000	7,350			100	1%
WORKERS COMPENSATION FILIN	4223030000	1,637,210	904,634	55%	945,712	58%
OTHER PENALTIES, COST & SETI	4226020000		600,691			
PARKING FEE	4350040000	5,785	3,460	60%	3,350	58%
WORKERS COMPENSATION AWA	4350140000	14,686	7,220	49%	7,950	54%
TRAINING CONFERENCE REGIST	4380020000	3,120	1,105	35%		0%
PHOTOCOPYING FEE	4380050000	23,761	8,202	35%	18,362	77%
SALE OF SERVICES	4480020000	3,120	910	29%		0%
SALE OF LISTINGS & LABELS	4480060000	1,625	4,500	277%	775	48%
RETURNED CHECKS	4530010000		(150)			
ADJUSTMENT TO AGENCY DEPO	4530020000		(300)		(200)	
<b>Total Revenues</b>		<b>2,787,979</b>	<b>2,176,189</b>	<b>78%</b>	<b>1,626,948</b>	<b>58%</b>
<b>Self Insurance Tax</b>			<b>219,905</b>		<b>2,684,626</b>	
<b>Total</b>		<b>2,787,979</b>	<b>2,396,094</b>	<b>86%</b>	<b>2,396,094</b>	<b>155%</b>

**TAB 6**

State of South Carolina

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**Workers' Compensation Commission**

---

To: Gary Cannon, SCWCC Executive Director  
From: Kris Pluss, IT Director  
Date: February 5, 2025  
Subject: IT Department January 2025 Full Commission Report

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This report summarizes the activities and accomplishments in the IT Department during January 2025.

**I. Systems Operations, Maintenance and Support:**

Progress

TPA Email for Fine Notifications: WCC IT is finalizing testing in the Progress production environment for the screen enhancement that will allow Compliance Analysts to view, add, change, or delete TPA information connected to a claim. WCC IT has also added the ability to display the TPA email addresses in the current email fine notification process that we are using for attorneys, carriers and paralegals. Once testing has been completed, it will be available to deploy to WCC Compliance Analysts. Once this has been finalized, WCC IT can provide a demonstration prior to next month's full commission.

Agency Support:

WCC IT coordinated the installation of data jacks for New Security Guard Station in the lobby and deployed a laptop with access to the security camera system.

Gary Cannon and I are continuing to identify the financial decision makers for the Defense Firms to discuss how to increase usage of the ePay Online Payment System. A Zoom Virtual meeting will be scheduled once that has been completed.

OnBase

WCC IT and KeyMark professional Services continued testing OnBase (OB) 23 for an upcoming migration that is tentatively scheduled for February/March 2025. The migration to OB 23 will bring additional security and enhanced speed for internal and external users of OnBase and DocPop / eCase.

Reporting

131 Service Desk tickets were received by WCC IT during December 2024.  
103 Tickets were assigned a priority of Low.  
18 Tickets were assigned a priority of Medium.  
10 Ticket was assigned a priority of High.  
0 Tickets were assigned a priority of Urgent.

eFile / ePay Submissions:

3,761 unique electronic submissions were processed in January 2025.  
During this period a total of \$76,552 were collected via online filings.

- 1,098 eFile/ePay online transactions with a fee/fine for a net amount of \$76,082.50 was submitted in January 2025.
- Filing Fees: \$50,947
- Fines: \$25,135
- Other: \$470 (Appeals, Copy Requests)
- Total Unique Filings without an Online Payment: 2,663

Online vs. Physical Pleadings

<b>Pleading Type</b>	<b>Percent Paid Online - ePay</b>	<b>Percent Paid Physically - Mail</b>	<b>Total Number of Pleadings</b>
Claimant	68%	32%	570
Defense	43%	57%	288
<b>Total</b>			<b>858</b>

**TAB 7**

State of South Carolina



Workers' Compensation Commission

MEMORANDUM

**Date:** February 6, 2025

**To:** Gary Cannon  
Executive Director

**From:** Wayne Ducote  
Insurance & Medical Services Director

**RE:** Monthly Insurance & Medical Services Report for January 2025

Please find attached the statistical report for the Insurance and Medical Services Department for the month of January 2025.

In addition to the statistical data provided, please be advised of the following:

**Vacant Position Recruitment**

Interviews were conducted and an offer made for the vacant analyst position in the department. The offer was withdrawn after the applicant's background check was conducted. We are in the process of evaluating next steps for filling the position.

**Coverage Division**

The Coverage Division had 58 new registrants for notification of lapse in coverage within our coverage notification system. No lapse in coverage notifications were sent.

The Coverage Division processed 1,696 Form 12A submitted electronically through the Verisk system and processed 233 manually filed Form 50s into the Verisk system. The process continues to be reviewed and updated on a weekly basis with the assistance of the SCWCC IT and Verisk teams.

**Compliance Division**

The Compliance Division created 211 DEW compliance investigation files in January. Of those 211 files, 65 files were closed immediately due to coverage being located. The remaining 145 files were opened for further investigation and notifications were sent to employers.

The compliance team experienced issues in January with the processing and uploading of DEW data that omitted the leading zero from the employer FEIN's, which resulted in the creation of 44 investigation files for employers who had proper coverage. IMS notified the IT team and the issue was addressed and has been resolved. The IT team is automating this process to avoid potential data uploading issues in the future.

In January the Compliance Division collected over \$45,000 in non-compliance penalties and compelled 33 employers to come into compliance with the Act, which resulted in 136 more employees now covered by workers' compensation insurance than were previously covered. And, although Total Fines Collected compared to the same period last year is down 14%, the number of employers compelled to obtain coverage is up 12%.

### **Stakeholder Outreach**

On January 9, I participated in a Teams meeting with Power Up Spartanburg, which consists of small businesses and start-ups in the Spartanburg area with less than 2 years in operation. During my 45-minute presentation, I provided an overview of the Commission and the coverage and compliance requirements of the SC Workers' Compensation Act. There were approximately 15 attendees and the feedback from the meeting organizer was positive stating the network attendees found the information helpful and useful and may offer this opportunity again in the spring.

The Medical Services Division resolved ten formal medical bill disputes. The Medical Services Division continues bi-weekly meetings with Fair Health to discuss the 2025 Medical Services Provider Manual updates.

While this summary is in no way all-inclusive, it may serve to assist you and our Commissioners in understanding the key measures by which the Department's effectiveness can be gauged. The Insurance and Medical Services Department welcomes any guidance that you or the Commissioners can provide concerning our performance and direction.



Department of Insurance & Medical Services									
South Carolina Workers' Compensation Commission									
January 2025 Monthly Report									
	August	September	October	November	December	January	YTD Total FY24-25	YTD Total FY23 24	% Chg FY25
<b>COMPLIANCE</b>									
Total Cases Active at Beginning of Period	248	222	241	307	259	272	1824	1567	16%
Total Cases Initiated	134	151	257	155	218	262	1376	1105	25%
Total Cases Closed	160	132	191	203	205	264	1381	955	45%
Total Cases Active at End of Period	222	241	307	259	272	270	1819	1717	6%
Cases from F50/12A/other	21	11	19	6	33	21	133	101	32%
Cases from DEW	90	130	225	144	181	211	1149	958	20%
Cases from Carriers	11	10	15	0	20	14	93	55	69%
Total Fines Assessed	\$ 72,201	\$ 31,250	\$ 57,500	\$ 106,778	\$ 70,000	\$ 47,500	\$ 464,479	\$ 4,419,683	-89%
- DEW / Coverage / Miscellaneous	\$ 69,176	\$ 30,500	\$ 55,750	\$ 76,250	\$ 58,500	\$ 38,500	\$ 405,176	\$ 4,122,473	-90%
- Underlying claim / uninsured employer	\$ 3,025	\$ 750	\$ 1,750	\$ 30,528	\$ 11,500	\$ 9,000	\$ 59,303	\$ 297,210	-80%
Total Fines Collected	\$ 71,200	\$ 45,700	\$ 45,020	\$ 90,340	\$ 61,475	\$ 45,080	\$ 424,940	\$ 494,162	-14%
- DEW / Coverage / Miscellaneous	\$ 69,550	\$ 41,600	\$ 44,920	\$ 72,012	\$ 56,275	\$ 32,480	\$ 377,112	\$ 476,759	-21%
- Underlying claim / uninsured employer	\$ 1,650	\$ 4,100	\$ 100	\$ 18,328	\$ 5,200	\$ 12,600	\$ 47,828	\$ 17,403	175%
Fines Waived/Rescinded/Uncollectable	\$ 22,741	\$ -	\$ -	\$ 3,000	\$ -	\$ 5,250	\$ 41,651	\$ 3,525,038	-99%
- Waived	\$ 22,740	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 28,900	\$ 2,810,967	-99%
- Rescinded	\$ 1	\$ 0	\$ 0	\$ 3,000	\$ 0	\$ 5,250	\$ 12,751	\$ 427,020	-97%
- Uncollectable	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ -	\$ 287,051	-100%
Employer RTSC Cases Docketed	1	0	1	0	0	0	2	10	-80%
Employers Compelled Into Compliance	44	26	36	53	52	33	281	251	12%
Previous Uninsured Employees Now Covered	261	181	217	299	266	136	1682	1759	-4%
Carrier RTSC Cases Docketed	23	11	10	15	0	20	95	57	67%
Carrier RTSC Cases Resolved	23	11	10	15	0	20	95	57	67%
Carrier RTSC Fines Resolved	\$ 4,600	\$ 17,604	\$ 9,700	\$ 11,000	\$ -	\$ 6,000	\$ 59,704	\$ 78,139	-24%
<b>COVERAGE &amp; ACCIDENT RPTG</b>									
Employers Withdrawing From the Act	3	4	3	5	12	6	34	26	31%
Coverage Fines Assessed	\$ 30,650	\$ 31,300	\$ 29,100	\$ 41,400	\$ 29,250	\$ 24,550	\$ 216,500	\$ 156,725	38%
Coverage Fines Collected	\$ 19,800	\$ 25,150	\$ 27,300	\$ 23,900	\$ 23,600	\$ 30,300	\$ 166,750	\$ 163,750	2%
Coverage Fines Waived	\$ 5,000	\$ 4,000	\$ 6,800	\$ 6,000	\$ 9,200	\$ 9,600	\$ 45,200	\$ 21,850	107%
Number of 12As Filed EDI	1,895	1,567	1,989	1,667	1,545	1,696	12,125	12,187	-1%
Number of 12As Filed Manually	221	211	316	193	219	233	1,703	2011	-15%
Total Number of WCC Files Created	2,116	1,778	2,305	1,860	1,764	1,929	13,828	14,198	-3%
Number of Fatalities Filed on 12As	9	4	9	2	8	8	54	47	15%
<b>MEDICAL SERVICES</b>									
Bills Pending at Beginning of Period	6	6	5	6	5	7	41	66	-38%
Bills Received	11	6	9	8	9	9	59	77	-23%
Bills to be Reviewed	17	12	14	14	14	16	100	143	-30%
Bills Reviewed this Month	11	7	8	9	7	10	59	85	-31%
Bills Pending at End of Period	6	5	6	5	7	6	41	58	-29%

**TAB 8**

# *State of South Carolina*

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## *Workers' Compensation Commission*

### MEMORANDUM

**To:** Gary Cannon, Executive Director

**From:** Sonji Spann, Claims Director

**Date:** February 10, 2025

**Re:** Claims Department January 2025 Full Commission Report

Attached is the Statistical Report for the Claims Department for the period July 1, 2024- January 31, 2025, prepared for the Business Meeting on February 10, 2025.

Claims activities are in Column (a) with the totals for the period ending January 2025 in column (o). Column (q) reflects the percentage change when comparing the totals for same period in the current fiscal at the totals for the same period in last fiscal year. The total Claims Activities, for this period have decrease 3% when compared to the same period from last fiscal year.

When compared to the same period last fiscal year, the number of cases Reviewed (21,552) is 4% less, the number cases closed (15,010) is 3 files less than last fiscal year; Fines Assessed (1,591) is 26% less; and the Total Fines Paid (\$228,700) is 16% less. It should be noted 19 fines were assessed as by staff manually from their file reviews. One-hundred sixty-five (165) Form 18 fines were assessed automatically by the IT system. The total Form 18 fines assessed, and the 19 fines assessed by cases reviewed equal the 184 Total Fines Assessed.

I will be happy to answer any questions you or the Commissioners have.

**Claims Department Statistical Report  
FY2024-2025**

Claims Activities	July	August	Sept	Oct	Nov	Dec	Jan	FY24-25 YTD Total	FY23-24 YTD Total	% Diff from prev year
(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(o)	(p)	(q)
Forms 15-I	1,101	1,172	961	1,229	1,074	977	1,085	7,599	7,432	2%
Forms 15-II/Forms 17	735	804	648	783	717	679	756	5,122	4,944	4%
Forms 16 for PP/Disf	45	62	58	61	55	49	60	390	341	14%
Forms 18	5,279	4,863	4,574	5,324	4,451	4,847	5,044	34,382	35,475	-3%
Forms 20	471	506	490	602	435	416	548	3,468	3,775	-8%
Form 50 Claims Only								-	843	
Form 61	640	774	710	715	677	670	869	5,055	4,952	2%
Letters of Rep									422	
Clinchers	628	743	596	696	622	621	798	4,704	4,574	3%
Third Party Settlements	7	38	12	20	31	13	31	152	149	2%
SSA Requests for Info	33	20	43	46	31	39	25	237	165	44%
Cases Closed	2,147	2,139	2,017	2,370	1,960	2,014	2,363	15,010	15,013	0%
Cases Reviewed	3,175	3,000	2,726	3,570	2,824	2,971	3,286	21,552	22,474	-4%
<b>Total</b>	<b>14,261</b>	<b>14,121</b>	<b>12,835</b>	<b>15,416</b>	<b>12,877</b>	<b>13,296</b>	<b>14,865</b>	<b>97,671</b>	<b>100,665</b>	<b>-3%</b>
								-		
Total Fines Assessed	\$ 190	\$ 256	\$ 252	\$ 232	\$ 233	\$ 244	\$ 184	\$ 1,591	\$ 2,146	-26%
Form 18 Fines	\$ 149	\$ 239	\$ 211	\$ 210	\$ 208	\$ 220	\$ 165	\$ 1,402	\$ 1,824	-23%
Total Amt Paid	\$ 28,000	\$ 33,600	\$ 46,100	\$ 36,000	\$ 30,400	\$ 26,600	\$ 28,000	\$ 228,700	\$ 270,850	-16%

# TAB 9

State of South Carolina

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**Workers' Compensation Commission**

February 4, 2025

**To:** Gary Cannon  
Executive Director

**From:** Amy A. Bracy  
Judicial Director

**RE: Monthly Judicial Report for January 2025**

During the month of January, the Judicial Department processed four hundred three (403) claim only 50s, and eight hundred fifty-eight (858) requests for hearings (claimant and defense pleadings). Comparing the numbers from the same period last year, claimant pleadings are down 1% and defense pleadings increased 1%. The department received one hundred twenty (120) Motions, a 15% increase compared to the same period last year and one hundred fifty-two (152) clincher conference requests, a 7% increase compared to the same time last year.

There were fifty-one (51) Single Commissioner Hearings conducted during the past month, eight (8) pre-hearing conferences held, and three (3) Full Commission hearings held. A total of four hundred ninety-six (496) Orders (Single Commissioner Orders, Consent Orders and Administrative Orders) were served at the single Commissioner level, fifty (50) of those were Decision and Orders that resulted from hearings that went on the record and one hundred thirty-eight (138) were Motion Orders that were a result of Motions ruled upon by Commissioners.

There were one hundred fifty-four (154) Informal Conferences requested during January and two hundred twenty-one (221) were conducted.

There were twenty-nine (29) regulatory mediations scheduled and ninety-eight (98) requested mediations. Totals are up 3% and 18% in the respective categories for the same period last year. The Judicial Department was notified of seventy-eight (78) matters resolved in mediation, with the receipt of Forms 70. This category's total is up 19% compared to this period last year. This does not include mediations that take place outside of what is reported to the Commission.

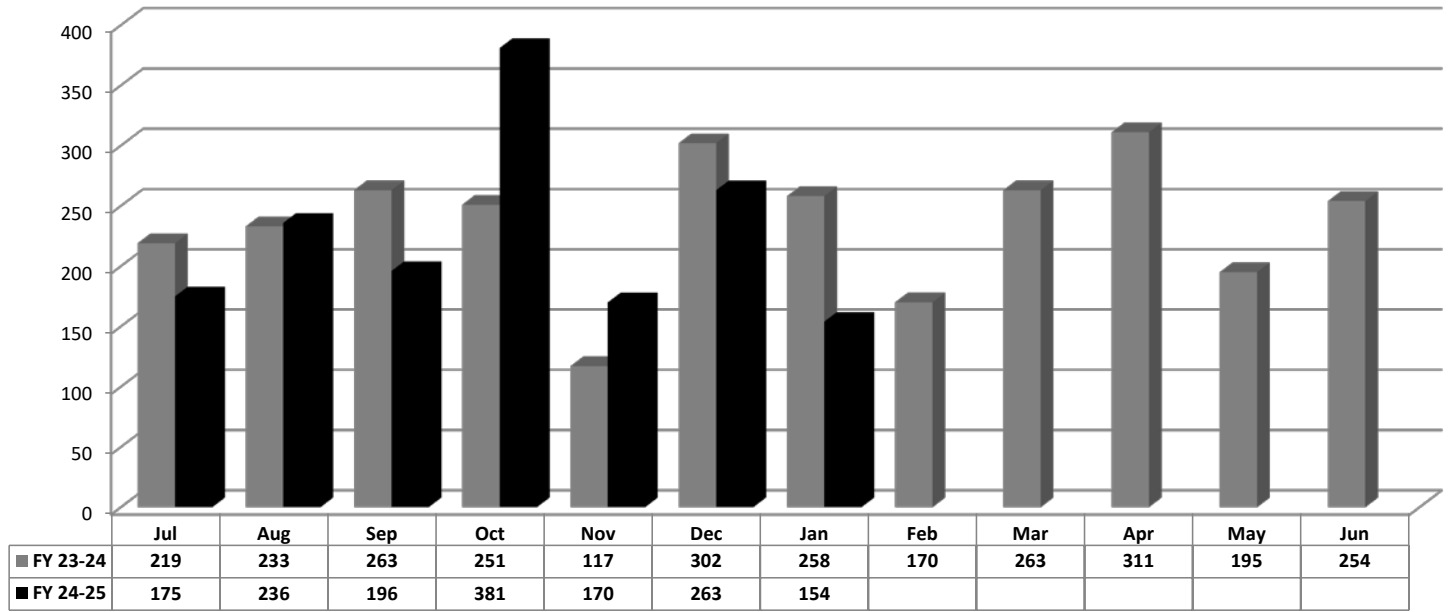
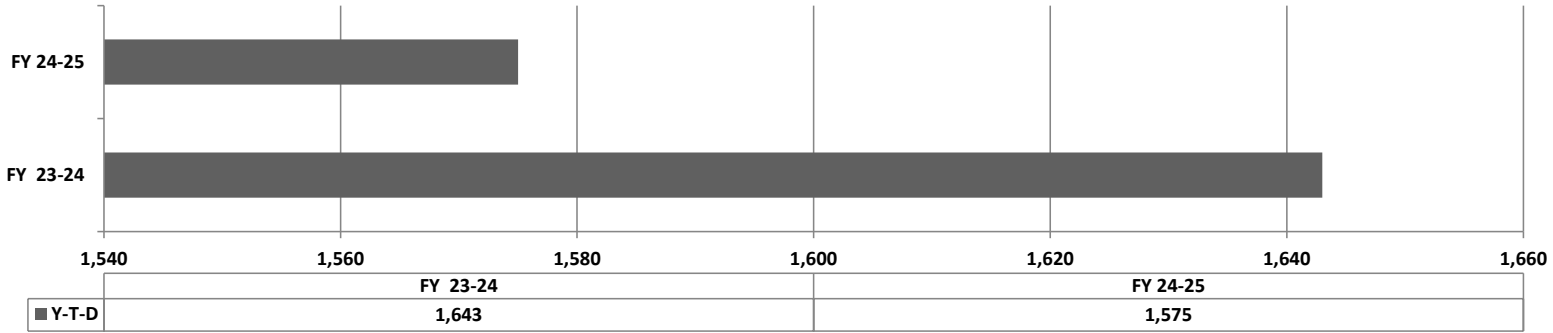
In the month of January, Judicial received two (2) Notice of Intent to Appeal to the Court of Appeals and zero (0) to the Circuit Court.

**Judicial Department Statistical Report  
Statistics For Fiscal Year 2024-2025**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Totals YTD 2024-2025	Totals YTD 2023-2024	% Diff from prev year
Claimant Pleadings	672	553	506	754	525	460	570	4,040	4,082	-1%
Defense Response to Pleadings	574	507	282	685	422	507	486	3,463	3,476	0%
Defense Pleadings	300	276	252	285	232	220	288	1,853	1,833	1%
Form 50 - Claim Only	354	230	258	405	224	240	403	2,114	1,859	14%
Letters of Representation	25	11	12	70	69	104	77	368	354	4%
Motions	148	139	104	125	107	93	120	836	724	15%
Form 30	6	15	10	13	4	4	5	57	61	-7%
FC Hearings Held	7	6	3	8	2	2	3	31	41	-24%
FC Orders Served	14	6	29	12	28	8	18	115	30	283%
Single Comm. Hearings Held	59	46	64	55	39	55	51	369	370	0%
Single Comm. Orders Served	211	172	169	152	174	237	202	1,317	1,185	11%
Single Comm. Pre-Hearing Conf Held	18	10	5	15	6	8	8	70	92	-24%
Consent Orders	308	279	297	306	261	265	280	1,996	2,040	-2%
Administrative Orders	17	7	21	16	11	13	14	99	57	74%
Clincher Conference Requested	152	150	128	165	129	163	152	1,039	968	7%
Informal Conference Requested	175	236	196	381	170	263	154	1,575	1,643	-4%
Informal Conference Conducted	149	208	96	273	199	94	221	1,240	1,292	-4%
Regulatory Mediations	49	34	16	44	22	31	29	225	219	3%
Requested Mediations	85	69	52	114	61	57	98	536	456	18%
Ordered Mediations	0	0	0	0	0	0	0	0	4	-100%
Mediation Resolved	61	83	33	79	21	81	78	436	366	19%
Mediation Impasse	16	17	16	27	2	28	14	120	107	12%
Mediation Held; Issues Pending	0	1	2	0	3	0	0	6	8	-25%
Claim Settled Prior to Mediation	17	22	11	21	8	19	16	114	99	15%
Mediation Not Complete in 60 days	1	3	3	3	0	6	4	20	15	33%

### Informal Conf. Requested

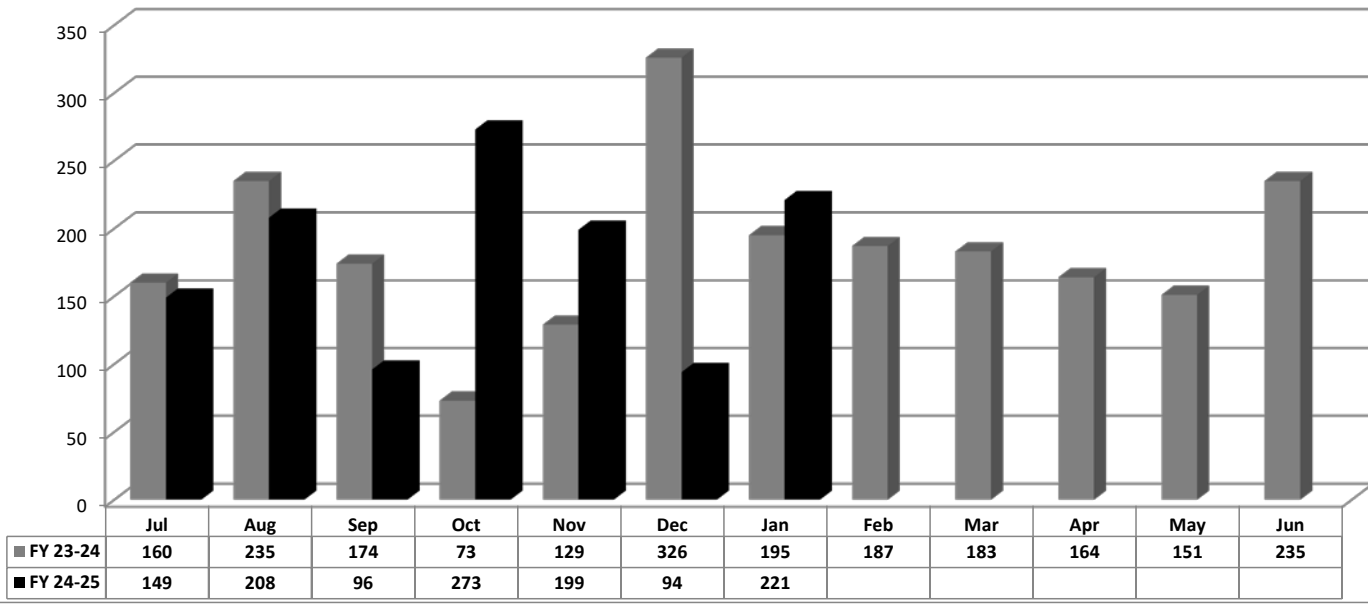
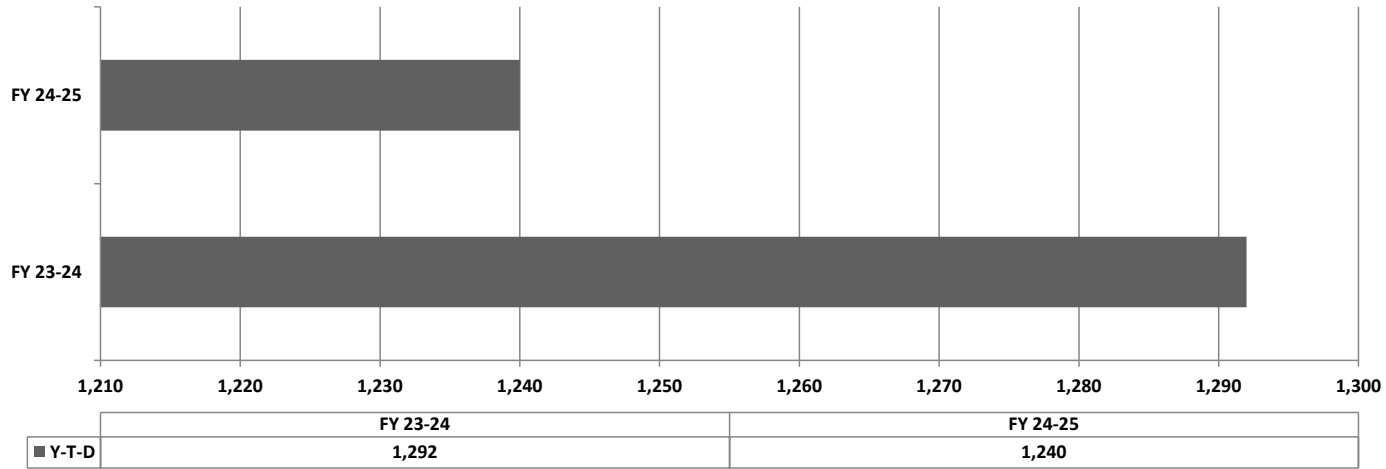
#### Y-T-D





### Informal Conf. Conducted

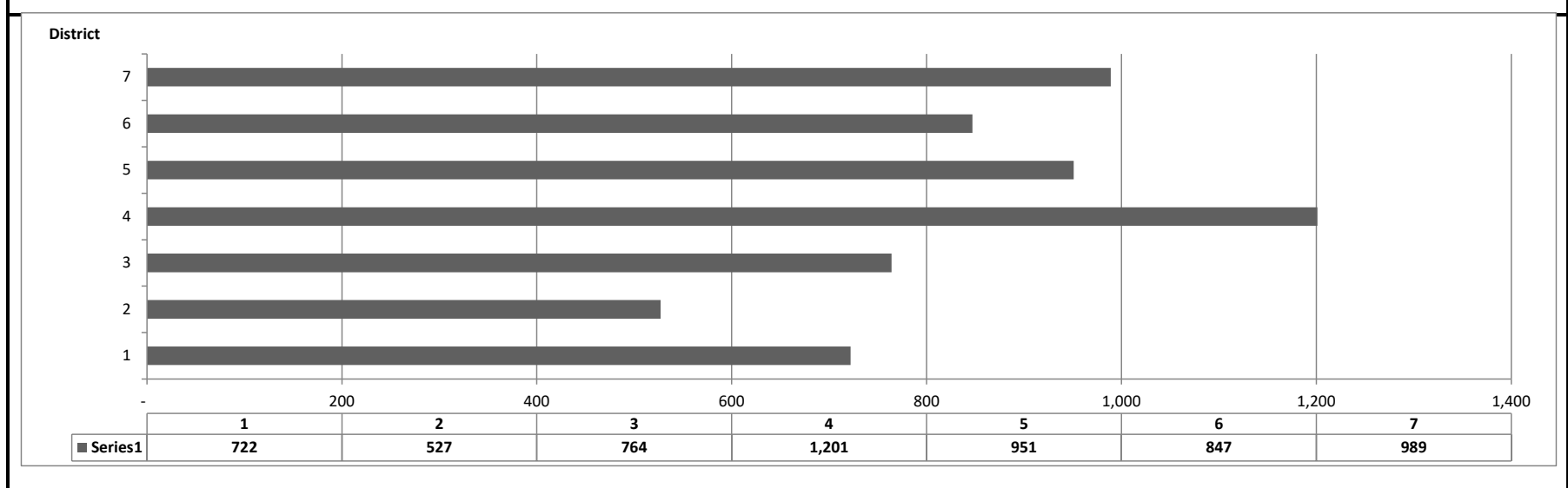
Y-T-D



### Pleadings Assigned - Three Year Comparison by Month

	District 1 Greenville			District 2 Anderson			District 3 Orangeburg			District 4 Charleston			District 5 Florence			District 6 Spartanburg			District 7 Richland		
	24-25	23-24	22-23	24-25	23-24	22-23	24-25	23-24	22-23	24-25	23-24	22-23	24-25	23-24	22-23	24-25	23-24	22-23	24-25	23-24	22-23
Jul	130	93	105	101	64	81	125	80	112	172	150	150	152	106	111	123	100	135	146	131	142
Aug	93	112	105	74	85	70	135	115	86	186	189	172	111	145	118	135	118	124	179	150	155
Sep	78	110	93	49	83	68	70	113	98	126	234	144	96	160	121	89	111	104	97	148	135
Oct	123	96	78	111	68	59	125	107	97	244	181	140	183	149	114	149	114	96	168	142	126
Nov	73	106	90	48	79	77	85	111	106	164	190	180	122	139	135	112	113	137	120	173	164
Dec	117	105	91	68	80	74	118	99	108	157	142	166	145	99	136	128	93	113	136	107	117
Jan	108	102	74	76	73	74	106	79	90	152	174	172	142	117	126	111	114	97	143	147	130
Feb		114	78		69	69		94	90		170	144		128	102		117	88		132	122
Mar		104	96		82	69		119	124		172	174		152	133		117	139		166	158
Apr		112	82		58	82		102	78		173	158		114	138		116	113		140	146
May		133	70		94	64		115	92		206	156		153	126		123	114		142	148
Jun		101	118		65	76		88	118		147	235		157	131		95	119		133	185
<b>Totals</b>	<b>722</b>	<b>1,288</b>	<b>1,080</b>	<b>527</b>	<b>900</b>	<b>863</b>	<b>764</b>	<b>1,222</b>	<b>1,199</b>	<b>1,201</b>	<b>2,128</b>	<b>1,991</b>	<b>951</b>	<b>1,619</b>	<b>1,491</b>	<b>847</b>	<b>1,331</b>	<b>1,379</b>	<b>989</b>	<b>1,711</b>	<b>1,728</b>

### Pleadings Assigned by District Year to Date



**TAB 10**



Referral Date

7/1/2024

1/31/2025

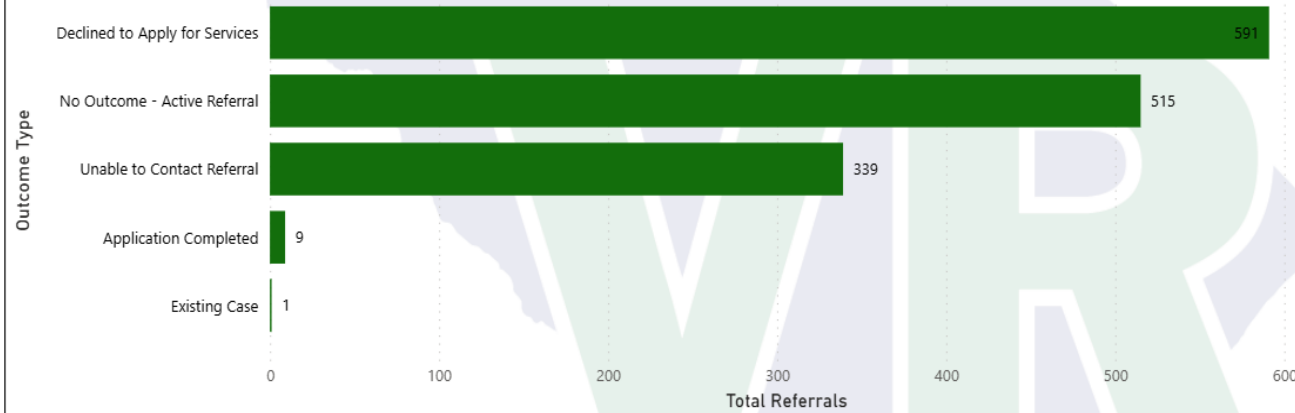
Area Office

All

Referring Organization

SC Workers Compensation

**Total Referrals by Outcome Type**



**40.00%**  
Referrals with VR Cases Reaching Eligibility

**20.00%**  
Referrals with VR Cases Reaching IPE

**0.00%**  
Rehab Rate for Referral VR Cases with an IPE Developed

**Referral Summary**

Outcome Type	Total Referrals
Application Completed	9
Declined to Apply for Services	588
Existing Case	1
No Outcome - Active Referral	515
Unable to Contact Referral	339
<b>Total</b>	<b>1452</b>

**Current CMS Status of Referrals Who Applied or Had Existing SCVRD Case**

Current CMS Status	Description	Total Referrals	% of Referrals with VR Cases
2	Applicant	3	30.00%
8	Closed before Eligibility	3	30.00%
10	Eligibility	2	20.00%
12	IPE	1	10.00%
28	Closed after IPE	1	10.00%
<b>Total</b>		<b>10</b>	<b>100.00%</b>

**TAB 11**

# *State of South Carolina*



## *Workers' Compensation Commission*

### **Executive Director's Report**

**February 10, 2025**

#### **Meetings and Other Activities**

The Executive Director participated in the following meetings and events during the month of January: Two meetings with FairHealth representative to discuss Medical Services Provider Manual update; three interviews of applicants for vacant position; one exit interview of an employee leaving the agency; met with staff of Security Solutions; met with General Counsel to discuss a FOIA request; met with the Commissioners' Administrative Assistants to prepare for presentation to the IWA Paralegals and Legal Assistants meeting in Greenville, SC; led a panel discussion at the IWA Paralegals and Legal Assistants meeting in Greenville, SC; worked with IT Director to develop 5 year plan for the completion of the IT Legacy System Modernization Project; and prepared an orientation presentation about the Commission's mission, organization, budget, processes and procedures for nineteen (19) First Year Members of the House of Representatives.

#### **Constituent /Public Information Services**

For the month of January, the Executive Director's and the General Counsel's offices had two hundred thirteen (213) contacts with stakeholders.

#### **Financial Transactions Activity**

During the month of January, the Executive Director's office processed and approved eight (8) travel expense reports, sixty-six (66) invoices, thirty-eight (38) deposits for DOA to process in the SCEIS system.

#### **SCWCC Stakeholder Electronic Distribution List**

For the month of January, the Executive Director's office had six (6) additions and seven (7) deletions to the distribution list.

#### **Advisory Notices**

During the month of January, the Executive Director's office posted five (5) notices on the Commission's website and emailed it to the distribution list.